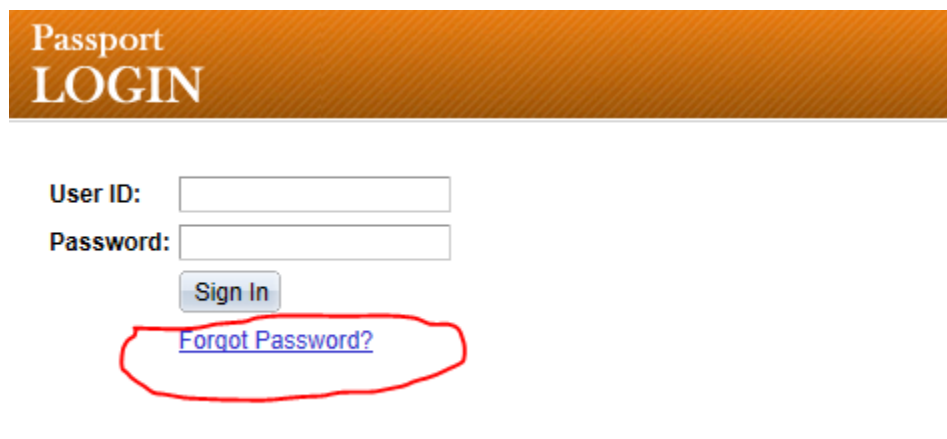


How to Retrieve Your User ID and initial Password

The initial Password is valid only if you have not changed your PASSPORT password or retrieved your PASSPORT password by email. If you have set up your Security Question and Answer, please see the instruction on How to Retrieve Password my Email.

- a) Go to Peralta Passport Home page
- b) Click the "Forgot Password?" link



Passport
LOGIN


User ID:

Password:

Sign In

[Forgot Password?](#)

- c) Please select the "I don't know my User ID" option and click Continue



Forgot My Password - Mozilla Firefox

prtweb.ad.peralta.edu:8300/psc/EPAPWD/EMPLOYEE/EMPL/c/MAINTAIN_SECURITY.EMAIL_PS

Forgot My Password

[Help?](#)

Please select one of option:


I know my User ID
User ID:

I don't know my User ID

Continue

- d) Enter your SSN number or Campus ID and Date of Birth. Click the “Get My Info” button to see your User ID and Password. (Note: **You will only see your User ID if you reset your password before**)

Retrieve User ID

Instructions	
<ol style="list-style-type: none">1. Enter your Social Security number or Campus ID2. Enter your date of birth (mm/dd/yyyy)3. Click "Get My Info"4. Note your User ID and Password (You will only see your User ID if you had reset your password)5. Return to Passport Login6. Enter your information and click "Sign In"	
Account Information	
*SSN or Campus ID:	<input type="text"/>
*Date of Birth:	<input type="text"/>  (Click the Calendar Icon)
<input type="button" value="Get My Info"/>	