When to use a participating retail pharmacy

This is the right choice for prescription drugs you take on a short-term basis such as an antibiotic used to treat strep throat.

When to use Medco By Mail

This is the right choice for medications you take on a regular basis such as medications used to treat high blood pressure.

<table>
<thead>
<tr>
<th>Type of drug</th>
<th>Participating retail pharmacy Co-payment for a 30 day supply</th>
<th>Medco By Mail Co-payment for a 90 day supply</th>
</tr>
</thead>
<tbody>
<tr>
<td>Generic</td>
<td>$10.00</td>
<td>$5.00</td>
</tr>
<tr>
<td>Single Source</td>
<td>$10.00</td>
<td>$5.00</td>
</tr>
<tr>
<td>Multi Source (If there is a Generic available)</td>
<td>$15.00</td>
<td>$5.00</td>
</tr>
</tbody>
</table>

Key facts and information about your prescription drug benefit

- Call Medco Member Services at 1 800 818-0093 24 hours a day, 7 days a week (except Thanksgiving and Christmas).
- If you’re already a plan member, visit www.medco.com to review benefit information, manage your Medco By Mail prescriptions online, price a medication, or locate a participating retail pharmacy. If your plan is changing or you are a new plan member, you may not be able to access your plan’s specific information until it becomes effective.

Key facts and information about Medco By Mail

- **Generic vs. brand-name medications**
  The brand name of a medication is the product name under which it is advertised and sold. Generic equivalents contain the same active ingredients and are subject to the same rigid FDA standards for quality, strength, and purity as their brand-name counterparts.

- **The quality of Medco By Mail medications**
  You can always count on the medications you get through Medco By Mail to be of the same high quality as those you currently use.
- **Special handling of temperature-sensitive medications**
  Medco takes care to protect the potency and effectiveness of your medications. Therefore, any medications that are sensitive to extreme heat or cold are shipped in special insulated packaging with gel packs designed to keep the contents at the correct temperature throughout the delivery process. In addition, you can arrange for these types of medications to be delivered at a time and location that’s convenient for you to help keep exposure to heat or cold to a minimum.

- **Getting started at Medco By Mail**
  Ask your doctor to write a new prescription for your plan’s maximum days’ supply (usually 90 days) with refills up to 1 year, as appropriate. You may mail your prescriptions in the special envelope you receive with your enrollment materials or ask your doctor to call 1 888 327-9791 for instructions on how to fax them. If your order is faxed, your doctor must have your member number to complete the transaction.