Our newly developed web portal and reporting package improves our systems and services for a better member experience! The consolidated, personalized member portal from CoreSource is simple to use with a new look and feel that we believe makes navigation and retrieval of information easier and faster.

Once you set up your new account information and login, you will gain access to some of the same great tools you know and love and many more.

Take advantage of the new myCoreSource.com
Some of the enhanced features you gain access to include:

**Correspondence via Message Center**
- Gain quick, direct access to customer service.
- Immediately send questions about a specific claim while viewing it.
- Select certain topics so that messages are filtered to the appropriate department and answered as quickly as possible.
- A secure messaging feature allows you to receive information or documents.

**Claim Lookup and Account Balances**
- View claims detail.
- Use a variety of filtering and sorting capabilities to help you find specific claims faster, including the ability to sort by status, type or provider.
View Custom Content
:: View links and resources personalized to be relevant to your coverage.

Site Security and Login
:: Site enhancements offer more intense security to protect members’ information.
:: Separate logins can be created for family members, with the ability to block certain information from other members of the household.

E-mail Alerts
:: Members are automatically alerted when their online Explanation of Benefits (EOB) is ready.
:: Members receive an alert when personal information has been updated or changed on the site.

Expect more information about myCoreSource.com soon!

Users must have Internet Explorer 8.0 or higher or FireFox 3.5 or higher for myCoreSource.com to work appropriately.