



# PERALTA BENEFITS – EVERYONE

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## Benefits Spotlight- Dependent Audit Underway- Submit documents by May 7, only if you have eligible dependents covered under a Peralta group insurance plan

If you have an eligible dependent covered under a PCCD group plan, don't forget to submit your documentation by Friday, May 7, 2010. Of the 900 packets mailed by our Dependent Audit Team, 225 have already been returned. Go Peralta!

There are many forms of acceptable documentation to satisfy the audit. Most have found using the recently filed tax return (with financial data blackened out) is most convenient. Remember, as stated in previous communications, the purpose of the audit is to ensure the accuracy and completeness of our enrollment records, not to drop coverage for any family members who meet the plan definitions.

### Here are the most frequently asked questions reaching the PCCD Benefits Office...

1. Why is there such an aggressive deadline?	<ul style="list-style-type: none"> <li>• We wanted to tie the documentation deadline close to the Federal tax filing deadline of April 15. The recently filed forms can conveniently confirm dependent status for most of our population.</li> <li>• We can begin to recognize cost savings early in the upcoming fiscal year</li> <li>• We can begin actuary analysis to satisfy eligibility requirements for government subsidy programs under health reform to project accurate funding of the Peralta Other Post Employment Benefit program.</li> </ul>									
2. How will I know if my documents have been received?	Contact the Dependent Eligibility Audit Team Email: <a href="mailto:dependentAuditsBalt@coresource.com">dependentAuditsBalt@coresource.com</a>									
3. How will I know if my documentation is accepted, legible or compliant?	<b>Telephone:</b> 1 866 434 1211									
4. What if I did not receive or need a duplicate packet?	<b>Fax:</b> 1 866 789 9881 <b>Mailing Address:</b> 4940 Campbell Blvd #200 Baltimore, MD 21236  The team is acknowledging receipt and acceptance of documents within 48 -72 hours.									
5. What if my documentation is received after the May 7 <sup>th</sup> deadline but before May 20, 2010?	Benefit coverage will continue without administrative inconvenience or interruption.									
6. What if my documentation is received after May 20, 2010 but before June 10, 2010?	Benefits coverage will continue, however, dependents may experience service inconvenience while vendor enrollment records are updated and reconfirmed.									
7. What is the appeal process for denied services or claims?	The Benefits Office will continue to work with our claims and coverage team at PSW Benefit Resources to resolve denied claims associated with this process.									
8. The deadline submission date is May 7, 2010, but "What happens if my documentation <u>is received</u> ..."	<table border="0"> <tr> <td><b>After</b></td> <td><b>But Before</b></td> <td>Will there be administrative inconvenience to the dependent?</td> </tr> <tr> <td>May 7, 2010</td> <td>May 31, 2010</td> <td>No</td> </tr> <tr> <td>May 31, 2010</td> <td>June 30, 2010</td> <td> <ul style="list-style-type: none"> <li>• Yes, benefits will be reinstated retroactively to June 1, 2010</li> <li>• Service or claims interruption will be resolved through the assistance of PSW Benefits Resources.</li> </ul> </td> </tr> </table>	<b>After</b>	<b>But Before</b>	Will there be administrative inconvenience to the dependent?	May 7, 2010	May 31, 2010	No	May 31, 2010	June 30, 2010	<ul style="list-style-type: none"> <li>• Yes, benefits will be reinstated retroactively to June 1, 2010</li> <li>• Service or claims interruption will be resolved through the assistance of PSW Benefits Resources.</li> </ul>
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#### **CHECK OUT YOUR BENEFITS INFORMATION CENTER (BIC)!**

To learn more about District-sponsored benefit plans, please visit your Benefit Information Center (BIC) website:

[www.peralta.pswbenefits.net](http://www.peralta.pswbenefits.net) or [www.peraltaretrees.pswbenefits.net](http://www.peraltaretrees.pswbenefits.net)