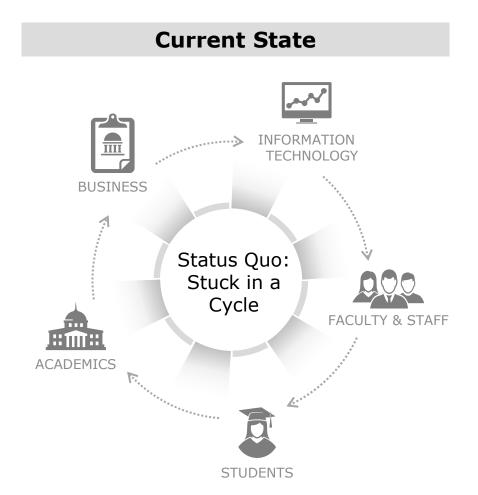
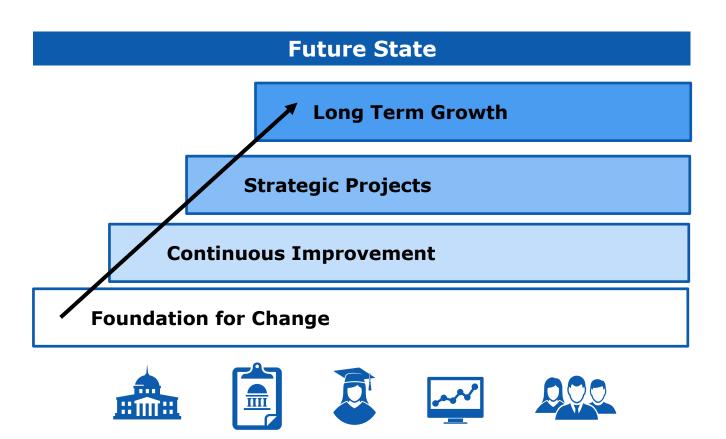
# SYSTEM FUTURE PERALTA



# Why ONEPeralta?





ALL OF PERALTA WORKING TOGETHER



By making this change, you can help usher in the New Peralta Way

# **Business Drivers for ONEPeralta**

Peralta Community College District requires a set of **robust administrative systems** that must:

- **Enable the students to seamlessly interact ■** with the university, helping to achieve quality outcomes for the student population and a competitive advantage in the education marketplace
- Reduce PCCD's overall cost of **— ownership** by providing for consistency and adherence to California and federal regulations
- 3 Provide a user experience that is agile and modern and allows for the quick adaption of new capabilities and technologies.

#### **ONEPeralta**

**Project Purpose:** Upgrade existing PCCD-wide administrative and student systems and implement a common suite of policies, processes, and technologically advanced core systems

#### **Key Business Drivers:**



**Quality of the Student Experience** 



**Year-Over-Year Decline in Student Enrollment** 



**Quality of the PCCD Staff Experience** 



Improved Relationship with PCCD's Vendors



# The need to modernize is clear.

Now it's time to make the change.



# We're moving towards a better future...



#### **Standardize**

Follow best practices of the higher education industry to create consistent business processes



Reduce the number of manual processes to help avoid paperwork, letting you focus on students



#### **Simplify**

Limit overly complicated workflows and system processes to increase productivity

# ...and your commitment is crucial



#### **Engagement**

Your invaluable input will help this project directly improve your work



#### **Patience**

This project is finite: Some short-term pain will lead to long-term gains



### **Flexibility**

Priorities will need to be adjusted to meet the time requirements of this project



# **Guiding Principles**

ONEPeralta aims to establish a foundation for future progress through each of these identified priorities:

# PROVIDE SUPERIOR SERVICE

- Consider students, faculty and staff
- Re-examine business processes and streamline to reduce manual steps
- Adopt a leading practices approach
- Use workflow and automation to enhance productivity

# DELIVER AGILE SYSTEMS

- Exploit the flexibility of the software to minimize customizations
- Provide easier access to Peralta's services
- Take advantage of inherent leading practices of the software
- Maintain releases of PeopleSoft systems to allow for compliance to state and federal regulations
- Remain at current release of the systems to enable adoption of new capabilities
- Minimize complexity of the system

# **ENABLE INSTANT**ACCESS

- Provide a 360-degree view of student information
- Provide improved access to real-time information
- Implement easier to use reporting tools

# DRIVE INNOVATION

- Challenge why we do the things we do
- Students expect an "amazon.com"-like experience: functionality with fast and efficient service
- Students desire anytime, anywhere access regardless of their platform
- Faculty and staff want to focus on students and their success, not systems











# Benefits of ONEPeralta

The benefits of this project will contribute to PCCD's execution on the strategic plan, enable PCCD's key differentiators, and further the New Peralta Way.



Improved staff and student experience



 Journey of employees and students at the center • Easy to use, efficient, and on-demand systems



**Quality data and system** platform



• Comprehensive access to better quality, easily understood information

Tighter ports of entry and stronger platform



Focus on students, not systems



- Reduced complexity and increased standardization
- Access to consistent and easy-to-understand data



Accessibility across business functions

- Limited divide between functions
- Access to real-time information, providing full view of student information
  - Easier reporting



**Equipment for the future** 

- Looking forward to the next thirty years, challenging the status quo
- Preparation for continuous innovation, collaboration, and accountability
  - Business Intelligence tools and other reporting tools



# **ONEPeralta Project Scope**

# Functional Go-Lives

#### **Financials**

- Finance and Accounting
- Payables
- Purchasing

#### Functional Go-Lives

## **Campus Solutions**

- Student Person Management
- Curriculum Management
- Student Records
- Graduation Processing & Transcripts
- Advising
- Student Accounts
- Financial Aid

#### **HCM**

- HR
- Payroll
- Benefits Enrollment
- Time Capture and Absence Reporting

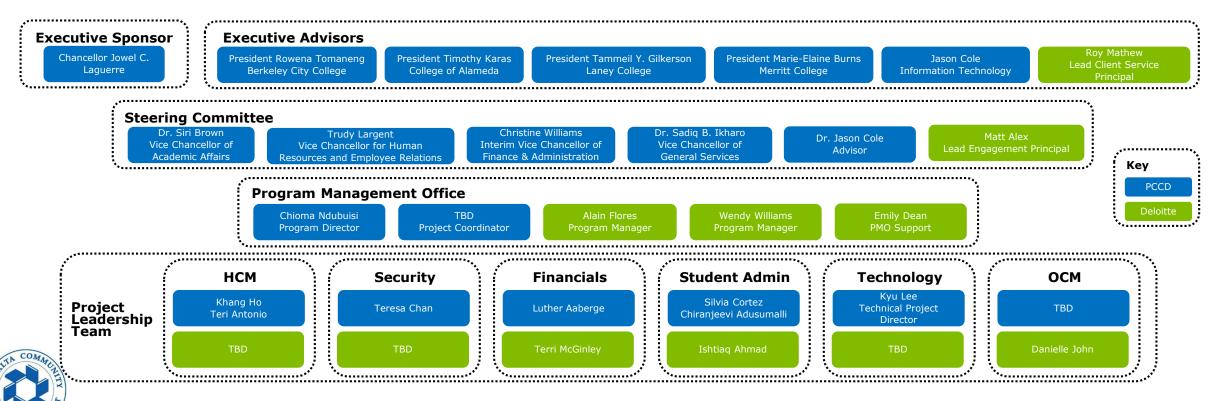
# Change Management: Throughout Project

- Leadership Alignment
- Resistance management
- Change Impact Analysis
- Change Readiness Assessment
- Communications
- Training for students, faculty, and staff



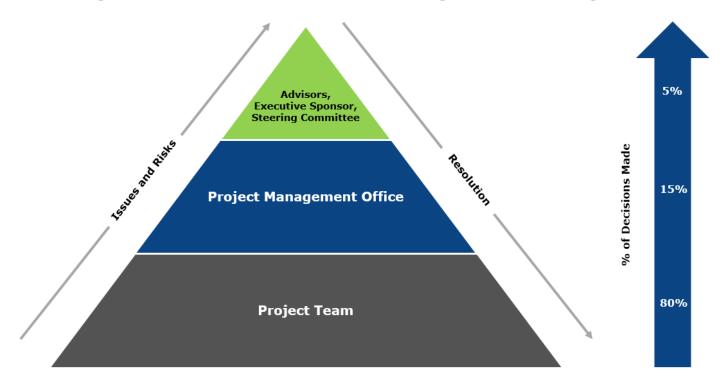
# **Collaborative Project Team**

The ONEPeralta Team is a cross-campus partnership between Berkeley City College, College of Alameda, Laney College, Merritt College, the Office of Academic Affairs, the Office of Human Resources & Employee Relations, the Office of Finance and Administration Division, the Department of General Services, the Office of Workforce Development and Continuing Education, The Department of Public Information, Communication and Media and the Office of Information Technology.



# **Governance: Decision Making Authority**

Project decision making final authority resides with the Executive Sponsor. However, practical decision making is distributed to the Program Managers and Project Team.



This figure details the project's decision-making governance; the expectation is that approximately 80% of the decisions will be made at the lowest-level of the project consistent with the guiding principles. Those decisions with significant scope, cost, and quality or resource impact will be escalated.



# **Need for Change Management**

Based on industry best practices, Change Management addresses the following common challenges to business modernizations.



#### **Communication**

Informing all affected stakeholders about current and future changes.



**Participation** 

Involving key people in the design, implementation, and championing of change.



#### Leadership

Strengthening leadership support of change by demonstrating the impact and value of change.



Readiness

Preparing users to adapt to the changes by providing tools, training, and support.



**Buy-In** 

Gaining buy-in for the changes from those involved and affected, directly or indirectly.



**Impact** 

Assessing feedback and available reports to inform adjustments and lay a foundation for ongoing change.



# What We Need From You

# This transformation is not be possible without your support!

You can help make this a successful project by:



## **Embracing the Change**

Be prepared to adjust business practices to adapt to the changing systems. Be proactive in the transition by identifying opportunities and working together to resolve questions or issues.



## **Participating in Training**

Completing training is critical for a successful transition to 9.2. Promote participation in trainings across the organization so we can hit the ground running.



## **Looking to the Future**

Think beyond modernizing technology to how this transition will help PCCD moving forward. This will serve as the foundation for our business processes long into the future.

