DISTRICT-WIDE SECURITY SAFETY MAINTENANCE TRAINING

ADDENDA

PROJECT NO. 2328, BID 14-15/05

Peralta Community College District

District-Wide Security Safety Maintenance Training, 333 East 8th Street, Oakland, CA 94606

This addendum supersedes items of the original contract documents wherein it is inconsistent with it. All other conditions remain unchanged. The following changes, modifications, corrections, additions or clarifications shall apply to the contract documents and shall be made a part of and subject to all of the requirements thereof as if originally specified or shown. It is the responsibility of the bidder to review the list of attachments to ensure that the addendum is full and complete. This Addendum modifies the original Bid Documents for the above Bid. **Acknowledge receipt of this addendum in the space provided on the Bid Form. Failure to do so may subject Bidder to disqualification**.

March 10, 2015   Requests for Information (RFI) and responses appear below:

1)   What is the latency and bandwidth of the network?

   a.   **There is no latency; the bandwidth at the network is 1 gb through the network.**

2)   What are the expiration dates of the warranties on the various components?

   a.   **The warranties are as follows:**
      i.   **Cisco Smart net expired**
      ii. **OnSSI – Sup expired, needs upgrade plan**
      iii. **Panasonic- Expires August 2015**
      iv. **Mobotix- expired**
      v.   **Pivot 3 Expired.**

3)   Is there spare equipment on site? If so, is it owned by Peralta or does someone else own it? Will the selected VAR be able to utilize these spares as part of the advanced replacement process, or will new spares be needed to be staged by the selected VAR?

   a.   **The only spare parts are a Ups, and some Mulitmode Gig modules for the Cisco switches**

4)   Who is responsible for analyzing and determining whether the selected VAR or IT company will be doing repairs in a case where there is no connectivity, and it is initially unclear whether there was a failover issue or a redundant network issue?

   a.   **The chosen VAR will determine the problem, (part of the contract) and report to the District its findings up to the Network link. District IT is responsible for the network including Gigaman and Cenic.**

5)   We understand that Peralta has a final list of repair requirements but for confidentiality reasons, does not wish to release the complete list of repair requirements. However, in order for us to provide any usable pricing information, please provide a list of repair scenarios, and we can apply pricing to these scenarios.
For example: Scenario 1: PTZ camera immobile, needs repair, camera height 60', no roof access
For example: Scenario 2: Mobotix camera in hallway, needs cleaning.
For example: Scenario 3: GigaMAN to Cenic router failover needs to be reconfigured, currently not working.

Please note that in actuality, depending on the location and type and number of repairs, we may be able to achieve economies of scale (for instance, repairing 3 cameras at 60' high, all within a few hundred yards of each other may mitigate equipment costs and therefore repairs).

   a.   **The following repairs must take place within the first 60 days of the awarded contract.**
      i.   **District Office- Front Camera facing parking lot at Department of General**

Services down due to Wireless connection not working. Core Wi-Fi at Laney College

ii. **Peralta Police Services- a) 1 Orion Monitor needs replacement or repair b) Additional 2 stations need power supplies. C) 2/3 extra power supplies need to be ordered. D. Aviation Campus not viewable at PCCD control center, problem is network related and must be trouble shooted and repaired.**

iii. **Laney College- a) 3 IDF switches/network issues. Must be further updated to provide cameras back on line.   B) Additionally, Cut copper/fiber must be identified at this campus. C) Wireless At Laney Field house is intermittent and needs upgrade or repair.**

iv. **Berkeley City College- a) Cameras are working, however, software upgrades need to be placed.**

v. **Merritt College a) 2 cameras out at Field area. B) could be wireless issues. C) Software upgrades need to be applied to system.**

vi. **Alameda Main campus – All cameras are working, a) Software upgrades need to be applied to the system.**

vii. **Alameda 860 Atlantic - All cameras are working, a) Software upgrades need to be applied to the system**

viii. **Alameda Aviation- All cameras are working, a) Software upgrades need to be applied to the system b) Cameras are not viewable at PCCD Police and need work to bring back on line.**

6) With the understanding that we would not have administrative access to some devices (e.g. GigaMAN AT&T routers), and we would likely not have 24/7 unrestricted access to other components of the network, please describe the protocols and procedures for gaining administrative access when required for support or maintenance purposes.

    a. **The Chosen contractor will be given documents, as-built drawings and network information to accomplish their task.**

7) Given the warranty information on Leviton, Panduit, AMP and Systimax in the bid document, is the warranty supported by the selected VAR to end at the GigaMAN and Cenic routers, not including building-to-building cabling terminating at these routers? In other words, if there is a router failure (e.g. port failure), will that support fall under the selected VAR or the IT company?

    a. **The chosen vendor would report this to the manufacturer and replace as representatives of the District.**

8) The bid document includes keeping the Cenic network routers (Cisco ASAs) up to date. Does this mean that the selected VAR would have unrestricted access to remotely monitor as well as conduct core updates to these devices, or does this mean the selected VAR would be responsible for requesting the IT vendor to conduct regular health checks and updates, and report on progress to Peralta?

    a. **Yes, the Chosen Vendor will be responsible for the preventative and on-going maintenance.**

9) Does Peralta have a preferred vendor/method for disposing of e-waste and Hazardous waste?

    a. **No, there is no construction and not a need for e-waste. Any equipment replaced, must be inventoried and returned to the District and replacement must be cataloged per District standards.**

10) In support cases where coordination with another party (e.g. IT Department) is required, what is the correct procedure and obligations of all parties? Will the VAR be responsible if a third party is delayed in obligations (e.g. admin access, or similar)

    a. **Upon award to the chosen vendor, access and procedure will be implemented per District standards.**

END OF DOCUMENT