

PeopleSoft Financial Aid - Frequently Asked Questions

When can I see the new PeopleSoft Financial Aid system?

Beginning mid-January, Peralta students who have submitted a 2014-2015 FASFA application will be able to log on to their Peralta Passport Student account and begin viewing the new PeopleSoft Financial Aid features.

How do I access the new PeopleSoft Financial Aid system?

Within 7 to 10 business days of submitting your 2014-2015 FASFA you will be able to access the new Financial Aid system by logging onto your Peralta Passport Student account and clicking on the Student Center link.



What new features will I see in my Peralta Passport account?

On the right hand side of your Student Center below the **Holds** section, you may see items listed in your **To Do List**. If so, click on the “more” link to view details of your **To Do List**



The **To Do List** reflects any outstanding tasks that you need to complete in order to process your Financial Aid file.

By clicking on the link you can view a description of the To Do Item detailing instructions on how to resolve the item.

To Do List

Your current To Do items are shown below. To sort or filter your To Do items, change the options below and click Go

View your To Do Items by

Due Date

Institution

Function

To Do Item	Due Date	Status	Institution	Administrative Function
V1 Verification Wrksht	01/19/2014	Initiated	Peralta Community College Dist	Financial Aid
Parent 2013 Tax Transcript	02/01/2014	Initiated	Peralta Community College Dist	Financial Aid
Selective Service Match	02/01/2014	Initiated	Peralta Community College Dist	Financial Aid

To Do List

To Do Item Detail

Selective Service Match

Aid Year: 2014

Contact

Academic Institution: Peralta Community College Dist

Administrative Function: Financial Aid

Due Date: 01/29/2014

Description

You have requested that your name be forwarded to Selective Service for registration. However you were either not within the age range or some information was missing from your FAFSA. Therefore, you must register with Selective Service through your local post office or at www.sss.gov. Provide us with proof that you have done this. Your financial aid cannot be processed until this information is received.

It is important that you read and follow the directions in your **To Do Item Detail**. Completing all items will allow the Financial Aid office to process your file and consider you for maximum funding for the Fall 2014 semester.

Which semester will the new system impact?

The new PeopleSoft Financial Aid system will impact your Fall 2014 Financial Aid file and subsequent terms. Students will be able to see Financial Aid information as early as January 2014 in their Student Center via their Passport account.

Do I need to visit the Financial Aid Office and wait in line to apply for Financial Aid?

Students may still need to visit the Financial Aid offices to resolve any outstanding issues after you apply for the FAFSA (Federal financial aid application) or California Dream Act application by going online to www.fafsa.gov or <https://dream.csac.ca.gov/>

Beginning January 1, 2014, students can complete the 2014-2015 FAFSA application by using income estimates and then updating their application after taxes have been filed.

Applicants are encouraged to apply before March 2, 2014 to meet the priority filing deadline. Keep a record of your submission by printing out your online FAFSA confirmation page.

Will this new system affect my current Financial Aid (Fall 2013, Spring 2014 and Summer 2014)?

No, the new PeopleSoft Financial Aid system will only affect the Fall 2014 semester and later terms. It will not affect your current Financial Aid.

Continue to check and respond to emails with your Peralta Student Email account at <https://www.outlook.com/cc.peralta.edu>

Students should continue to communicate via email or in person at your campus Financial Aid office. If you are experiencing problems accessing your Peralta Student Email contact the Peralta Student Email Help Desk at helpdesk@cc.peralta.edu

In your email include your first name, last name, Student ID Number and Peralta PASSPORT User ID.

For more information regarding your Peralta Student email including how to redirect your Peralta Student Email to your personal email account go to <http://web.peralta.edu/it/studentemail/>

When will I be awarded Financial Aid for the Fall 2014 semester?

Students will be notified of their 2014-2015 Financial Aid award after your file evaluation process has been completed. It is recommended that you complete your FAFSA or California Dream Act application and complete your Financial Aid "To-Do" list as quickly as possible before the Fall 2014 semester begins to be considered for maximum funding and to receive your Financial Aid in a timely manner.

Continue to check your Peralta Student Email account and visit our website for new updates regarding awards and disbursement information.

When will my Financial Aid award be disbursed?

For Fall 2014, Financial Aid students who have completed their Financial Aid To Do List and have been awarded will be disbursed Financial Aid as early as mid-August 2014. Financial Aid disbursements will be applied towards your Peralta student account balance and the remaining balance will be refunded to your PeraltaCard via HigherOne.

Continue to check your Peralta Student Email account and visit our website for new updates regarding awards and disbursement information.

I got a letter from Financial Aid regarding the new PeopleSoft Financial Aid system; do I need to visit the Financial Aid office?

No. The letter you received is for informational purposes only. We are notifying students of our new system that will be live mid-January 2014 for the Fall 2014 semester.

Students who have submitted a FASFA application should log on to their Peralta Passport accounts to check and complete any outstanding To Do Items for the Fall 2014 semester.

If you received this letter but do not have a Peralta Passport account and are interested in attending one of the Peralta Colleges, you must fill out an admissions application in order to obtain a Peralta Passport account at <http://web.peralta.edu/admissions/apply-now/>

I have more questions regarding this new system, who can I contact?

You can visit your campus Financial Aid office for additional information:

Berkeley City College
2050 Center Street
Berkeley, CA 94704
1st Floor Student Services Area
510.981.2941
bcc-finaid@peralta.edu

Laney College
900 Fallon Street
Oakland, CA 94607
Building A, Room 201
510.464.3414
laneyfinaid@peralta.edu

College of Alameda
555 Ralph Appezatto Memorial Parkway
Alameda, CA 94501
A Building, Welcome Center
510.748.2391
coafinancialaid@peralta.edu

Merritt College
12500 Campus Drive
Oakland, CA 94619
Building R, Room R113
510.436.2465
merfinaid@peralta.edu