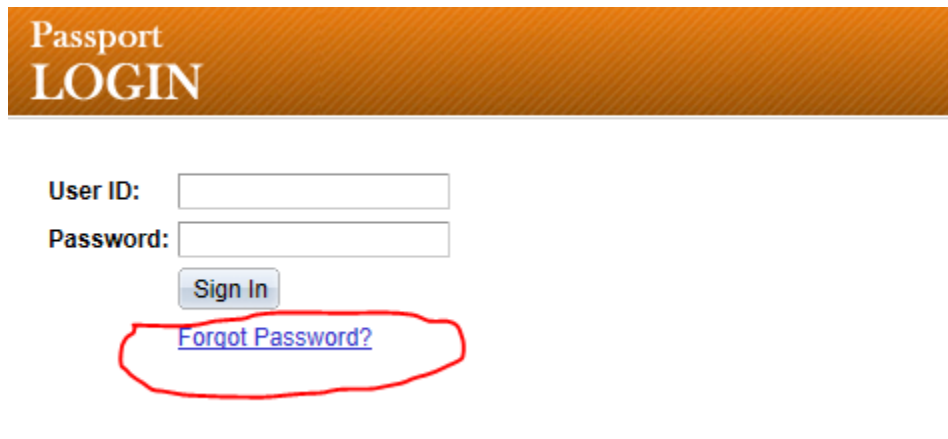


How to Retrieve Password by Email

- a) Go to Peralta Passport Home page
- b) Click the "Forgot Password?" link



Passport
LOGIN

User ID:

Password:

Sign In

[Forgot Password?](#)

- c) If you knew your User ID and you had set up your Security Question and Answer, please select "I know my User ID" and enter your User ID. Then, click the Continue.

If you don't know your User ID, please see the instruction on [How to Retrieve Your User ID and Initial Password](#)



Forgot My Password - Mozilla Firefox

prtweb.ad.peralta.edu:8300/psc/EPAPWD/EMPLOYEE/EMPL/c/MAINTAIN_SECURITY.EMAIL_PSI

Forgot My Password

[Help?](#)

Please select one of option:

I know my User ID
User ID:

I don't know my User ID

Continue

- d) Select another or accept the email address from the dropdown list. Enter your security answer in the Response field. Click Email New Password button to email your password to the email address as shown

Forgot My Password

User ID: BUPE8874

Please select an email address.

Email ID:

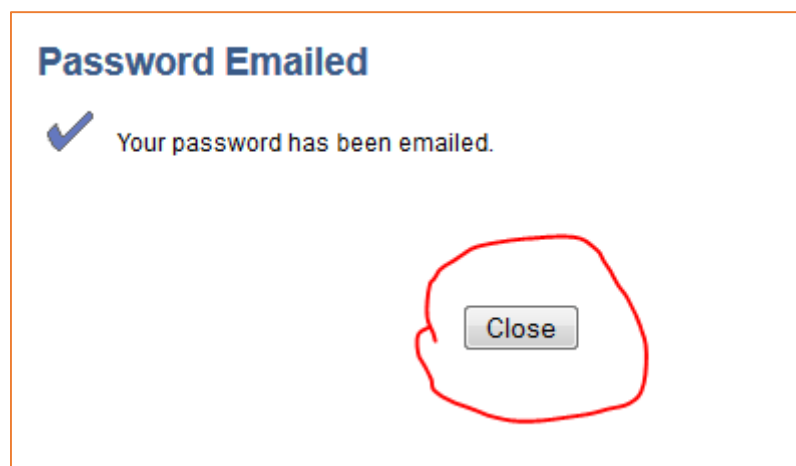
(If the email addresses listed are incorrect, please contact the Admissions & Records Office on campus to correct it.)

Please answer the following question below for user validation.

Question: What City did you grow up in?

Response:

- e) You will see message show “Your password has been emailed.” Click the Close button to close the dialog window



- f) Check your email for the new password

