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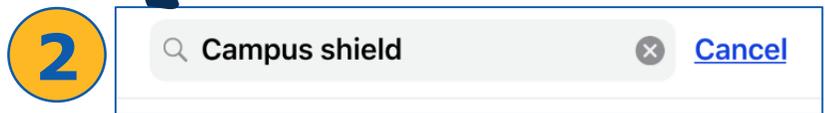
Download App



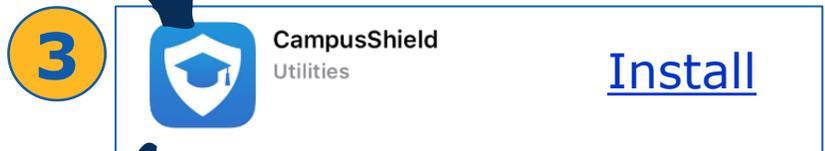
1. Open your App Store
(Free at Apple Store,
Google Play)



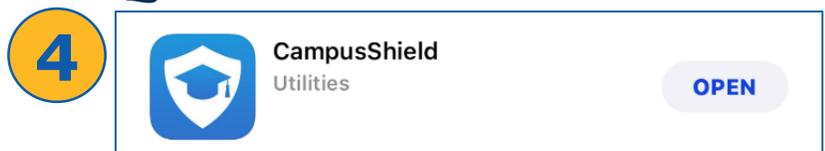
2. Search > **Campus
Shield**



3. Touch > **Install**



4. Once done, Touch >
Open



Initial Setup



1. Search > **Peralta**

2. Select > **Peralta CCD**

The screenshot shows a mobile application interface with a blue header containing a graduation cap icon and a progress bar. Below the header, there are three menu items: "Report tips...", "Get alerts...", and "Stay protected...". A section titled "Where's your campus?" contains a search input field with "Peralta" entered. Below the search field, a list of results is shown, with "Peralta CCD" highlighted. A red box highlights the search input field, and a yellow circle with the number "1" is next to it. Another red box highlights the "Peralta CCD" result, and a yellow circle with the number "2" is next to it.

3. Select > **Faculty/Staff**
or **Student**

4. Touch > **Continue**

The screenshot shows a mobile application interface with a blue header containing a graduation cap icon and a progress bar. Below the header, there are three menu items: "Report tips...", "Get alerts...", and "Stay protected...". A section titled "Which groups apply to you?" contains the instruction "Select all that apply. You will receive important alerts sent to these groups." Below this, there are two checkboxes: "Peralta CCD" (checked), "Faculty/Staff", and "Student". A red box highlights the "Faculty/Staff" and "Student" options, and a yellow circle with the number "3" is next to it. Below the checkboxes, there is a blue "Continue" button highlighted with a red box, and a yellow circle with the number "4" is next to it.



If you are an employee and a student, please select both.

Initial Setup



5. Complete the profile information

a. First Name

b. Last Name

c. Email

d. Phone #

e. PIN (Create your own 4 digit PIN, make sure to remember it)

6. Accept > **Terms & Conditions**

7. Touch > **Continue**

5

Complete your profile...

Info will be shared with friends, family or dispatchers if you need help!

First Name

Last Name

Email

Phone #

PIN

You can add medical history, emergency contacts and more info to your profile later.

By checking this box and selecting continue, you agree to 911Cellular's [Terms & Conditions](#)

Continue

6

7

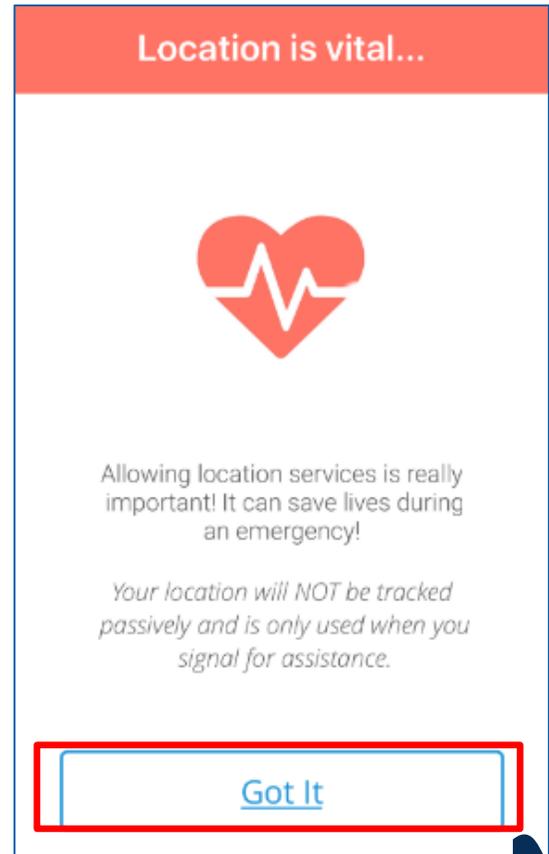


Secure PIN is used by to stop tracking if you press the emergency button in error, to enter your 'Profile', and to deactivate the FriendWatch timer.

Initial Setup



8.Touch > **Got It**



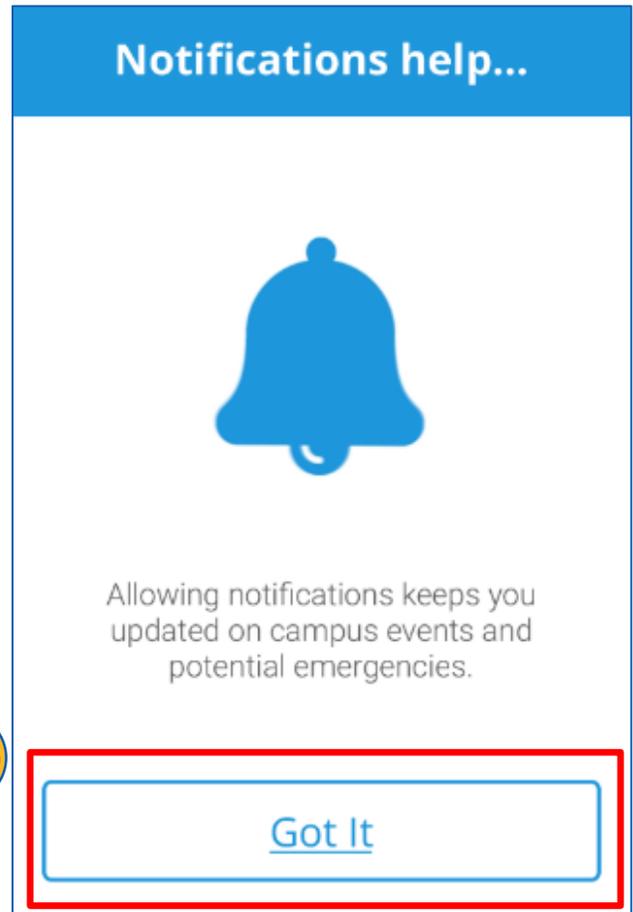
8

9.Warning message, touch > **Always Allow**

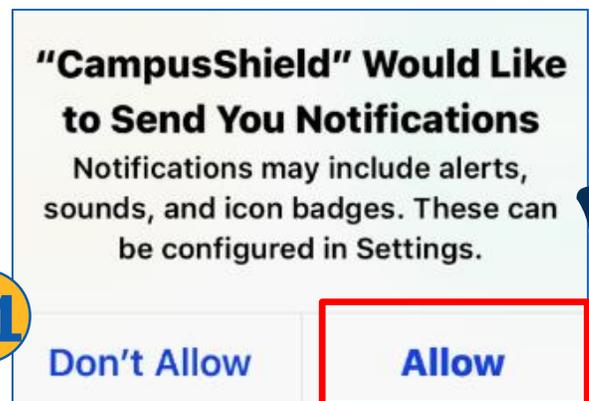


9

10.Touch > **Got It**



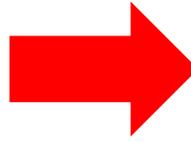
11.Warning message, touch > **Allow**



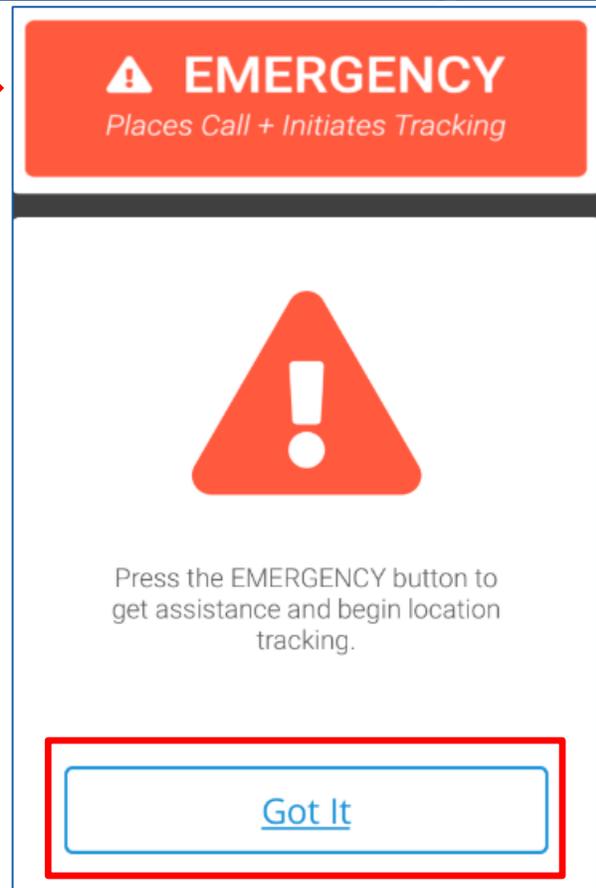
Initial Setup



During initial setup "Do not touch the EMERGENCY button"

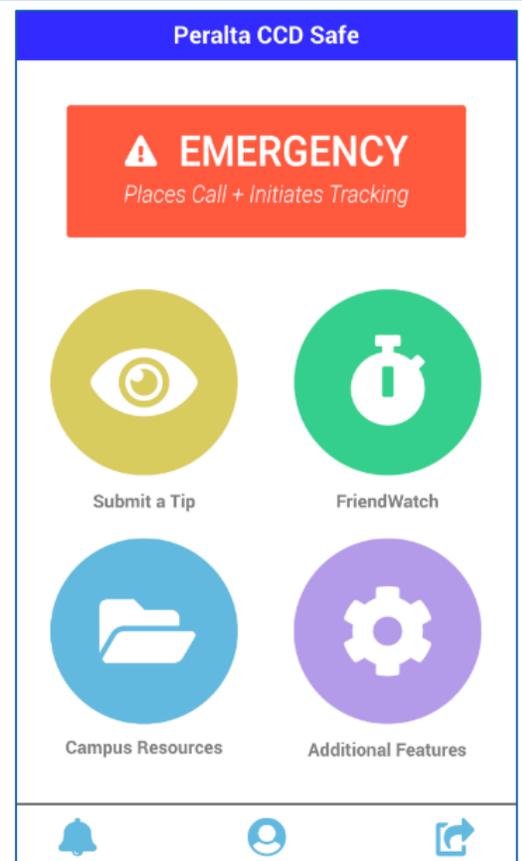


12.Touch > **Got It**



13.Campus Shield App is now ready

14.Anytime you need the App, look for Campus Shield icon





How do I download the app?

Visit the Apple App Store or the Google Play Store and search for 'CampusShield'.

Do I have to pay for the app?

No. The app is free to download and to use.

Do I need to fill out the entire registration form, such as my medical history?

No. Most of the fields in the registration and profile, such as medical information, emergency contacts and physical descriptions, are optional and you should only fill them out if it's your desire.

What is my Secure PIN used for?

Your Secure PIN is used by you to stop tracking if you press the emergency button in error, to enter your 'Profile' (where you can edit contact information), and to deactivate the FriendWatch timer.

Why should I allow the app to use my location?

Location information is vital if you need the assistance of first responders. If you allow CampusShield to access your location, it will only be used when you actively trigger a feature that requires it.





What happens when I use the emergency button to signal for assistance?

A phone call will be placed to either campus police or 911 (depending on your location). If on campus, your location and profile information will be sent to campus police, so they can assist you better.

Can police track my location even if I haven't signaled for assistance?

No. The app does not allow police to track your location unless you have pressed the Emergency Button.

Can I use the Emergency button if I'm off campus?

Yes, you will be prompted to call 911 through the app if you use it from off campus.

If I submit an anonymous tip, can police contact me?

Yes, police will not know who you are, but they can reply to your submission through a chat feature of the system.

