

Completed Projects (08:00 PM, 06/06/2014)

This report contains data from 2228 Projects.

| Title | Priority | Assignees | Date Closed |
|--|-----------------|--|--------------------|
| MIS Student Success data file | Medium | Applications: Teresa Chan, Gopaal Chandra, Ranell Holmes | 05/23/2014 |
| Push payroll adjustment to GL | Medium | Kyu Lee | 05/08/2014 |
| Transcript Equivalence Load from PerceptiveSoftware | High | Kyu Lee | 05/08/2014 |
| PS Human Resources | Medium | Kyu Lee | 05/01/2014 |
| automating the withdrawal process | High | Kyu Lee | 05/01/2014 |
| Printing Class Rosters from My Faculty Center | Medium | Applications: Gopaal Chandra | 04/23/2014 |
| PO numbers not coming to me | Medium | Kyu Lee | 04/21/2014 |
| Payroll employee tax mapping/ Addl Med mapping to 9944 | Medium | Kyu Lee | 04/21/2014 |
| RE: Budget transfer and Requisition approval | Medium | Kyu Lee | 04/10/2014 |
| Migrate SQL Queries to PROD | Medium | Applications: Teresa Chan | 04/09/2014 |
| BTR # 0000037972 | Medium | Kyu Lee | 04/08/2014 |
| Move to PROD for Reversal of Discontinue on March 27, 2014 and Term Activation for Newly admitted students for term 1142 (Spring 2014) | High | Applications: Teresa Chan, Roderick Fajarda | 04/08/2014 |
| Mapping of new cost center 533 for Laney | Medium | Kyu Lee | 04/04/2014 |
| Req# 2-82952 did not get source to a PO | Medium | Kyu Lee | 04/04/2014 |
| Please cancel Req# 2-82952 | High | Kyu Lee | 04/04/2014 |
| Open Census & Attendance Verification roster period needs to be adjusted for DYN classes | High | Gopaal Chandra | 04/02/2014 |
| A&R Verification Roster duplicating students | High | Gopaal Chandra | 04/02/2014 |
| Req# 2000082952 did not get sourced to a PO | Medium | Kyu Lee | 04/01/2014 |
| Laney Enrollment - PeopleSoft Issues | Medium | Applications: Teresa Chan, Gopaal Chandra, Ranell Holmes | 04/01/2014 |
| Pay Cycle not working | Medium | Kyu Lee | 03/31/2014 |
| Checks did not print | Medium | Kyu Lee | 03/31/2014 |
| Mapping for PERS2, new deduction code | Medium | Kyu Lee | 03/27/2014 |
| Prompt reports not working | Medium | Kyu Lee | 03/27/2014 |

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| Req# 79847 This appears n the Business Office Work List | Medium | Kyu Lee | 03/27/2014 |
| SARS code mapping from import file | Medium | Gopaal Chandra | 03/27/2014 |
| Delete Voucher #106628 | Medium | Kyu Lee | 03/27/2014 |
| Need help with 4 vendor numbers for one vendor | Medium | Kyu Lee | 03/25/2014 |
| delete voucher 00106188 | Medium | Kyu Lee | 03/25/2014 |
| Vendor Duplication Challenge - Ballon Mania - Kathleen McIntire | Medium | Kyu Lee | 03/25/2014 |
| Vendor# 0000730109 Not in Requisitions | Medium | Kyu Lee | 03/21/2014 |
| Cancel Req: 81462 | Medium | Kyu Lee | 03/21/2014 |
| 2nd request | Medium | Kyu Lee | 03/21/2014 |
| Please update names and IDs for payroll, end date 02/28/14 | Medium | Kyu Lee | 03/21/2014 |
| delete voucher#00106133 | Medium | Kyu Lee | 03/19/2014 |
| Delete a Voucher | Medium | Kyu Lee | 03/18/2014 |
| New manager for Cost Center 551 (Matthews Jackson) | Medium | Kyu Lee | 03/18/2014 |
| Unable to add benefit or retirement record for record 1 | Medium | Kyu Lee | 03/18/2014 |
| delete | Medium | Kyu Lee | 03/18/2014 |
| People soft SQR report for EJ and EB MIS file | Medium | Gopaal Chandra, Ranell Holmes | 03/18/2014 |
| Prompt Approval Routing (Dean Vasconcellos) | Medium | Kyu Lee | 03/13/2014 |
| Help Request | Medium | Kyu Lee | 03/13/2014 |
| Req# 2000082221 #2000082223 #2000082229 Issue | Medium | Kyu Lee | 03/13/2014 |
| cancel voucher #105142 | Medium | Kyu Lee | 03/13/2014 |
| Voucher 0010542 / Deanna Mendoza | Medium | Kyu Lee | 03/13/2014 |
| cannot access worklist to approve requisitions - this is an urgent problem | High | Silvia Cortez, Kyu Lee | 03/13/2014 |
| Cancel voucher 106170 Staples | Medium | Kyu Lee | 03/11/2014 |
| Update Translate Value | Medium | Gopaal Chandra | 03/10/2014 |
| Problem Alternate payment name | Medium | Kyu Lee | 03/06/2014 |
| need money added back into budget | Medium | Kyu Lee | 03/06/2014 |
| BCC 851 Cost Center Approver | Medium | Kyu Lee | 03/06/2014 |
| REQ 82380 | Medium | Kyu Lee | 03/06/2014 |

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| Processing Refunds - NEED THESE CHECKS ASAP | Medium | Kyu Lee | 03/06/2014 |
| Cancelled Check | Medium | Kyu Lee | 03/06/2014 |
| No Purchase Order Created - Req 2-81935 Fitzgerald | Medium | Kyu Lee | 03/06/2014 |
| vendor | Medium | Kyu Lee | 03/06/2014 |
| People soft SQR report for EJ MIS file | Medium | Gopaal Chandra | 03/04/2014 |
| Query SA_PE_ELIGIBILITY_UNITS not working | Medium | Applications: Gopaal Chandra | 03/04/2014 |
| 1351, Fund 01 to Fund 12 ISSUE=6315 PROJ=17 | Medium | Kyu Lee | 02/28/2014 |
| PCA Retro | Medium | Kyu Lee | 02/28/2014 |
| BOGG Waiver, SFCLEAN fix | Medium | Kyu Lee | 02/28/2014 |
| PCT Retro | Medium | Kyu Lee | 02/28/2014 |
| 1099 | Medium | Kyu Lee | 02/28/2014 |
| 1099 | Medium | Kyu Lee | 02/28/2014 |
| Reg #2000082084 | Medium | Kyu Lee | 02/28/2014 |
| how do I cancel OPEN PO with an outstanding voucher against it? | Medium | Kyu Lee | 02/28/2014 |
| delete voucher#00105667 | Medium | Kyu Lee | 02/27/2014 |
| Reg sent through the approval process but wasn't budget checked.... | High | Kyu Lee | 02/27/2014 |
| Process to remove PPL (PAYMENT PLAN HOLD) for students whose fees are paid off | Medium | Gopaal Chandra | 02/25/2014 |
| Cal Grant non-SSN GPA request | Medium | Applications: Teresa Chan, Gopaal Chandra, Ranell Holmes | 02/24/2014 |
| Cancel requisition# 2000081532/ PO#3000075624 (PG&E, \$702.93) | Medium | Kyu Lee | 02/21/2014 |
| Pay Earnings Update | Medium | Kyu Lee | 02/21/2014 |
| Student Account Error | Medium | Kyu Lee | 02/21/2014 |
| Unable to run an nVision report | Medium | Kyu Lee | 02/21/2014 |
| TRIAL BALANCE REPORT | Medium | Kyu Lee | 02/21/2014 |
| change requisition & budget transfer workflow to new dean | Medium | Kyu Lee | 02/21/2014 |
| check#55287498 | Medium | Kyu Lee | 02/21/2014 |
| Nvision Report logging me out | Medium | Kyu Lee | 02/21/2014 |
| PROMT | Medium | Kyu Lee | 02/21/2014 |

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| Financial Aid - ISIR COMMT TBL | Medium | Applications: Roderick Fajarda, Ranell Holmes | 02/20/2014 |
| Cancel & Withdrawal Calendar Needs to Be Removed from the Student Center | Medium | Frank Chez | 02/12/2014 |
| Fix User Profile Creation process so it can be create profile for employee student. | Medium | Frank Chez | 02/12/2014 |
| ING Life/AD&D/LTD Census Request for Peralta Community College District, July 2012 | Medium | Kyu Lee | 02/11/2014 |
| Update names and IDs for payroll, pay end date date 1/31/2014 | Medium | Kyu Lee | 02/11/2014 |
| voucher 104307 | Medium | Kyu Lee | 02/11/2014 |
| ING Employee Benefits Census Request for Peralta Community College District (Stoploss coverage), July 2012 Renewal, Bay Area RO | Medium | Kyu Lee | 02/11/2014 |
| Finance Security Access Request for Seraphine Nzomo | Medium | Kit Hui, Kyu Lee | 02/11/2014 |
| Write the MIS and NSC process output files in the process monitor | Medium | Gopaal Chandra | 02/10/2014 |
| Enrollment Status process needs modification (PCCERLST) | High | Gopaal Chandra | 02/10/2014 |
| F13 Not Term Activated for S14 | High | Gopaal Chandra | 02/10/2014 |
| update shared secret key for Higher One process | Urgent | Applications: Gopaal Chandra, Ranell Holmes | 02/10/2014 |
| Zero Enrollment Classes | Medium | Applications: Gopaal Chandra | 02/07/2014 |
| Updating activity for paychek | Medium | Kyu Lee | 02/06/2014 |
| Applications won't load | High | Gopaal Chandra | 02/04/2014 |
| PROMT | Medium | Kyu Lee | 02/03/2014 |
| Not able to complete requisition in PROMT | Medium | Kyu Lee | 02/03/2014 |
| New manager for Cost Center 555 - Felix Robles | Medium | Kyu Lee | 02/03/2014 |
| New Manager for Cost Centers 641 and 642 - Audrey Trotter | High | Kyu Lee | 02/03/2014 |
| Problem with SA Orphan Assignment | Medium | Ranell Holmes, Kyu Lee | 01/29/2014 |
| Milestone Security Fix | Medium | Applications: Teresa Chan | 01/29/2014 |
| 1099 | Urgent | Kyu Lee | 01/29/2014 |
| Active Employee Mail list by Last Pay Date and Paygroup | Medium | Frank Chez | 01/27/2014 |
| CCCApply - Mass update the academic load from part time to full time | Medium | Frank Chez | 01/27/2014 |
| List of current adjuncts in benefit program PAB who are teaching in Fall 2013 - Need report by 8 1 13 | Medium | Frank Chez | 01/27/2014 |
| 2013 COLA / RETRO | Medium | Kyu Lee | 01/27/2014 |

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| VISUAL BASIC FOR APPLICATION COMPILE ERROR | Medium | Kyu Lee | 01/27/2014 |
| Unable to view pay detail on PROMT | Medium | Applications: Kyu Lee | 01/24/2014 |
| create taxpayer id field in Set Up HRMS | Medium | Kyu Lee | 01/24/2014 |
| PeopleSoft Access for Erika Cunegin | Medium | Kyu Lee | 01/24/2014 |
| Another requisition approval not in queue | Medium | Kyu Lee | 01/24/2014 |
| PO# 3-74937 | Medium | Kyu Lee | 01/24/2014 |
| Please delete combination code 101415-23531646000-000000 | Medium | Kyu Lee | 01/24/2014 |
| req#2-80793 did not get sourced to a PO | Medium | Kyu Lee | 01/24/2014 |
| Users should be able to change their emergency contact by themselves | Medium | Kyu Lee | 01/23/2014 |
| Vendor search in PROMT | Medium | Kyu Lee | 01/23/2014 |
| Employee - Shu Hu Unable to view payslip | Medium | Kyu Lee | 01/23/2014 |
| PS Benefit Program data change "after update" LEAVE MISCODING AFFECTING PERALTA MANAGERS ACCRUALS | Medium | Kyu Lee | 01/23/2014 |
| Requisition approval not in queue | Medium | Kyu Lee | 01/23/2014 |
| Wait List notification and process stop when error | Medium | Frank Chez | 01/22/2014 |
| Dispatched purchase order can't be accessed by Warehouse | Medium | Kyu Lee | 01/16/2014 |
| Requisitions Returned | Medium | Kyu Lee | 01/15/2014 |
| Student Financial Aid Project: 1/1/1900 issue | Medium | Applications: Kyu Lee | 01/14/2014 |
| Document Management System Web Services | Medium | Kyu Lee | 01/14/2014 |
| CCCApply: ADD USA TO VISA/PERMIT TYPE | Medium | Kyu Lee | 01/14/2014 |
| UPDATE THE VISA TYPE TABLE | Medium | Kyu Lee | 01/14/2014 |
| New PERS rate for those hired on/after Jan 1, 2013 | Medium | Kyu Lee | 01/14/2014 |
| New PERS rate for those hired on/after Jan 1st, 2013 | Medium | Kyu Lee | 01/13/2014 |
| Retirees group term Life Insurance Imputed Income, GTL | Medium | Kyu Lee | 01/13/2014 |
| Queries for retroactive pay and one-time pay | Medium | Kyu Lee | 01/09/2014 |
| Cancel - Reqs # 2-79988 and 2-79877 | Medium | Kyu Lee | 01/09/2014 |
| Issue with PROMT and access to BTRs | Medium | Kyu Lee | 01/09/2014 |
| BTR routing, Ava acting as approver | Medium | Kyu Lee | 01/09/2014 |
| Urgent - Budget Transfer Approval Access | Medium | Kyu Lee | 01/09/2014 |

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| Screen Access for Functional Analysts | Medium | Applications: Teresa Chan, Ranell Holmes | 01/08/2014 |
| move reqs and budget transfers back to MBB | Medium | Kyu Lee | 01/07/2014 |
| Can't access Roster in PROMT | Medium | Frank Chez | 01/07/2014 |
| DIFFICULTY IN SUBMITTING GRADES | Medium | Frank Chez | 01/07/2014 |
| Could not find My Faculty Center | Medium | Frank Chez, Kit Hui | 01/07/2014 |
| Assistance with developing a report tracking the number of hours each hourly employee works each month | Medium | Kyu Lee | 01/06/2014 |
| When the intended enrollment is set to part time the FA system does not project the spring term | Medium | Applications: Kyu Lee | 01/06/2014 |
| New Manager (Robert Nakamoto) for Cost Center 841 and 842 | Medium | Kyu Lee | 01/06/2014 |
| Need help moving requisitions | Medium | Kyu Lee | 01/06/2014 |
| Please add 4 data elements | Medium | Frank Chez | 12/20/2013 |
| Load Sick Leave balance for Adjuncts | Medium | Kyu Lee | 12/18/2013 |
| Names and ID update for Payroll | Medium | Kyu Lee | 12/17/2013 |
| Clearing a pre-encumbrance | Medium | Kyu Lee | 12/17/2013 |
| need to gain access to "review vendors" | Medium | Kyu Lee | 12/17/2013 |
| move requisitions to Ava Lee-Pang while on vacation | Medium | Kyu Lee | 12/17/2013 |
| check budget transfer routing too | Medium | Kyu Lee | 12/17/2013 |
| Please clear the Pre-Encumbrance for Req# 2-78872 PO 3-72906 | Medium | Kyu Lee | 12/17/2013 |
| Please clear the Pre-Encumbrance for Req 2-78922 PO 3-72947 | Medium | Kyu Lee | 12/17/2013 |
| CCCApply not loading for discontinued students - Meet to discuss issue and possible resolution | Medium | Applications: Gopaal Chandra | 12/17/2013 |
| Unable to Update the National ID/SSN | Medium | Applications: Teresa Chan, Gopaal Chandra | 12/17/2013 |
| "W" Grades with the Wrong Grading Basis & Drop Dates | Medium | Applications: Gopaal Chandra | 12/17/2013 |
| District A&R Staff unable to print official transcripts | Medium | Applications: Teresa Chan, Gopaal Chandra | 12/16/2013 |
| Request to update a report for Benefits | Medium | Frank Chez | 12/12/2013 |
| Query Needed | Medium | Frank Chez | 12/12/2013 |
| PART TIME faculty Job Earnings Distribution need to be entered for July 1st 2013 rows, COLA inserted | Medium | Kyu Lee | 12/12/2013 |
| Need to cancel PO in PROMT | Medium | Kyu Lee | 12/12/2013 |

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| Missing tabs in PROMT | Medium | Kyu Lee | 12/11/2013 |
| Table Fixes | Medium | Frank Chez | 12/11/2013 |
| Payroll error message | Medium | Kyu Lee | 12/11/2013 |
| PF65 and PF70 salary table update, insert steps to 25 | Medium | Kyu Lee | 12/11/2013 |
| cannot gain access to PROMT to pay invoices | Medium | Kyu Lee | 12/09/2013 |
| SARS file import to PS field | Medium | Gopaal Chandra | 12/09/2013 |
| Progress Probation | Urgent | Kyu Lee | 12/09/2013 |
| Prompt Human Resources access | Medium | Kyu Lee | 12/05/2013 |
| Cancelling a requisition that has been sourced to a Purchase Order | Medium | Kyu Lee | 12/04/2013 |
| Voucher# 00103441 - Fisher | Medium | Kyu Lee | 12/04/2013 |
| Please reroute reqs / budget transfers to Michael Goldberg, COA | Medium | Kyu Lee | 12/04/2013 |
| Warrant (accounts payable) report - URGENT | Low | Kyu Lee | 12/03/2013 |
| Vendor number 0000728269 | Medium | Kyu Lee | 12/03/2013 |
| Bundle Testing - errors | Medium | Kyu Lee | 12/03/2013 |
| PROMT Issue | Medium | Kyu Lee | 12/03/2013 |
| PROMT System Issue | Medium | Kyu Lee | 12/03/2013 |
| PROMT WONT LET ME CANCEL A PURCHASE ORDER | Medium | Kyu Lee | 12/03/2013 |
| New manager for Cost Center 531 | Medium | Silvia Cortez, Kyu Lee | 12/03/2013 |
| Missing Activation date on the term activation (related to CCCApply) - Insert the activation date | Medium | Applications: Ranell Holmes | 12/02/2013 |
| Term activated when CCCApply fails - Resolve load failure | Medium | Applications: Ranell Holmes | 12/02/2013 |
| Studnet Finance- Non-Payment students class drop process input data import | Medium | Gopaal Chandra, Vu Nguyen | 12/02/2013 |
| Units attempted and completed are not being recorded accurately | Medium | Applications: Gopaal Chandra, Ranell Holmes | 12/02/2013 |
| Cannot approve requisitions in queue | Medium | Kyu Lee | 12/02/2013 |
| Req approval | Medium | Kyu Lee | 12/02/2013 |
| PROMT/Requisitions Issues | Medium | Kyu Lee | 12/02/2013 |
| voucher delete | Medium | Kyu Lee | 11/26/2013 |
| Request for Census Data for Health Care Reform - Impact Analysis | Medium | Gopaal Chandra | 11/26/2013 |

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| Update of Payroll Names | Medium | Kyu Lee | 11/21/2013 |
| General Ledger Download | Medium | Kyu Lee | 11/20/2013 |
| Nov Pro Rata Payrolls | Medium | Kyu Lee | 11/20/2013 |
| Unable to Payroll calculation for PCT due to missing retirement plan records for employees 10126303 and 10838361 | Medium | Kyu Lee | 11/20/2013 |
| Milestones List Not Appearing | Medium | Kyu Lee | 11/20/2013 |
| Please route reqs to Dr. Inger Stark Nov 15 - Dec 2 | Medium | Kyu Lee | 11/19/2013 |
| CIP additions FY | Medium | Kyu Lee | 11/18/2013 |
| confirm move of worklist for reqs from Michael Goldberg to Inger Stark | Medium | Kyu Lee | 11/18/2013 |
| Req# 2-80231 | Medium | Kyu Lee | 11/14/2013 |
| Cost Centers for Josefina Baltodano - Laney College | High | Kyu Lee | 11/14/2013 |
| Confirmation of Census/Enrollment Verification roster submission | Medium | Frank Chez | 11/13/2013 |
| Part-time Salary Schedules Increase | Medium | Kyu Lee | 11/12/2013 |
| Balloon Mania Vendor Number 0000502391 | Medium | Kyu Lee | 11/08/2013 |
| problem | Medium | Kyu Lee | 11/08/2013 |
| Unable to view student center as an admin user - needed asap | Medium | Applications: Ranell Holmes, Kyu Lee | 11/08/2013 |
| Cancel Req# 2-80029 / PO# 3-73825 | Medium | Kyu Lee | 11/08/2013 |
| Budget Transfers | Medium | Kyu Lee | 11/08/2013 |
| req. #2-80278 | Urgent | Kyu Lee | 11/08/2013 |
| Some employees paid with old rate | Medium | Kyu Lee | 11/06/2013 |
| Req# 2-79409 | Medium | Kyu Lee | 11/06/2013 |
| Assistance please | Medium | Kyu Lee | 11/06/2013 |
| Finance security change required | Medium | Kyu Lee | 11/06/2013 |
| Voucher Issue | Medium | Kyu Lee | 11/06/2013 |
| Remove David Bui name from PROMT | Medium | Kyu Lee | 11/06/2013 |
| PROMT Error Message | Medium | Kyu Lee | 11/06/2013 |
| PROMT | Medium | Kyu Lee | 11/06/2013 |
| PO 3-73370 | Medium | Kyu Lee | 11/06/2013 |
| Unable to save new input in Job Data/Add Employee Instance ** URGENT ** | Medium | Kyu Lee | 11/05/2013 |

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| Ext org ID 10858948 | Medium | Kyu Lee | 11/05/2013 |
| Help with Journal | Medium | Kyu Lee | 11/05/2013 |
| PO# 300072060 | Medium | Kyu Lee | 11/05/2013 |
| PT Faculty Sick Leave Hours | Medium | Kyu Lee | 11/05/2013 |
| Payroll Reversal Process errors | Medium | Kyu Lee | 11/04/2013 |
| Laurie Silver New manager for CC 641 | Medium | Kyu Lee | 11/04/2013 |
| ePAF not showing up in inbox | Medium | Kyu Lee | 11/04/2013 |
| Payroll line update | Medium | Kyu Lee | 11/04/2013 |
| Please open PO# 3-69061 | Medium | Kyu Lee | 10/31/2013 |
| Please Cancel Req# 2-79781 and PO# 3-73606 | Medium | Kyu Lee | 10/31/2013 |
| FY 2013 KK Clean up | Medium | Kyu Lee | 10/31/2013 |
| Automated Adjunct Step Increases program does not work properly | Medium | Teresa Chan, Kyu Lee | 10/31/2013 |
| Nvision Report | Urgent | Kyu Lee | 10/31/2013 |
| Error message received | Medium | Frank Chez | 10/30/2013 |
| Cancel Req# 2-789102 & PO 3-72209 | Medium | Kyu Lee | 10/28/2013 |
| Change Order Funding problem | Medium | Kyu Lee | 10/28/2013 |
| Reqs not appearing as approved | Medium | Kyu Lee | 10/28/2013 |
| Cancel PO# 3-73509, Req# 2-79707 | Medium | Kyu Lee | 10/28/2013 |
| Census for On-Line Enrollment/Peralta Flex Plan-COMPLIANCE AND OPEN ENROLLMENT | High | Gopaal Chandra | 10/25/2013 |
| Please modify Benefits report | High | Frank Chez | 10/24/2013 |
| Requisition routing for Laney College | Medium | Kyu Lee | 10/22/2013 |
| Payroll ticket | Medium | Kyu Lee | 10/22/2013 |
| not able to access PROMT | Medium | Kyu Lee | 10/22/2013 |
| Changes to Student Records Not Updating When Saved | Medium | Applications: Teresa Chan | 10/22/2013 |
| RCL Pay increase does not appear for the paysheets loaded before the manual Job Info modification. | Medium | Kyu Lee | 10/21/2013 |
| Access to student transcripts and class schedule for Terry Day | Medium | Frank Chez, Kit Hui | 10/18/2013 |
| DSPA Priority Registration List | Medium | Gopaal Chandra | 10/18/2013 |

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| Please open PO# 3-69306 | Medium | Kyu Lee | 10/17/2013 |
| Add new cost centers to Josefina Baltodano | High | Kyu Lee | 10/17/2013 |
| Please delete budget code | Medium | Kyu Lee | 10/16/2013 |
| Delete old items from my worklist | Medium | Kyu Lee | 10/15/2013 |
| Issue iwht Enrollment Verification process. | Medium | Frank Chez | 10/15/2013 |
| ChartField Values - Fund Code | Medium | Frank Chez, Kyu Lee | 10/15/2013 |
| 2 new fields need to be added to the CCCApply download file and then written to PeopleSoft | Medium | Gopaal Chandra | 10/15/2013 |
| Cannot login to PeopleSoft - message saying session expired | Medium | Frank Chez | 10/14/2013 |
| Requisitions for Cost Center 851 | Medium | Kyu Lee | 10/14/2013 |
| Classes with Zero Enrollment do not show a roster | Medium | Gopaal Chandra | 10/11/2013 |
| How to pull up bugets once granted finance access | Medium | Kyu Lee | 10/10/2013 |
| PROMT - Budget | High | Kyu Lee | 10/10/2013 |
| New manager for CC 852 | Urgent | Kyu Lee | 10/10/2013 |
| FURLOUGH Process needs to be run and loaded by Payroll | Medium | Frank Chez | 10/09/2013 |
| Class Schedule: Weekly Calendar View | Medium | Applications: Frank Chez | 10/09/2013 |
| Approval routing for requisitions | Medium | Kyu Lee | 10/09/2013 |
| enrollment prerequisites setup | Medium | Gopaal Chandra | 10/09/2013 |
| Add username to astokes | Medium | Kyu Lee | 10/08/2013 |
| Please Cancel Req# 2-78531 | Medium | Kyu Lee | 10/07/2013 |
| Cancel Req# 2-78213 | Medium | Kyu Lee | 10/07/2013 |
| Unable to access correct class roster | Medium | Frank Chez | 10/07/2013 |
| PASSPORT Problems | Medium | Frank Chez | 10/07/2013 |
| Voucher | Medium | Kyu Lee | 10/01/2013 |
| New manager for Cost Center 851 | Medium | Kyu Lee | 10/01/2013 |
| PO (#3-72796) has been canceled and the Requisition (#2-78741) is still in an Approved status. The funds are still pre-encumbered. | Medium | Kyu Lee | 10/01/2013 |
| Student Hold run control page and component create | Medium | Gopaal Chandra | 10/01/2013 |
| New Manager for Cost Center 553 | Urgent | Kyu Lee | 10/01/2013 |
| creating new query/report **URGENT** | Urgent | Kyu Lee | 10/01/2013 |

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| DSPS PeopleSoft Issues | Medium | Gopaal Chandra | 09/30/2013 |
| Please delete 10114-23521666000-000000 | Medium | Kyu Lee, Vu Nguyen | 09/30/2013 |
| New manager for Cost Ceneter 853 | Medium | Kyu Lee | 09/30/2013 |
| 2012-2013 Listing of all Assets Greater than \$5,000 | High | Kyu Lee | 09/30/2013 |
| Please delete budget code 801851-12054602000-000000 | Medium | Kyu Lee | 09/26/2013 |
| New manger for Cost Center 651 | Medium | Kyu Lee | 09/26/2013 |
| Email address not working for Student Contact Info | Medium | Frank Chez | 09/26/2013 |
| people soft login | Medium | Applications: Frank Chez | 09/26/2013 |
| Progress Probation | Medium | Gopaal Chandra | 09/26/2013 |
| Problem with units in Eng 280 | Medium | Gopaal Chandra | 09/26/2013 |
| .5 increment of units for variable unit classes | Medium | Gopaal Chandra | 09/26/2013 |
| Could not notify student in Faculty Center | Medium | Frank Chez | 09/25/2013 |
| Academic Pland Table | Medium | Gopaal Chandra | 09/25/2013 |
| Mailing List for Health Care Reform Mailing | Medium | Frank Chez | 09/24/2013 |
| Printing same day transcripts | Medium | Gopaal Chandra | 09/24/2013 |
| MIS SCCACCSX.sqr Changes | Medium | Gopaal Chandra | 09/24/2013 |
| Instructor cannot email student from PROMT | High | Frank Chez | 09/24/2013 |
| REQ not showing up in worklist--can not approve | Medium | Kyu Lee | 09/20/2013 |
| Requisition hung up #78950 | Medium | Kyu Lee | 09/20/2013 |
| Change approval routing for Cost Center 251 | Medium | Kyu Lee | 09/20/2013 |
| Missing Vouchers | High | Kyu Lee | 09/20/2013 |
| HR Report Request | Medium | Frank Chez | 09/18/2013 |
| Refund checks didn't print | Medium | Kyu Lee | 09/18/2013 |
| Could not open Weekly Calendar View | Medium | Teresa Chan, Frank Chez | 09/17/2013 |
| Candel and Reissue | Medium | Kyu Lee | 09/17/2013 |
| SCCACCSB.sqr ZIP code bug fix | Medium | Gopaal Chandra | 09/17/2013 |
| Requisition # 2000078574/PO # 3000072740 | Medium | Kyu Lee | 09/17/2013 |
| FERPA Fix | Medium | Frank Chez | 09/16/2013 |

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| Req 2-78593 | High | Kyu Lee | 09/16/2013 |
| Access to Service Indicator | High | Applications: Teresa Chan, Ranell Holmes. Individual Users: Vu Nguyen | 09/16/2013 |
| Please update names and IDs for payroll, pay end date 09/15/2013 | High | Kyu Lee | 09/16/2013 |
| Please delete budget code 811841-23531646000-102600 | Urgent | Kyu Lee | 09/16/2013 |
| Wrong Calculation of assignment FTE% of Work load and No Limit on workload!! | Medium | Kyu Lee | 09/11/2013 |
| Stephanie White - STRSDB Report | Medium | Kyu Lee | 09/10/2013 |
| missing vouchers | Medium | Kyu Lee | 09/10/2013 |
| CalGrant App engine bug fix | High | Gopaal Chandra | 09/10/2013 |
| DAP? 2 req's | Medium | Kyu Lee | 09/09/2013 |
| unable to print check | Medium | Kyu Lee | 09/09/2013 |
| Please update names, IDs for Pay End Date 08/31/2013 | High | Kyu Lee, Vu Nguyen | 09/09/2013 |
| PROMT - BTR screens | Low | Applications: Kyu Lee | 09/05/2013 |
| Mapping of Unemployment from Payroll to Finance | Medium | Kyu Lee | 09/05/2013 |
| Please delete budget code | High | Kyu Lee, Vu Nguyen | 09/05/2013 |
| HRPAY35212 created. One entry is missing object code | High | Kyu Lee, Vu Nguyen | 09/05/2013 |
| Error message when trying to enroll in classes | Medium | Frank Chez | 09/04/2013 |
| SRROLL errors and creates four digit class number instead of five digit | Medium | Kyu Lee | 09/04/2013 |
| PAYGL02, Pay End Date 8/15/13 | Medium | Kyu Lee, Vu Nguyen | 09/04/2013 |
| requisition approvals skipping business office | Medium | Kyu Lee | 09/04/2013 |
| Setup requisitions approval for Dean Romeo O. Garcia | Urgent | Kyu Lee | 09/04/2013 |
| worklist | Medium | Kyu Lee | 09/03/2013 |
| Franchise Tax Board | Medium | Kyu Lee | 09/03/2013 |
| Requisitions/Budget approval for VP Cordero | Urgent | Kyu Lee | 09/03/2013 |
| FERPA RESEARCH | Medium | Frank Chez | 08/30/2013 |
| Two vendors same name for Bay Area Black United Fund | Medium | Kyu Lee | 08/29/2013 |
| Query Report | Medium | Kyu Lee | 08/29/2013 |
| Budget approval | Medium | Kyu Lee | 08/29/2013 |
| AP needs print checks by themselves and county files need to be sent via email | Medium | Kyu Lee | 08/29/2013 |

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| Request for migration from testing to production | Medium | Applications: Frank Chez | 08/28/2013 |
| Course Repetition | Medium | Gopaal Chandra | 08/28/2013 |
| Error when trying to access Weekly Calendar from Student Services Ctr | Medium | Teresa Chan, Frank Chez | 08/28/2013 |
| Printable Class Roster Shows Dropped Students | Medium | Frank Chez | 08/27/2013 |
| BTR # 0000035020 | Medium | Kyu Lee | 08/27/2013 |
| URGENT - Applications Not Downloading | Medium | Gopaal Chandra | 08/26/2013 |
| voucher issue | Medium | Kyu Lee | 08/26/2013 |
| Problems with PROMT - Req# (DOA)? | Medium | Kyu Lee | 08/26/2013 |
| FERPA data is incorrectly recorded from CCCApply | Medium | Gopaal Chandra | 08/26/2013 |
| National Clearinghouse Bug fix | Medium | Gopaal Chandra | 08/23/2013 |
| Root cause of Error message when accessing Student Contact Information (My Faculty Center) | Medium | Teresa Chan, Frank Chez | 08/21/2013 |
| Student Program from CCCApply cannot be SPX if 18 or over | Medium | Gopaal Chandra | 08/21/2013 |
| Finance Security Access Request for Maeve Bergman | Medium | Kyu Lee | 08/21/2013 |
| Cannot access student contact information | High | Frank Chez | 08/21/2013 |
| Unable to access student contact information | Urgent | Applications: Teresa Chan, Frank Chez | 08/21/2013 |
| Staples JIT | Medium | Kyu Lee | 08/20/2013 |
| Prompt problem | Medium | Kyu Lee | 08/20/2013 |
| Leave balances not showing on employee paycheck | Medium | Kyu Lee | 08/20/2013 |
| Req# 2-77938 | Medium | Kyu Lee | 08/20/2013 |
| NEED TO REMOVE DAVID iMADA FROM THE BUYER LIST | Medium | Kyu Lee | 08/19/2013 |
| Req issue | Medium | Kyu Lee | 08/19/2013 |
| Req approval change for 135 | Medium | Kyu Lee | 08/19/2013 |
| Req. 2000077938 Approval Status | Medium | Kyu Lee | 08/16/2013 |
| BTR # 34780 | Medium | Kyu Lee | 08/16/2013 |
| Pro Rata Corrections | Medium | Kyu Lee | 08/16/2013 |
| Please update names and IDs for payroll, pay end date 08/15/13 | High | Kyu Lee | 08/16/2013 |
| ERROR Message on system | Medium | Frank Chez | 08/14/2013 |

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| Pro rata payroll calendar process broken | Medium | Teresa Chan, Kyu Lee | 08/12/2013 |
| Requisition alert email | Medium | Kyu Lee | 08/12/2013 |
| domestic_partn_enrollment report | Medium | Frank Chez | 08/12/2013 |
| Update messages on Student Center | Medium | Frank Chez | 08/12/2013 |
| Quiry review: PCC EEES javascript: submitWrapper();MAIL LIST 4 BEN PRG - Active Eees Mail - Ben Prog | Medium | Frank Chez | 08/12/2013 |
| EID 10615104 | Medium | Frank Chez | 08/12/2013 |
| Please update employee IDs and names for payroll entries | High | Kyu Lee | 08/12/2013 |
| Tracking Short-Terms Hourly employees work hours | High | Kyu Lee | 08/12/2013 |
| Missing requisitons | Medium | Kyu Lee | 08/09/2013 |
| Re-routing of requisitons and budget transfer | Medium | Kyu Lee | 08/09/2013 |
| Trial Balance | Medium | Kyu Lee | 08/09/2013 |
| Higherone Card file bug | Medium | Gopaal Chandra | 08/09/2013 |
| HR Notifications | Medium | Frank Chez | 08/09/2013 |
| Applications won't load | Medium | Gopaal Chandra | 08/09/2013 |
| PeopleSoft error message | Urgent | Frank Chez | 08/09/2013 |
| Passport Login INVALID for Mark Mohnkern 10002281 | Medium | Gopaal Chandra | 08/08/2013 |
| Budget Transfer Workflow | Medium | Kyu Lee | 08/07/2013 |
| New process for Stale Dated checks | Medium | Kyu Lee | 08/07/2013 |
| Tax being Added in error on Open PO's | Medium | Kyu Lee | 08/07/2013 |
| Inactive Vendor Number 0000603215 | Medium | Kyu Lee | 08/07/2013 |
| PO Origin Changes | Low | Kyu Lee | 08/06/2013 |
| Delete Voucher# 00100607 | Medium | Kyu Lee | 08/06/2013 |
| PROMT won't let me cancel old PO | Medium | Kyu Lee | 08/06/2013 |
| Username and Password: celeste jones | Medium | Gopaal Chandra | 08/06/2013 |
| Farmer, E. | Medium | Gopaal Chandra | 08/06/2013 |
| Profile reset problems | Medium | Gopaal Chandra | 08/06/2013 |
| Profile reset for Eder Dias | Medium | Gopaal Chandra | 08/06/2013 |
| Application NOT Reloading for Zaara Chiara Fernandez | Medium | Gopaal Chandra | 08/06/2013 |

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| PO was cancelled | Medium | Kyu Lee | 08/05/2013 |
| Application Reloaded for Ilse Martinez 10793776 | Medium | Gopaal Chandra | 08/02/2013 |
| Profile reset for Fabienne Huerlimann | Medium | Gopaal Chandra | 08/02/2013 |
| Profile reset for Eizabeth Engle | Medium | Gopaal Chandra | 08/02/2013 |
| Profile reset for Monique Reyes | Medium | Gopaal Chandra | 08/02/2013 |
| Profile reset for J Heimback | Medium | Gopaal Chandra | 08/02/2013 |
| Anthony Escobar - Student ID | Medium | Gopaal Chandra | 08/02/2013 |
| Unable to do initial login | Medium | Gopaal Chandra | 08/02/2013 |
| User ID and Campus ID | Medium | Gopaal Chandra | 08/02/2013 |
| SARS Attendance file request. | Medium | Gopaal Chandra | 08/02/2013 |
| Applications Not Downloading from CCCApply | Medium | Gopaal Chandra | 08/02/2013 |
| Delete Voucher# 100534 | Medium | Kyu Lee | 08/01/2013 |
| Faculty Step increase | Medium | Kyu Lee | 08/01/2013 |
| Access change request | Medium | Kyu Lee | 08/01/2013 |
| PSPPFUND, Pay End Date 07/31/13, Error | Urgent | Teresa Chan, Kyu Lee | 08/01/2013 |
| GTL Stats-what data elements | Medium | Kyu Lee | 07/31/2013 |
| 2012 NDT Census/Peralta-CENSUS FOR NON DISCRIMINATION TESTING ON OUR IRS PLAN 125- | Medium | Kyu Lee | 07/31/2013 |
| approval of requisition #2000077840 | Medium | Kyu Lee | 07/31/2013 |
| Req# 2-77840 | Medium | Kyu Lee | 07/31/2013 |
| Req 2-77870 needs to be sourced out to a PO | Urgent | Kyu Lee | 07/31/2013 |
| Faculty Center Issue | Urgent | Frank Chez | 07/31/2013 |
| CCC Apply process fail | Urgent | Gopaal Chandra | 07/30/2013 |
| Problem - enrollment verificationjavascript: submitWrapper(); | Medium | Teresa Chan, Frank Chez | 07/29/2013 |
| Voucher Delete - V#00100379 | Medium | Kyu Lee | 07/29/2013 |
| Budget Transfer - Search by User ID - "The Initiator" | Medium | Teresa Chan, Kyu Lee | 07/29/2013 |
| Identify employees whose statutory deductions are not added | High | Kyu Lee | 07/29/2013 |
| Budget Transfer (BTR) Initiator can not make changes! | Medium | Kyu Lee | 07/25/2013 |
| Access to SF_PAST_DUE_BY_TERM | High | Kyu Lee, Vu Nguyen | 07/25/2013 |

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| Finance Security Access Request for Sui Song | Urgent | Applications: Kyu Lee | 07/25/2013 |
| Accounting Code is not copied | Medium | Kyu Lee | 07/24/2013 |
| Add field | Medium | Frank Chez, Kyu Lee | 07/24/2013 |
| Move worklist ASAP | Medium | Kyu Lee | 07/24/2013 |
| Budget | Medium | Kyu Lee | 07/24/2013 |
| Requisitions from Cost Center 113 | High | Kyu Lee | 07/24/2013 |
| New Hire Emails | Medium | Teresa Chan, Kyu Lee | 07/23/2013 |
| BANG Report | Medium | Kyu Lee | 07/22/2013 |
| AP Year End Process, 2013 | Medium | Kyu Lee | 07/22/2013 |
| Req#2000077274 Not Sourced to PO | Medium | Kyu Lee | 07/22/2013 |
| cannot reprinted receipt for studnets payment | Medium | Kyu Lee | 07/22/2013 |
| 2013 Parity Pay | Medium | Kyu Lee | 07/22/2013 |
| BTR last approval at campus Level | Medium | Kyu Lee | 07/22/2013 |
| HELP WITH PO 69092...TO PROCESS FINAL PAYMENT | Medium | Kyu Lee | 07/22/2013 |
| Please delete combination code 510555-14563100400-310300 | Medium | Kyu Lee | 07/22/2013 |
| need access to dispatch PO's under the add update PO HEADING in PROMT | Medium | Kyu Lee | 07/22/2013 |
| Reg | Medium | Kyu Lee | 07/22/2013 |
| need dispatch option under Purchase Order Menu | Medium | Kyu Lee | 07/22/2013 |
| Delete a voucher,00100114 | Medium | Kyu Lee | 07/22/2013 |
| Notification from hradmin are incomplete | Medium | Frank Chez | 07/18/2013 |
| Faculty Center enrollment numbers do not match actual class enrollment | Medium | Applications: Frank Chez | 07/17/2013 |
| LTD Gross UP issue in 90 | Medium | Kyu Lee | 07/16/2013 |
| "timed out" of promt | Medium | Kyu Lee | 07/16/2013 |
| need access to Requisitions details when viewing Purchase Orders on Add?update PO Screen | Medium | Kyu Lee | 07/16/2013 |
| Budget check on cancelled PO | High | Kyu Lee | 07/16/2013 |
| Please update names and IDs for July/15 pay end date | High | Kyu Lee | 07/16/2013 |
| Vendor Report for \$25k | Urgent | Kyu Lee | 07/16/2013 |
| Restore Favorite in PS | Medium | Teresa Chan, Frank Chez | 07/15/2013 |

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|---|--------|---------------------------|------------|
| Benefit Rate table Query | Medium | Frank Chez | 07/15/2013 |
| req. # 2-77639 | Medium | Kyu Lee | 07/15/2013 |
| requisition worklist approval changes | Medium | Kyu Lee | 07/15/2013 |
| PS Census Submission Issue | Medium | Gopaal Chandra | 07/15/2013 |
| No Purchase Orders Generated for Several Requisitions | Medium | Frank Chez, Kyu Lee | 07/15/2013 |
| Correct spelling in SA module | Medium | Frank Chez | 07/15/2013 |
| Requisitions | Medium | Frank Chez, Kyu Lee | 07/15/2013 |
| Counseling Access | Medium | Frank Chez, Kit Hui | 07/11/2013 |
| Cancel Req# 2-76583 | Medium | Kyu Lee | 07/11/2013 |
| Access to PROMT | Medium | Kyu Lee | 07/11/2013 |
| Requisitions | Medium | Kyu Lee | 07/11/2013 |
| Cancel Requisition ID: 2000076713 | Medium | Kyu Lee | 07/11/2013 |
| Payroll Budget Code with wrong detail | High | Kyu Lee | 07/11/2013 |
| Access for Benefit Rates | High | Frank Chez | 07/10/2013 |
| update access to run SFSALD process | Medium | Gopaal Chandra, Vu Nguyen | 07/09/2013 |
| 320 Reports from SC Community College Data - MIS Report | Medium | Gopaal Chandra | 07/08/2013 |
| Change in Discontinue Student process | Medium | Gopaal Chandra | 07/03/2013 |
| Modify language in transcript screen | Medium | Frank Chez | 07/02/2013 |
| PeopleSoft Print-outs Both on Internet Explorer | Medium | Kyu Lee | 07/02/2013 |
| Requisitions and POs | Medium | Kyu Lee | 07/02/2013 |
| Unable to access Reporting tools or Add/Update Position Info | Medium | Frank Chez | 07/01/2013 |
| No access to Student Contact information tab | Medium | Frank Chez | 07/01/2013 |
| PO#3-71384 | Medium | Kyu Lee | 07/01/2013 |
| Request access to CalWORKs MIS | Medium | Gopaal Chandra | 07/01/2013 |
| Payment History by Vendor report for Sui Song | Medium | Kyu Lee | 06/27/2013 |
| Query for list of all classified hourly employees For BCC | Medium | Kyu Lee | 06/26/2013 |
| Reconciliation by Chartfields Report and Loading Process document | Medium | Kyu Lee | 06/26/2013 |
| Requisitions approval | Medium | Kyu Lee | 06/26/2013 |
| Please update names and IDs for June 2013 payroll | Medium | Kyu Lee | 06/26/2013 |

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| I cannot see budgets | Medium | Kyu Lee | 06/26/2013 |
| Problem Adding Milestone to New Student--UPDATE | High | Frank Chez | 06/26/2013 |
| Could not use View All | Medium | Teresa Chan, Frank Chez | 06/25/2013 |
| Applications Not Downloading from CCCApply | Medium | Gopaal Chandra | 06/25/2013 |
| Student Group Input is Not Functioning | Medium | Gopaal Chandra | 06/25/2013 |
| List of Action Reasons in the Job data screen navigation in PPS | Medium | Frank Chez | 06/24/2013 |
| Problem with Approving Req # 2-77052 | Medium | Kyu Lee | 06/24/2013 |
| requisition #200076821 has not routed to Dr Gravenberg | Medium | Kyu Lee | 06/24/2013 |
| Approvals for Childcare | Medium | Kyu Lee | 06/24/2013 |
| Budget Overview control ID | Medium | Kyu Lee | 06/20/2013 |
| Payroll Error Message | Medium | Kyu Lee | 06/20/2013 |
| Don't see Finances in Student Service Center | Medium | Kyu Lee | 06/20/2013 |
| Classes show students who are listed twice | Medium | Gopaal Chandra | 06/19/2013 |
| Requisition turns back to Open status | Medium | Kyu Lee | 06/19/2013 |
| Repress medical deductions for paygroup PRR; allow dental deductions for paygroup PRR | Medium | Kyu Lee | 06/19/2013 |
| Override Budget error for tax code purchases input in 2012 | Medium | Kyu Lee | 06/19/2013 |
| Query viewer | Medium | Kyu Lee | 06/19/2013 |
| Payroll adjustments won't push via PAYGL02 | Medium | Kyu Lee | 06/19/2013 |
| PERS new employer rate | Medium | Kyu Lee | 06/19/2013 |
| system problem | Medium | Kyu Lee | 06/18/2013 |
| job data | Medium | Kyu Lee | 06/18/2013 |
| Add address to system generated email (for Kyu) | Medium | Kyu Lee | 06/18/2013 |
| Reqs are not sourced | Medium | Kyu Lee | 06/18/2013 |
| BTR & Budget Journals | Medium | Kyu Lee | 06/18/2013 |
| Promt Financial Download | Medium | Kyu Lee | 06/18/2013 |
| Corporate Sponsor Refund Address error | Medium | Kyu Lee | 06/18/2013 |
| Application Needs to be Reloaded for William Juang 28746829 | Medium | Gopaal Chandra | 06/18/2013 |
| Voucher 00098036 -- will not budget check | Medium | Kyu Lee | 06/18/2013 |

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| Please update names and IDs for May 2013 payroll, Pay End Date from 06/01/13 to 06/15/13 | Medium | Kyu Lee | 06/17/2013 |
| PeopleSoft | Medium | Frank Chez | 06/17/2013 |
| Approved Requisitions not generating POs | Medium | Kyu Lee | 06/13/2013 |
| Calculate Pay | Medium | Kyu Lee | 06/13/2013 |
| IE 9 -10 unable to open PDF docs. | Medium | Chi Au, Dominique Benavides | 06/13/2013 |
| High School data issue: CDS Code & CEEB Code | Medium | Gopaal Chandra | 06/12/2013 |
| Correct PS-to-SAFE Feed (Unit Calculation related to High School Credit) | High | Gopaal Chandra | 06/12/2013 |
| CCC APPLY ETHINICITY ISSUE | High | Gopaal Chandra | 06/12/2013 |
| Access to run Open PO encumbrance query report | Medium | Applications: Frank Chez | 06/11/2013 |
| Preferential Hire Program for Part-time Instructors | Medium | Kyu Lee | 06/11/2013 |
| STRSDB File | Medium | Kyu Lee | 06/11/2013 |
| Requisitions did not get sourced to POs | Medium | Applications: Kyu Lee | 06/10/2013 |
| move requisition approval for cost center 251 | Medium | Kyu Lee | 06/10/2013 |
| Signature change to BCC Student Refund Checks | Medium | Kyu Lee | 06/07/2013 |
| Budget Transfer Approval Route Change | Medium | Kyu Lee | 06/07/2013 |
| Credit Card Processing | Medium | Kyu Lee | 06/07/2013 |
| Printing issue | Medium | Kyu Lee | 06/07/2013 |
| Promt Printout Problems | Medium | Kyu Lee | 06/07/2013 |
| Load paysheet process abended (urgent!) | Medium | Kyu Lee | 06/07/2013 |
| PROMT Not working | Medium | Kyu Lee | 06/07/2013 |
| credit card error | Medium | Kyu Lee | 06/07/2013 |
| Please update names and IDs for May 2013 | Medium | Kyu Lee | 06/07/2013 |
| Journal Entries Posting with Errors | Medium | Kyu Lee | 06/07/2013 |
| PROMT Approval Process | Medium | Kyu Lee | 06/07/2013 |
| Req #20000728399 (urgent) | Urgent | Kyu Lee | 06/07/2013 |
| Payroll Entry missing Object Code | Medium | Kyu Lee | 06/06/2013 |
| refund check for 10104084 | Medium | Kyu Lee | 06/06/2013 |
| PROMT ISSUE... | Medium | Kyu Lee | 06/06/2013 |

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| Promt | Medium | Gopaal Chandra | 06/06/2013 |
| Bureau of Statistics Report | Medium | Kyu Lee | 06/05/2013 |
| req#2-76481 did not get sourced to a PO | Medium | Applications: Kyu Lee | 06/05/2013 |
| Requisitions Not Sourced to PO | Medium | Applications: Kyu Lee | 06/05/2013 |
| PAYGL02 ran success and posted. Messaging has not been done | Medium | Kyu Lee | 06/05/2013 |
| Update 1351, Fund 01 to Fund 12 | Medium | Kyu Lee | 06/05/2013 |
| Requisition 2-76618 approved but no PO created. | Medium | Kyu Lee | 06/05/2013 |
| Approved requisitions have not generated a PO | Medium | Kyu Lee | 06/05/2013 |
| Warrant Report | High | Kyu Lee | 06/05/2013 |
| Could not view the past term | Medium | Applications | 06/03/2013 |
| PO Cancelled Between 4/4/2013 and 5/24/2013 | Medium | Frank Chez | 05/31/2013 |
| HSTRN environment DBA time for transcript run until it errors out. | Medium | Gopaal Chandra | 05/31/2013 |
| Programming Need: Prevent Students from Waitlisting multiple sections of same course | Medium | Gopaal Chandra | 05/31/2013 |
| Request to Modify Library Student Borrower Download Script | Medium | Gopaal Chandra | 05/31/2013 |
| Class Enrollment Totals are Incorrect | Medium | Applications: Gopaal Chandra | 05/31/2013 |
| SARS issue | Medium | Gopaal Chandra | 05/31/2013 |
| non payment drop process for Fall 2012 | High | Gopaal Chandra | 05/31/2013 |
| Budget Transfer within PROMT | Medium | Kyu Lee | 05/29/2013 |
| Instructor cannot print a copy of the grade roster | Medium | Frank Chez | 05/28/2013 |
| cant access paycheck screen | Medium | Frank Chez | 05/28/2013 |
| access for hourly cashier Judy Chan | Medium | Dominique Benavides | 05/24/2013 |
| weird approvals for cost center 243 says Eric Gravensberg... | Medium | Kyu Lee | 05/23/2013 |
| Access to HR Module | Medium | Kyu Lee | 05/22/2013 |
| Increase Max Fetch for Finance | Low | Kyu Lee | 05/21/2013 |
| certificate expired for PS Finance | Medium | Kyu Lee | 05/21/2013 |
| P10 May Error Message | Medium | Kyu Lee | 05/21/2013 |
| Print Preview of Budget Overview issue | Medium | Kyu Lee | 05/21/2013 |
| credit payment error | Medium | Kyu Lee | 05/21/2013 |

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| credit card payment not working again | Medium | Applications: Kyu Lee | 05/21/2013 |
| PCC LIST OF RETIREES does not run | Medium | Kyu Lee | 05/21/2013 |
| Requisition approval access | Medium | Kyu Lee | 05/21/2013 |
| wrong signature on studend refund check | Medium | Kyu Lee | 05/21/2013 |
| Finance Security Access Request for Natasha Spivey | Urgent | Kyu Lee | 05/21/2013 |
| URGENT Validation Issue: Term Values Tables-Class Nbrs are incorrect | Medium | Applications | 05/20/2013 |
| No access to Add employment indicator under Job Information | High | Applications: Kyu Lee | 05/20/2013 |
| Please update names and IDs for May 2013 mid month payroll | Medium | Kyu Lee | 05/18/2013 |
| Can't Log into PROMT | Medium | Frank Chez | 05/18/2013 |
| Query access | Medium | Kyu Lee | 05/18/2013 |
| help with requisition/PO process | Medium | Kyu Lee | 05/14/2013 |
| Setting Up New Plan Type | Medium | Applications: Kyu Lee | 05/14/2013 |
| Budget - Cost Center 415 | Medium | Kyu Lee | 05/13/2013 |
| Health Benefit Plan Cost Report | Medium | Frank Chez | 05/08/2013 |
| More Reqs going to the wrong cost center | Medium | Kyu Lee | 05/08/2013 |
| budget transfer errors | Medium | Kyu Lee | 05/08/2013 |
| Promt Not working | Medium | Kyu Lee | 05/08/2013 |
| Vendor substitution w/similar names on reqs | Medium | Kyu Lee | 05/03/2013 |
| Requisition | Medium | Kyu Lee | 05/03/2013 |
| please cancel requisition | Medium | Kyu Lee | 05/01/2013 |
| Please update names and IDs for April 2013 End of month payroll | Medium | Kyu Lee | 04/30/2013 |
| 1351, Fund 01 to Fund 12 | Medium | Kyu Lee | 04/26/2013 |
| Position roll for fiscal year 2014 | Medium | Applications: Kyu Lee | 04/26/2013 |
| Please update names and IDs for April 2013, mid month payroll | Medium | Applications: Kyu Lee | 04/26/2013 |
| Check Register print not working | Medium | Applications: Kyu Lee | 04/26/2013 |
| Paygroup PRR; Benefit PProgram RET | Medium | Kyu Lee | 04/25/2013 |
| STRSDB Report | Medium | Kyu Lee | 04/24/2013 |
| retirement plan record not showing | Medium | Applications: Kyu Lee | 04/23/2013 |

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| Problem with PROMT Report | Medium | Kyu Lee | 04/23/2013 |
| Address List for COA Retiree | Medium | Frank Chez | 04/18/2013 |
| 1099 submission | Medium | Applications: Kyu Lee | 04/18/2013 |
| 1st & 2nd Level Approver for Requisitions | Medium | Kyu Lee | 04/18/2013 |
| Job record not showing up | Medium | Applications: Kyu Lee | 04/18/2013 |
| access to query | Medium | Kyu Lee | 04/18/2013 |
| Incorrect approval workflow for budget transfers | Medium | Kyu Lee | 04/17/2013 |
| Library Holds in PROMT | Medium | Frank Chez | 04/16/2013 |
| AP Journals for 04/11/2013 Did not post | Medium | Kyu Lee | 04/12/2013 |
| requisitions need approval | Medium | Applications: Kyu Lee | 04/12/2013 |
| Up-to-date list of all College of Alameda retirees and their mailing addresses | Medium | Applications: Kyu Lee | 04/12/2013 |
| Req#2000074952 did not get sourced to PO | Medium | Applications: Kyu Lee | 04/12/2013 |
| student refund check | Medium | Applications: Kyu Lee | 04/12/2013 |
| list of approvals for transfers - not receiving | Medium | Applications: Kyu Lee | 04/09/2013 |
| Add PeopleSoft page access | Medium | Frank Chez, Kit Hui | 04/09/2013 |
| PeopleSoft Financial Aid Modules - Reference Guides | Medium | Frank Chez | 04/09/2013 |
| Receipt in 'Moved' status | Medium | Frank Chez | 04/09/2013 |
| Increased tax rate for Albany as of 4/1/2013 | Medium | Kyu Lee | 04/09/2013 |
| missing refund check | Medium | Applications: Kyu Lee | 04/09/2013 |
| Per Sarah Schrader, mass change all account 1351 from fund 01 to fund 12, February 2013 payroll | Medium | Kyu Lee | 04/09/2013 |
| Please update Employee ID and Names for March 2013 Payroll | Medium | Applications: Kyu Lee | 04/08/2013 |
| push requisitions to my worklist | Medium | Applications: Kyu Lee | 04/08/2013 |
| PROMT PO CANCEL | Medium | Applications: Kyu Lee | 04/08/2013 |
| Finance Security Access Request for Adela Esquivel-Swinson | Medium | Kyu Lee | 03/27/2013 |
| Need PROMT access updated and caller id changed. | Medium | Frank Chez | 03/26/2013 |
| Query of Part-Time Temporary Hours | Medium | Kyu Lee | 03/25/2013 |
| Submit a corrected 1099 file | Medium | Kyu Lee | 03/25/2013 |
| po / voucher | Medium | Kyu Lee | 03/25/2013 |

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| access to fall assignment | Medium | Frank Chez | 03/22/2013 |
| Finance Security Access Request Thien (Kathy) Tran | Urgent | Kyu Lee | 03/22/2013 |
| Requisition 2000073888 | Medium | Kyu Lee | 03/21/2013 |
| Access to Budget Journal | Medium | Frank Chez | 03/19/2013 |
| Requisition still pre-encumbered | Medium | Kyu Lee | 03/18/2013 |
| I CANT GET PROMT TO ACCEPT NEW VENDOR APPLICATION | Medium | Applications: Kyu Lee | 03/18/2013 |
| Need a report by Buyers with Percentage of Purchase orders Processed | Medium | Kyu Lee | 03/18/2013 |
| Correct workflow for requisitons approval | Medium | Kyu Lee | 03/15/2013 |
| reversed refund checks | Medium | Applications: Kyu Lee | 03/15/2013 |
| need to fix journal entries for the check cancelled by mistake | Medium | Kyu Lee | 03/15/2013 |
| voucher#00095229 | Medium | Applications: Kyu Lee | 03/15/2013 |
| SF journals not created since 2/28/2013 | Medium | Kyu Lee | 03/15/2013 |
| Please cancel a req | Medium | Kyu Lee | 03/15/2013 |
| Please close PO# 3-66923 | Medium | Kyu Lee | 03/15/2013 |
| a/p problem | Urgent | Kyu Lee | 03/15/2013 |
| Query of Part-Time Temporary Hours | Medium | Applications: Kyu Lee | 03/14/2013 |
| AP batch for 03/12/2013 not posted to GL | Medium | Applications: Kyu Lee | 03/14/2013 |
| Req. # 2000073025 | Medium | Kyu Lee | 03/14/2013 |
| AP Vouchers are not posted | Medium | Kyu Lee | 03/13/2013 |
| Print Check error | Medium | Kyu Lee | 03/13/2013 |
| PROMT is down | Medium | Kyu Lee | 03/11/2013 |
| PROMT ACCESS | Medium | Kyu Lee | 03/11/2013 |
| PROMT ACCESS PROBLEM | Medium | Kyu Lee | 03/11/2013 |
| Login Issue | Medium | Frank Chez | 03/07/2013 |
| 1099 File, Modified | Medium | Kyu Lee | 03/07/2013 |
| Not able to logon to PROMT | Medium | Frank Chez | 03/07/2013 |
| prompt login | Medium | Frank Chez | 03/07/2013 |
| Requisition #2000074202 | Medium | Applications: Kyu Lee | 03/07/2013 |
| voucher#00095259 | Medium | Applications: Kyu Lee | 03/07/2013 |

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|---|--------|-----------------------|------------|
| Budget transfer | Medium | Applications: Kyu Lee | 03/07/2013 |
| Budget Transfer access | Medium | Kyu Lee | 03/06/2013 |
| reversed refund check | Medium | Applications: Kyu Lee | 03/06/2013 |
| voucher#00095259 | Medium | Kyu Lee | 03/06/2013 |
| Please Cancel requisition#2-71456 | Medium | Applications: Kyu Lee | 03/05/2013 |
| voucher#00095202- No Success "budget checked" in the Promt system | Medium | Kyu Lee | 03/05/2013 |
| Can't get into PeopleSoft | Medium | Frank Chez | 03/04/2013 |
| PROMT | Medium | Frank Chez | 03/04/2013 |
| Can't access Busdget Overview in PROMT | Medium | Kyu Lee | 03/04/2013 |
| Budget Overview can't be accessed from home | Low | Kyu Lee | 03/01/2013 |
| Prompt Access | Medium | Kyu Lee | 03/01/2013 |
| Please update names, IDs for February 2013 payroll | Medium | Kyu Lee | 03/01/2013 |
| unable to print refund checks | Medium | Kyu Lee | 03/01/2013 |
| MEASURE E BEFORE PEOPLESOFT | Medium | Kyu Lee | 02/28/2013 |
| RED Flag over 25000 vendor fix was not migrated to Production properly | Medium | Kyu Lee | 02/28/2013 |
| Default Position Funding has not been run error | Medium | Kyu Lee | 02/28/2013 |
| Trustees Annual Salary is missing from report; See quiry ING EMPL BEN ANN CEN LIFE- | Medium | Kyu Lee | 02/27/2013 |
| Toni Cook is NOT able to approve BTR's | Medium | Kyu Lee | 02/26/2013 |
| Student Refunds Checks missing | Medium | Kyu Lee | 02/26/2013 |
| Mailing list - Phi Theta Kappa Honor Society | Medium | Gopaal Chandra | 02/26/2013 |
| Requistion cancellaiton | Medium | Kyu Lee | 02/26/2013 |
| Requisitions are not routed | Medium | Kyu Lee | 02/26/2013 |
| Requisitions approval | Medium | Kyu Lee | 02/26/2013 |
| Need to create a new action/reason code in PeopleSoft for deceased employees | Medium | Kyu Lee | 02/26/2013 |
| Red Tag PO by vendors in excess of 25K | Medium | Frank Chez, Kyu Lee | 02/26/2013 |
| Requisition cancellation | Medium | Kyu Lee | 02/26/2013 |
| Requisitions | Medium | Kyu Lee | 02/26/2013 |
| help with pre-encumbrance not liquidating | Medium | Kyu Lee | 02/25/2013 |

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|--|--------|----------------|------------|
| Please cancel requisition 2000072828 | Medium | Kyu Lee | 02/25/2013 |
| requisitions 2000073759 has been denied | Medium | Kyu Lee | 02/25/2013 |
| Non-SSN GPA Upload Info | High | Gopaal Chandra | 02/25/2013 |
| Requisition routing for 601 | Medium | Kyu Lee | 02/21/2013 |
| Cancel a req | Medium | Kyu Lee | 02/20/2013 |
| Please update names and IDs for January 2013 payroll | Medium | Kyu Lee | 02/20/2013 |
| BTR problem | Medium | Kyu Lee | 02/20/2013 |
| Requisition not routed to Dettie | Medium | Kyu Lee | 02/20/2013 |
| Approval history page access | Medium | Kyu Lee | 02/20/2013 |
| Customized W-2 Process Instructional Documents | Medium | Kyu Lee | 02/20/2013 |
| OPEB charges for staff hired after 2004 | Medium | Kyu Lee | 02/19/2013 |
| Delete a voucher | Medium | Kyu Lee | 02/14/2013 |
| EID 10830765 LTD deductino is set up; but not accounted for on paychecks-why | Medium | Kyu Lee | 02/14/2013 |
| Requisition approval workflow for EOPS (Laney) | Medium | Kyu Lee | 02/14/2013 |
| budget transfer saved as "next". No one can create budget transfers | Medium | Kyu Lee | 02/14/2013 |
| Budget Transfer Journals Can't be found | Medium | Kyu Lee | 02/14/2013 |
| Requisition cancellation | Medium | Kyu Lee | 02/13/2013 |
| CS Resource | Medium | Kyu Lee | 02/13/2013 |
| Re#s 2-72565; PO#67875 | Medium | Kyu Lee | 02/12/2013 |
| Requisition approval workflow | Medium | Kyu Lee | 02/12/2013 |
| Req. #72885 | Medium | Kyu Lee | 02/12/2013 |
| Delete a combo code | Medium | Kyu Lee | 02/12/2013 |
| Canceled stale dated on AP run day | Medium | Kyu Lee | 02/12/2013 |
| Unable to enroll employee Adan Olmedo in Benefits | Medium | Kyu Lee | 02/12/2013 |
| 31662, BTR not found | Medium | Kyu Lee | 02/12/2013 |
| missing SF Journals | Medium | Kyu Lee | 02/11/2013 |
| PAYGL02 messaging issue, process stalled, the same as last time | Medium | Kyu Lee | 02/11/2013 |
| February 2013, furlough load | Medium | Kyu Lee | 02/11/2013 |

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|---|--------|-------------------------------------|------------|
| refund checks not found | Medium | Dominique Benavides, Kyu Lee | 02/11/2013 |
| Reopen a PO | Medium | Kyu Lee | 02/11/2013 |
| Fix High school code issue. | Medium | Gopaal Chandra | 02/08/2013 |
| PO queue | Medium | Kyu Lee | 02/07/2013 |
| Requisition help | Medium | Kyu Lee | 02/06/2013 |
| Requisition route change, 642 | Medium | Kyu Lee | 02/06/2013 |
| cost center 123 and 124 need to be moved to Michael Orkin | Medium | Kyu Lee | 02/06/2013 |
| PROMT | Medium | Kyu Lee | 02/05/2013 |
| Sales and Use Tax audit | Medium | Kyu Lee | 02/05/2013 |
| BTR Approval History Access to Deans | Medium | Kyu Lee | 02/04/2013 |
| 2012 AP Year end Process | Medium | Kyu Lee | 02/04/2013 |
| Activate BTR Approval History for Mary Arndt | Medium | Frank Chez | 02/01/2013 |
| BTR to Chungwai | Medium | Kyu Lee | 01/31/2013 |
| requisition route change | Medium | Kyu Lee | 01/31/2013 |
| Student Refund checks not printed | Medium | Dominique Benavides, Kyu Lee | 01/31/2013 |
| 2012 payroll Year end process | Medium | Kyu Lee | 01/31/2013 |
| Emergency AP run | Medium | Kyu Lee | 01/30/2013 |
| List of PRR for W2 Process | Medium | Kyu Lee | 01/29/2013 |
| return worklist to Mary Beth | Medium | Kyu Lee | 01/29/2013 |
| Reset BCC Faculty User Password | Medium | Frank Chez | 01/28/2013 |
| Req's & ePAF's Stuck in Dean Horace Graham's Q | Medium | Kyu Lee | 01/25/2013 |
| requisitions pending have not completed approval status | Medium | Kyu Lee | 01/24/2013 |
| Waiting list issue | Medium | Gopaal Chandra | 01/24/2013 |
| Budget Transfer Issue | Medium | Kyu Lee | 01/23/2013 |
| Prorata Pay calendar correction | Medium | Kyu Lee | 01/23/2013 |
| refund was not printed | Medium | Dominique Benavides, Kyu Lee | 01/23/2013 |
| update SFSALD process | Medium | Dominique Benavides, Gopaal Chandra | 01/23/2013 |

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|---|--------|---------------------|------------|
| Not able to view BTR approval history | Medium | Kyu Lee | 01/23/2013 |
| Req #2000073085 | Medium | Kyu Lee | 01/23/2013 |
| Req #2000072887 | Medium | Kyu Lee | 01/22/2013 |
| Need prompt help--vendor add | Medium | Kyu Lee | 01/17/2013 |
| Benefitbridge data file | Medium | Frank Chez | 01/16/2013 |
| PCS paygroup does not post to KK for period 6 | Medium | Kyu Lee | 01/15/2013 |
| Rapid Paysheet Load Error | Medium | Kyu Lee | 01/15/2013 |
| December payroll messaging | Medium | Kyu Lee | 01/14/2013 |
| Budget transfer request - Ava Lee-Pang needs update access | Medium | Kyu Lee | 01/11/2013 |
| requestions waiting for approval | Medium | Kyu Lee | 01/11/2013 |
| Vendor TIN Duplicates message | Medium | Kyu Lee | 01/11/2013 |
| Add worklist to BTR | Low | Kyu Lee | 01/10/2013 |
| Purchase Order | Medium | Kyu Lee | 01/10/2013 |
| Request to Add Staff to New Hire Workflow | Medium | Kyu Lee | 01/09/2013 |
| move my worklist back to me | Medium | Kyu Lee | 01/09/2013 |
| new manager needs training package on how to release requestions for approval from manager's queue. | Medium | Kyu Lee | 01/08/2013 |
| PO Tax recalculation | Medium | Kyu Lee | 01/08/2013 |
| A/P issue | Medium | Kyu Lee | 01/07/2013 |
| MaryBeth Benvenuti's worklist | Medium | Kyu Lee | 01/04/2013 |
| Has Marie Hampton been switched to the approver for Purchasing Req | Medium | Kyu Lee | 12/17/2012 |
| missing vouchers | Medium | Kyu Lee | 12/17/2012 |
| Restore Unsheeted paysheets for PCS December 2012 | Medium | Kyu Lee | 12/13/2012 |
| Mailing Lists for Spring Ad Campaign | Medium | Dominique Benavides | 12/13/2012 |
| Please delete string 511555-245214930000-31250 | Medium | Kyu Lee | 12/12/2012 |
| Correction of FICA Wages | Medium | Kyu Lee | 12/12/2012 |
| L39 OVER DEDUCTED | Medium | Kyu Lee | 12/11/2012 |
| Reset Password and Set PROMT Profile | Medium | Frank Chez | 12/11/2012 |
| Req approval error | Medium | Kyu Lee | 12/10/2012 |

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| Queue access of others in PROMT | Medium | Kyu Lee | 12/10/2012 |
| PCC ISIR LOAD | Medium | Dominique Benavides, Gopaal Chandra | 12/06/2012 |
| Delete Orphan Instructor Assignments-Urgent | Medium | Gopaal Chandra | 12/04/2012 |
| Reg #2000072333 (urgent) | Medium | Kyu Lee | 12/04/2012 |
| PAYGL02, PCS 121512 won't push payroll adjustments to finance | Medium | Kyu Lee | 12/03/2012 |
| changes made to how the SSN is assigned | Medium | Gopaal Chandra | 12/03/2012 |
| Voucher issue | Medium | Kyu Lee | 11/30/2012 |
| Closing/Beginning Journal Entries | Medium | Kyu Lee | 11/29/2012 |
| PROMT DOES NOT SHOW DUPLICATE FOR SAME VENDOR NAME | Medium | Kyu Lee | 11/29/2012 |
| Associates Service Center/Human resources 8.9/Student Admin 8.9 access | Medium | Frank Chez | 11/29/2012 |
| Access to PROMT is down | Medium | Frank Chez | 11/29/2012 |
| Access for Steve Cohen | Medium | Kyu Lee | 11/29/2012 |
| Request for Access to Robert Beckwith's PROMT | Medium | Kyu Lee | 11/28/2012 |
| Updating employee names and IDs | Medium | Kyu Lee | 11/28/2012 |
| Promt access for instructor | Medium | Frank Chez | 11/27/2012 |
| signatures troy printers | Medium | Applications: Kyu Lee. Individual Users: Kit Hui | 11/27/2012 |
| Change Vendor Name on Approved Req: 2000072101 & 2000072099 | Medium | Kyu Lee | 11/21/2012 |
| change of req after first approval | Medium | Kyu Lee | 11/20/2012 |
| Please update names and IDs for entries posted 11/15/2012 | Medium | Kyu Lee | 11/15/2012 |
| voucher posting | Medium | Kyu Lee | 11/15/2012 |
| Passport Password | Medium | Frank Chez | 11/15/2012 |
| having enormous trouble getting into Prompt | Medium | Frank Chez | 11/15/2012 |
| Extract student enrollment data from People to Card ID database | Medium | Frank Chez | 11/14/2012 |
| Staff Development Website (Intranet) | Medium | Frank Chez | 11/14/2012 |
| Write program to extract data from Peoplesoft for Blumen | Medium | Frank Chez | 11/14/2012 |
| Flexible Benefit Compliance Testing 2012 | Medium | Kyu Lee | 11/14/2012 |
| Query for W-2s | Medium | Kyu Lee | 11/13/2012 |

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| Delete a voucher | Medium | Kyu Lee | 11/13/2012 |
| QUERY Modification, ERN_DIST_BY_PERIOD_QRY | Medium | Kyu Lee | 11/13/2012 |
| New AP check Cancel Procedure | Medium | Kyu Lee | 11/09/2012 |
| Laney TRIO SSS assistance request | Medium | Frank Chez | 11/09/2012 |
| TBA button not available on Matain Schedule of Class screen | Medium | Gopaal Chandra | 11/09/2012 |
| STRSDB PDF File | Medium | Gopaal Chandra | 11/09/2012 |
| Census for Online Enrollment/Peralta | Medium | Frank Chez | 11/09/2012 |
| MIS Student Special Population file (SG file) Project | High | Gopaal Chandra | 11/09/2012 |
| MIS Student Special Population file (SG file) Project | High | Gopaal Chandra | 11/09/2012 |
| Retirment Plan Files | Medium | Kyu Lee | 11/08/2012 |
| Please move req. # 2-71764 forward to District Office | Medium | Kyu Lee | 11/08/2012 |
| Update Department Tables | Medium | Kyu Lee | 11/08/2012 |
| Req 71668 Southwest Offset Printing \$5,473.17 | Medium | Kyu Lee | 11/08/2012 |
| Requisition Approval Access Cost Center 543 | Medium | Kyu Lee | 11/07/2012 |
| Cancel PO #3000064759 | Medium | Kyu Lee | 11/07/2012 |
| Asset Process for FY2012, Asset transfers from CIP to Site Improvement, Start Depreciation for some items in M&E, Turn on Depreciation in SI, Clear Negative netbook value | Medium | Kyu Lee | 11/05/2012 |
| Cost Center Approvals | Medium | Kyu Lee | 11/05/2012 |
| Please update names and employee ID for October 2012 payroll | Medium | Kyu Lee | 11/05/2012 |
| Access to student center | Medium | Frank Chez | 10/29/2012 |
| Update Passport Login Page | Medium | Gopaal Chandra | 10/29/2012 |
| PERS Error Message | Medium | Kyu Lee | 10/25/2012 |
| Tax not added to PO, 65878 | Medium | Kyu Lee | 10/25/2012 |
| Need Access To Faculty Grades and Roster for both Merritt and COA | Medium | Frank Chez | 10/25/2012 |
| UH52 Flat Rate Table not created | Medium | Kyu Lee | 10/22/2012 |
| Past payment request | Medium | Kyu Lee | 10/22/2012 |
| Setting up benefit tables for hourly faculty | Medium | Kyu Lee | 10/22/2012 |
| Photo ID database | Medium | Gopaal Chandra | 10/19/2012 |
| ReOpen a PO | Medium | Kyu Lee | 10/19/2012 |

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| October Furlough Process | Medium | Kyu Lee | 10/18/2012 |
| AUGUST PCS Group was not pushed to Finance via PAYGL02 | Medium | Kyu Lee | 10/17/2012 |
| Requisitions has been approved but no PO assigned | Medium | Kyu Lee | 10/17/2012 |
| req 70114 shows approved but not budget checked | Medium | Kyu Lee | 10/17/2012 |
| HSUAT, PD3340 Process error | Medium | Kyu Lee | 10/15/2012 |
| REQ ID 2000071125 | Medium | Kyu Lee | 10/15/2012 |
| Workers Comp Deduction code mapping | Medium | Kyu Lee | 10/11/2012 |
| Finance Security Access Request for Carmen Fairley | Medium | Kyu Lee | 10/10/2012 |
| Schedule Imports | Medium | Gopaal Chandra | 10/10/2012 |
| FUND 12 DOES NOT EXIST IN HR | Medium | Kyu Lee | 10/09/2012 |
| PCC_CY_DATA_DTL_FND_LOC_PUB does not match to trial balance report | Medium | Kyu Lee | 10/08/2012 |
| Unencumber Req 2-69486 | Medium | Kyu Lee | 10/08/2012 |
| Budget Code delete, re-create | Medium | Kyu Lee | 10/08/2012 |
| Bogg types in PeopleSoft | Medium | Gopaal Chandra | 10/05/2012 |
| need a census of data for the upcoming open enrollment window for the flexible benefits plan for IRS plan125 | Medium | Gopaal Chandra | 10/05/2012 |
| Daily extract file is the same as Tuesday's file - THIS IS BAD! | High | Gopaal Chandra | 10/05/2012 |
| Mass creation of combo codes | Medium | Kyu Lee | 10/03/2012 |
| Cant Log-in | Medium | Frank Chez | 10/02/2012 |
| Requisitions List | Medium | Kyu Lee | 10/02/2012 |
| requisitions not working | Medium | Kyu Lee | 10/02/2012 |
| cancel Req ID: 2000070979 | Medium | Kyu Lee | 10/01/2012 |
| trying to save the PROMPT to the Excel | Medium | Frank Chez | 09/28/2012 |
| Class Schedule Extract | Medium | Frank Chez | 09/27/2012 |
| Requisition 70901 | Medium | Kyu Lee | 09/26/2012 |
| Passport Transcript Request | Medium | Gopaal Chandra, Kit Hui | 09/26/2012 |
| return worklist to Mary Beth | Medium | Kyu Lee | 09/25/2012 |
| Pay Run Process | Medium | Kyu Lee | 09/25/2012 |
| Need for a new Paygroup | Medium | Kyu Lee | 09/25/2012 |

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| change Tax default on Location tab in PROMT | Medium | Kyu Lee | 09/25/2012 |
| Reopen a PO | Medium | Kyu Lee | 09/25/2012 |
| Change default email address to Peralta employee email address | Medium | Frank Chez | 09/21/2012 |
| Request for addresses (for Hudson Rebate) | Medium | Kyu Lee | 09/20/2012 |
| Rapid Entry List query | Medium | Kyu Lee | 09/20/2012 |
| cannot update leave balances | Medium | Kyu Lee | 09/20/2012 |
| Are the Vendor App and w-9 form required for a 403(b) plan vendor?-Time Sensitive Issue-Closure? | Medium | Raghuvir Goradia, Kyu Lee | 09/20/2012 |
| Potential Phi Theta Kappa Honor Society Members at Laney College | Medium | Gopaal Chandra | 09/20/2012 |
| cancel requisition and question | Medium | Kyu Lee | 09/19/2012 |
| ERROR MESSAGE ON REQUISTION | Medium | Kyu Lee | 09/19/2012 |
| Jean Rowland STRS Redeposit | Medium | Kyu Lee | 09/19/2012 |
| PRR August GL Distribution, PAYGL02 | Medium | Kyu Lee | 09/19/2012 |
| Import Pay Calendar Tables in a test environment | Medium | Kyu Lee | 09/19/2012 |
| Access to PROMT Services | Medium | Frank Chez | 09/18/2012 |
| NEED BUDGET ACCESS | Medium | Frank Chez | 09/18/2012 |
| Purchase Order Problem | Medium | Kyu Lee | 09/14/2012 |
| move worklist to Ava Lee-Pang | Medium | Kyu Lee | 09/14/2012 |
| CA State Quarterly Files | Medium | Kyu Lee | 09/14/2012 |
| Prompt Log in | Medium | Frank Chez | 09/13/2012 |
| Budget transfer/journal error | Medium | Kyu Lee | 09/13/2012 |
| Passport Access | Medium | Frank Chez | 09/12/2012 |
| Tax Shelter Deduction | Medium | Kyu Lee | 09/12/2012 |
| Requisition problems with the edit page | Medium | Kyu Lee | 09/12/2012 |
| AP Cash Reconciliation, Trial Report | Medium | Kyu Lee | 09/12/2012 |
| Cannot change vendor information | Medium | Kyu Lee | 09/12/2012 |
| Tax not added to purchase order | Medium | Kyu Lee | 09/11/2012 |
| YTD CHECK Register query | Medium | Kyu Lee | 09/10/2012 |
| Card Import File | Medium | Gopaal Chandra | 09/10/2012 |

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|--|--------|----------------|------------|
| Chancellor's Job data not distributed correctly | Medium | Kyu Lee | 09/10/2012 |
| Origin change in sourcing | Medium | Kyu Lee | 09/10/2012 |
| Incorrect Data on Pay Statement | Medium | Kyu Lee | 09/10/2012 |
| PROMT access for employee | Medium | Frank Chez | 09/07/2012 |
| PRR Pay Calendar for AUgust | Medium | Kyu Lee | 09/06/2012 |
| Does not get requisitions in worklist | Medium | Kyu Lee | 09/06/2012 |
| 9135, June payroll journal | Medium | Kyu Lee | 09/06/2012 |
| Please change the flags for PAYGL02 | Medium | Kyu Lee | 09/06/2012 |
| Variance Report Query | Medium | Kyu Lee | 09/05/2012 |
| STALRE | Medium | Kyu Lee | 09/05/2012 |
| Can not log into PROMT | Medium | Frank Chez | 09/05/2012 |
| log in access for DSPS staff person | Medium | Frank Chez | 09/05/2012 |
| Accumulative deductions for EID 8663-confidential matter | High | Gopaal Chandra | 08/31/2012 |
| PS error when running queries | Medium | Kyu Lee | 08/30/2012 |
| AP data Audit Electronic data | Medium | Kyu Lee | 08/29/2012 |
| Fixed Assets list | Medium | Kyu Lee | 08/29/2012 |
| Purchase order detail by location | Medium | Kyu Lee | 08/29/2012 |
| Cancel a requisition | Medium | Kyu Lee | 08/29/2012 |
| Cancel a req | Medium | Kyu Lee | 08/28/2012 |
| Add name column to PCC LEAVE VERIFY ON PAYS | Medium | Kyu Lee | 08/28/2012 |
| AP journal generator | Medium | Kyu Lee | 08/28/2012 |
| Reviewing Closed requisitions | Medium | Kyu Lee | 08/27/2012 |
| Clear negative pre-encumbrances and encumbrances in 2012 | Medium | Kyu Lee | 08/24/2012 |
| Budget overview does not show all Obj Codes | Medium | Kyu Lee | 08/24/2012 |
| Payroll Detail Query with Fund and Project | Medium | Kyu Lee | 08/24/2012 |
| Student Data Load : Millennium Library System | Medium | Gopaal Chandra | 08/23/2012 |
| PROBLEM WITH PROMT ADDRESS INFO | Medium | Kyu Lee | 08/23/2012 |
| Previous Requisitions Deleted? | Medium | Kyu Lee | 08/23/2012 |

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| problem with peoplesoft - changing address (won't save) | Medium | Kyu Lee | 08/23/2012 |
| Primary Job record in Benefit | Medium | Kyu Lee | 08/23/2012 |
| PRR Pay Calendar for AUGust | Medium | Kyu Lee | 08/23/2012 |
| workflow | Medium | Kyu Lee | 08/23/2012 |
| Negative encumbrances in 2013 | Medium | Kyu Lee | 08/23/2012 |
| Cal Grant GPA calculation includes classes with repeat codes that should be excluded | Medium | Gopaal Chandra | 08/22/2012 |
| Requisition route change | Medium | Kyu Lee | 08/20/2012 |
| PROMT | Medium | Kyu Lee | 08/20/2012 |
| Please cancel req 2-70025 | Medium | Kyu Lee | 08/20/2012 |
| EID 0566 Is not showing up on my retiree report | Medium | Gopaal Chandra | 08/17/2012 |
| update the corrected link for Student Voter Registration on Student Passport | Medium | Gopaal Chandra | 08/17/2012 |
| delete voucher | Medium | Kyu Lee | 08/16/2012 |
| Paycycle output type default value | Medium | Kyu Lee | 08/16/2012 |
| Unencumber Req 2-69562 | Medium | Kyu Lee | 08/15/2012 |
| PAYGL02 issue, to post payroll adjustments for FY2012 | Medium | Kyu Lee | 08/13/2012 |
| Budget Overview | Medium | Kyu Lee | 08/13/2012 |
| Please delete combo code created in error 630653-13512701200-501200 | Medium | Kyu Lee | 08/08/2012 |
| Close a req | Medium | Kyu Lee | 08/08/2012 |
| delete voucher | Medium | Kyu Lee | 08/08/2012 |
| Pulling Student Transcripts error | Medium | Gopaal Chandra | 08/08/2012 |
| Full-time faculty step increase | Medium | Kyu Lee | 08/08/2012 |
| print student refund check | Medium | Kyu Lee | 08/07/2012 |
| Part time Instructor's Data - with and without Termload on separte worksheets | Medium | Gopaal Chandra | 08/07/2012 |
| Req#69098/PO#64763 - Swanson - Urgently Need your Help! | Medium | Kyu Lee | 08/06/2012 |
| Approval for Cost Center 115 | Medium | Kyu Lee | 08/06/2012 |
| Payroll posting year update, check date 7/12/2012 to FY 2012 | Medium | Kyu Lee | 08/06/2012 |
| Budget Transfer PeopleCode error | Medium | Kyu Lee | 08/06/2012 |
| Update name and employee IDs for June 2012 and July 2012 payroll postings | Medium | Kyu Lee | 08/06/2012 |

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|---|--------|------------|------------|
| July 2012 Payroll PSPPFUND, Review Actual Distribution | Medium | Kyu Lee | 08/02/2012 |
| Close a PO | Medium | Kyu Lee | 08/02/2012 |
| Close a PO | Medium | Kyu Lee | 08/02/2012 |
| Vendor report | Medium | Kyu Lee | 08/02/2012 |
| Urgent - Req #2000069834 | Medium | Kyu Lee | 08/02/2012 |
| Benefit Mapping, July 2012 Payroll | Medium | Kyu Lee | 08/02/2012 |
| return worklist to administrators | Medium | Kyu Lee | 08/02/2012 |
| voucher cancellations | Medium | Kyu Lee | 08/01/2012 |
| Voucher does not budget check | Medium | Kyu Lee | 08/01/2012 |
| Unmatch a voucher matched by accident | Medium | Kyu Lee | 08/01/2012 |
| New medical benefit codes | Medium | Kyu Lee | 08/01/2012 |
| Please cancel Req: 2000069621 | Medium | Kyu Lee | 08/01/2012 |
| Urgent - Req #2000069831 | Medium | Kyu Lee | 08/01/2012 |
| Reset User Account Password | Medium | Frank Chez | 07/31/2012 |
| AP Recon Queries | Medium | Kyu Lee | 07/31/2012 |
| Please push PAYGL02 messages to FSUAT | Medium | Kyu Lee | 07/31/2012 |
| close a PO | Medium | Kyu Lee | 07/31/2012 |
| Close a PO | Medium | Kyu Lee | 07/31/2012 |
| Benefit program age limit update | Medium | Kyu Lee | 07/31/2012 |
| Req#2-69666 did not sourced to a PO | Medium | Kyu Lee | 07/31/2012 |
| Forward req 69602, 69604 and 69583 | Medium | Kyu Lee | 07/31/2012 |
| Domestic Partners Imputed income | Medium | Kyu Lee | 07/31/2012 |
| Chancellor needs Promt access | Medium | Kyu Lee | 07/31/2012 |
| Quarterly tax report/ TAX810CA | Medium | Kyu Lee | 07/30/2012 |
| Purchaser orders with budget error | Medium | Kyu Lee | 07/26/2012 |
| PO budget error | Medium | Kyu Lee | 07/26/2012 |
| The Purchase Order your Requisition was sourced to has been canceled. | Medium | Kyu Lee | 07/26/2012 |
| Vendor inactivated. Can't create a reversal voucher | Medium | Kyu Lee | 07/26/2012 |
| approval authority for cost center 251 | Medium | Kyu Lee | 07/26/2012 |

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| stuck req. # 2-68367 in space | Medium | Kyu Lee | 07/26/2012 |
| STRS Reporting for Parity Pay | Medium | Kyu Lee | 07/26/2012 |
| EXS PFT Dues | Medium | Kyu Lee | 07/26/2012 |
| AASI Log Report 071612.docx | Medium | Gopaal Chandra | 07/25/2012 |
| OFF CYCLE Pft rate populated before the new rate was implemented | Medium | Kyu Lee | 07/24/2012 |
| budget transfers Access | Medium | Kyu Lee | 07/24/2012 |
| Help to cancel pending REQ #2000018171 from 2007 | Medium | Kyu Lee | 07/24/2012 |
| Benefit Deduction deducted incorrectly | Medium | Kyu Lee | 07/24/2012 |
| Testing student paygroup, pay end date 07/31/12, post to period 12 06/30/12 | Medium | Kyu Lee | 07/24/2012 |
| Cancelled requisition, money didn't go back | Medium | Kyu Lee | 07/24/2012 |
| Delete a voucher | Medium | Kyu Lee | 07/24/2012 |
| missing voucher | Medium | Kyu Lee | 07/23/2012 |
| Quarterly tax report, TAX008 | Medium | Kyu Lee | 07/23/2012 |
| move managers' worklists to me | Medium | Kyu Lee | 07/23/2012 |
| Requisition approval | Medium | Kyu Lee | 07/19/2012 |
| Can't enter positive attendance hours on grade roster | Medium | Gopaal Chandra | 07/19/2012 |
| PFT deduction increase | Medium | Kyu Lee | 07/19/2012 |
| Req #2000069590 | Medium | Kyu Lee | 07/19/2012 |
| Remove deleted class from PCA balance table | Medium | Kyu Lee | 07/18/2012 |
| Cancelled Payment missing in register | Medium | Kyu Lee | 07/18/2012 |
| Problem w/Finance on PROMT | Medium | Kyu Lee | 07/18/2012 |
| Table updates-please run report which includes the data elements noted below-we have 250 tables to update and may need to add more-example below | High | Kyu Lee | 07/18/2012 |
| missing voucher | Medium | Kyu Lee | 07/17/2012 |
| Worklist items need to be forwarded | Medium | Kyu Lee | 07/17/2012 |
| cost center 241 needs to be moved to Alexis Montevirgen | Medium | Kyu Lee | 07/17/2012 |
| FW: Please cancel PO # 62389 | Medium | Kyu Lee | 07/17/2012 |
| full name and date of birth for alumni from 1960s and 1970s | Medium | Frank Chez | 07/17/2012 |
| access to ZEKE to research payroll info | Medium | Frank Chez | 07/17/2012 |

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|---|--------|-------------------------------------|------------|
| Please update names and IDs for June 2012 payroll | Medium | Kyu Lee | 07/16/2012 |
| Urgent - Req #2000068088 | Medium | Kyu Lee | 07/16/2012 |
| cannot change email address on My Personal Information on PROMT | Medium | Frank Chez | 07/12/2012 |
| Review Distribution no matching buffer error. | Medium | Kyu Lee | 07/11/2012 |
| move worklist back to mbb | Medium | Kyu Lee | 07/11/2012 |
| REQ. 65632 | Medium | Kyu Lee | 07/05/2012 |
| Can you locate two invoices | Medium | Kyu Lee | 07/03/2012 |
| Parity pay 2012 | Medium | Kyu Lee | 07/03/2012 |
| Pending Rrequisitions | Medium | Kyu Lee | 07/03/2012 |
| Req budget issue | Medium | Kyu Lee | 07/03/2012 |
| Req 2-69121 has not shown up in our Business Manager's queue | Medium | Kyu Lee | 07/03/2012 |
| PENDING REQUISITIONS | Medium | Kyu Lee | 07/03/2012 |
| Voucher journals are not created | Medium | Kyu Lee | 07/03/2012 |
| Cannot Process POs in PROMT | Medium | Kyu Lee | 07/02/2012 |
| update HS/SA environment for year end audit | Medium | Dominique Benavides, Kit Hui | 06/26/2012 |
| can not log in peoplesoft | Medium | Dominique Benavides, Kit Hui | 06/26/2012 |
| SQL error occurred. | High | Kit Hui, Kyu Lee, Jon Olkowski | 06/26/2012 |
| COBOL TRACE for Tuition Calculation | Medium | Dominique Benavides, Gopaal Chandra | 06/22/2012 |
| Load Sick Leave balance for Adjuncts | Medium | Kyu Lee | 06/21/2012 |
| Asset transfers from CIP to Site Improvement. | Medium | Kyu Lee | 06/21/2012 |
| Help with two queries | Medium | Kyu Lee | 06/21/2012 |
| unable to print student refund check | Medium | Kyu Lee | 06/21/2012 |
| Prorata Intersession not loaded, or loaded incorrectly | Medium | Kyu Lee | 06/20/2012 |
| Requisition updates | Medium | Kyu Lee | 06/19/2012 |
| Problem running transcript | Medium | Gopaal Chandra | 06/19/2012 |
| Faculty Center issue | Medium | Gopaal Chandra | 06/19/2012 |
| Accomodation for Students: Schedule in Word? | Medium | Gopaal Chandra | 06/19/2012 |
| Please update PCC LIST OF RETIREES | Medium | Kyu Lee | 06/19/2012 |

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|---|--------|-------------------------------|------------|
| DEPT_SYNC, USER_PROFILE IB issue | Medium | Kyu Lee | 06/19/2012 |
| Access as the President for BCC | High | Kyu Lee | 06/19/2012 |
| Social Security Number rejected in the system | Medium | Kyu Lee | 06/13/2012 |
| Please delete Req# 2-41069 | Medium | Kyu Lee | 06/13/2012 |
| move worklist | Medium | Kyu Lee | 06/13/2012 |
| SF journal generation | Medium | Kyu Lee | 06/11/2012 |
| SFSAHLD process | Medium | Dominique Benavides, Minh Lam | 06/07/2012 |
| modifications to enrollment splash screen/continuing enrollment form | Medium | Gopaal Chandra | 06/07/2012 |
| CLONE Fall 2011 EOPS/CARE students to Spring 2012 | Medium | Gopaal Chandra | 06/07/2012 |
| automate swing and shift differential pay | Medium | Kyu Lee | 06/06/2012 |
| Faculty Contract Balancing | Medium | Kyu Lee | 06/05/2012 |
| missing voucher | Medium | Kyu Lee | 06/05/2012 |
| return worklist to MaryBeth | Medium | Kyu Lee | 06/04/2012 |
| CalPERS - Furlough Legislation Step 2 - ACTION REQUIRED | Medium | Kyu Lee | 06/04/2012 |
| PERS Reporting modification | Medium | Kyu Lee | 06/04/2012 |
| Cancel and disencumber PO | Medium | Kyu Lee | 06/04/2012 |
| Important: Census Roster Issue | High | Gopaal Chandra | 06/04/2012 |
| move work list | Medium | Kyu Lee | 05/31/2012 |
| Schedule Waitlist Process | Medium | Gopaal Chandra | 05/29/2012 |
| Faculty Center Message for Instructors | Medium | Frank Chez | 05/23/2012 |
| MIS SX program debug - (RD grade for DR grade) | Medium | Gopaal Chandra | 05/21/2012 |
| Create an Open Account origin | Medium | Kyu Lee | 05/21/2012 |
| 2 Missing Requisitions | Medium | Kyu Lee | 05/21/2012 |
| 2-66998, 2-67012, 2-67020, 2-67000, 2-6701, 2-67017 | Medium | Kyu Lee | 05/21/2012 |
| won't be able to cancel PO#3-57209 successfully from the PROMT system | Medium | Kyu Lee | 05/21/2012 |
| unable to print refund check | Medium | Kyu Lee | 05/21/2012 |
| Request Fall 2012 (1124) term be included in the nightly SCISFI run | Medium | Gopaal Chandra | 05/21/2012 |
| Dispatch/Printing of PO process not working | Medium | Kyu Lee | 05/14/2012 |

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| <u>PROMPT</u> | Medium | Frank Chez | 05/14/2012 |
| <u>update tuition calculation nightly run control</u> | High | Dominique Benavides, Gopaal Chandra | 05/14/2012 |
| <u>pay cycle reset</u> | Medium | Kyu Lee | 05/11/2012 |
| <u>Set-up Furlough auto load process for RCL paygroup</u> | Medium | Kyu Lee | 05/10/2012 |
| <u>Unable to enter Benefits and Retirement Programs for new RCL hire</u> | Medium | Kyu Lee | 05/10/2012 |
| <u>prompt</u> | Medium | Kyu Lee | 05/10/2012 |
| <u>PROBLEMS WITH PROMT</u> | Medium | Kit Hui, Kyu Lee | 05/09/2012 |
| <u>PD430 process error on cost center 415</u> | Medium | Kyu Lee | 05/08/2012 |
| <u>cannot pay tuition online</u> | Medium | Dominique Benavides, Frank Chez | 05/07/2012 |
| <u>Fall 2011 ProRata Rate increase calculation Project</u> | Medium | Kyu Lee | 05/03/2012 |
| <u>transfer worklist</u> | Medium | Kyu Lee | 05/03/2012 |
| <u>PO 3000054923 didn't roll over</u> | Medium | Kyu Lee | 05/02/2012 |
| <u>MBB's worklist?</u> | Medium | Kyu Lee | 05/02/2012 |
| <u>Requisitions in pending status</u> | Medium | Kyu Lee | 04/30/2012 |
| <u>Two Stale Checks are included in AP Cycle</u> | Medium | Kyu Lee | 04/30/2012 |
| <u>Old req in worklist</u> | Medium | Kyu Lee | 04/25/2012 |
| <u>Req#2-67383 has never been sourced to a PO</u> | Medium | Kyu Lee | 04/25/2012 |
| <u>Employee iin Wrong Paygroup</u> | Medium | Kyu Lee | 04/25/2012 |
| <u>move my worklist back to me</u> | Medium | Kyu Lee | 04/25/2012 |
| <u>PERSON BASIC sync</u> | Medium | Kyu Lee | 04/20/2012 |
| <u>Switzerland not in county code</u> | Medium | Kyu Lee | 04/20/2012 |
| <u>Purchase Oder 3000055906</u> | Medium | Kyu Lee | 04/20/2012 |
| <u>transfer worklist to Ava Lee-Pang</u> | Medium | Kyu Lee | 04/20/2012 |
| <u>access to promt system</u> | Medium | Frank Chez | 04/19/2012 |
| <u>Furlough Day Deduction/April 2012</u> | Medium | Kyu Lee | 04/17/2012 |
| <u>Requisition # 2000066875 is not sourced to a PO</u> | Medium | Kyu Lee | 04/13/2012 |
| <u>Requisition budget error</u> | Medium | Kyu Lee | 04/13/2012 |

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|---|--------|-------------------------------------|------------|
| Security Query page Access | Medium | Kyu Lee | 04/13/2012 |
| Union due Rate change | Medium | Kyu Lee | 04/13/2012 |
| Prompt System Access Request, Jennifer Stonestreet | Medium | Kyu Lee | 04/11/2012 |
| cancel approved requisition #66929 | Medium | Kyu Lee | 04/11/2012 |
| cancel approved req # 67047 | Medium | Kyu Lee | 04/11/2012 |
| Update Bousquet, Giselle 10003316 Dept ID | Medium | Kyu Lee | 04/11/2012 |
| need query/report | Medium | Kyu Lee | 04/10/2012 |
| Reversal entered incorrectly | Medium | Kyu Lee | 04/05/2012 |
| Error message for Employee | Medium | Kyu Lee | 04/05/2012 |
| PO 51750 / Req 53904 / Beliveau Engineering | Medium | Kyu Lee | 04/05/2012 |
| URGENT -I'm getting this error when trying to Calc PCT pay group. | Medium | Kyu Lee | 04/02/2012 |
| req 65013 approved but now showing budget check | Medium | Kyu Lee | 04/02/2012 |
| nVision Report error, Report ID COS LA | Medium | Kyu Lee | 04/02/2012 |
| reqs showing up in worklist more than once | Medium | Kyu Lee | 04/02/2012 |
| Top code table access to Marybeth | Medium | Kyu Lee | 04/02/2012 |
| Chartfields Form Limitaion | Medium | Kyu Lee | 03/30/2012 |
| requisition | Medium | Kyu Lee | 03/29/2012 |
| cant finish a requisition | Medium | Kyu Lee | 03/29/2012 |
| COTOP file submission | Medium | Dominique Benavides, Gopaal Chandra | 03/28/2012 |
| Query access to Marybeth | Medium | Kyu Lee | 03/26/2012 |
| Check issue date is not changing | Medium | Kyu Lee | 03/21/2012 |
| STUDENT REFUND VOUCHER NOT PRINTED | Medium | Kyu Lee | 03/21/2012 |
| Req#2-66153 never sourced to a PO | Medium | Kyu Lee | 03/21/2012 |
| Unable to enter Benefits and Retirement Programs for new RCL hire | Medium | Kyu Lee | 03/21/2012 |
| Cancel Req# 2-66603 | High | Kyu Lee | 03/21/2012 |
| Job record creation for retiree | Medium | Kyu Lee | 03/20/2012 |
| RFI for benefit audit Health Decisions | Medium | Frank Chez | 03/19/2012 |
| Financial Aid Access for KSAECHAO | Medium | Frank Chez | 03/19/2012 |

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|--|--------|---------------------|------------|
| need my worklist back | Medium | Kyu Lee | 03/19/2012 |
| New Signature implementation, Student Refunds | Medium | Kyu Lee | 03/15/2012 |
| Closing PO 3000059902 | Medium | Kyu Lee | 03/15/2012 |
| ING Life/AD&D/LTD Census Request for Peralta Community College District, July 2012 | Medium | Kyu Lee | 03/15/2012 |
| cannot make payments via Passport | Medium | Dominique Benavides | 03/15/2012 |
| delete voucher#00084724 | Medium | Kyu Lee | 03/15/2012 |
| Urgent - Req # 2-66420 | Urgent | Kyu Lee | 03/15/2012 |
| W-2 not printed for Jack Woodard, 10000069 | Medium | Kyu Lee | 03/14/2012 |
| Approval route to Sadie when Connie is out | Medium | Kyu Lee | 03/14/2012 |
| Promt problem | Medium | Kyu Lee | 03/14/2012 |
| conversion balance | Medium | Dominique Benavides | 03/14/2012 |
| update tuition calculation controls | Medium | Dominique Benavides | 03/14/2012 |
| Promt Access | Medium | Kyu Lee | 03/13/2012 |
| FW: Req 2000066113 | Medium | Kyu Lee | 03/13/2012 |
| Unable to create another job record for ID 10815797 | Medium | Kyu Lee | 03/13/2012 |
| Promt Access | Medium | Kyu Lee | 03/13/2012 |
| PRT RFI Census Query for PFF | Medium | Frank Chez | 03/12/2012 |
| PERS Reporting update? | Medium | Kyu Lee | 03/12/2012 |
| Marie Kobase resignation effective COB 3/9/12 | Medium | Kyu Lee | 03/12/2012 |
| reassign work list | Medium | Kyu Lee | 03/12/2012 |
| Fall 2011 ProRata Rate increase calculation Project | Medium | Kyu Lee | 03/09/2012 |
| req approval request not in worklist | Medium | Kyu Lee | 03/06/2012 |
| Unusual Pop Up Help!!! | Medium | Kyu Lee | 03/05/2012 |
| Query does not show some entries | Medium | Kyu Lee | 03/05/2012 |
| PROMT Workflow Notifications | Medium | Kyu Lee | 03/02/2012 |
| PD340 in error, HSUAT | Medium | Kyu Lee | 03/02/2012 |
| Re: error message in Campus Community / Add- Update Person | Medium | Kyu Lee | 03/02/2012 |
| Error in prompt | Medium | Kyu Lee | 03/02/2012 |

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|---|--------|----------------|------------|
| Floating holiday balances | Medium | Kyu Lee | 02/29/2012 |
| approve requisitions | Medium | Kyu Lee | 02/29/2012 |
| Problem selecting vendor in PROMT system | Medium | Kyu Lee | 02/29/2012 |
| Ap WEbsite | High | Kyu Lee | 02/29/2012 |
| Budget Journals | Medium | Frank Chez | 02/28/2012 |
| AP training document | Medium | Kyu Lee | 02/23/2012 |
| REQ ERROR/BUDGET | Medium | Kyu Lee | 02/23/2012 |
| PD3340 to populate deductions and taxes for January 2011 has "no success" | Medium | Kyu Lee | 02/23/2012 |
| CANCELLATION OR DEACTIVATION OF VENDOR # 0000728978 | Medium | Kyu Lee | 02/23/2012 |
| URGENT!!! pending req's not appearing in manager's worklist for approval | Medium | Kyu Lee | 02/23/2012 |
| reqs in my worklist that aren't mine | Medium | Kyu Lee | 02/21/2012 |
| PROMT welcome page | Medium | Kyu Lee | 02/21/2012 |
| Req #2000065281 | Medium | Kyu Lee | 02/21/2012 |
| reqs are not mine - in my worklist | Medium | Kyu Lee | 02/21/2012 |
| REq # 2000065319 and REq # 2000065321 are not sourcing | Medium | Kyu Lee | 02/09/2012 |
| Payment History by Vendor | Medium | Kyu Lee | 02/03/2012 |
| PROMT Issue | Medium | Kyu Lee | 02/03/2012 |
| Question about increasng maximum rows in peoplesoft | Medium | Kyu Lee | 02/03/2012 |
| 2011 1099 Process | Medium | Kyu Lee | 01/27/2012 |
| PAYGL02 error with PayCheck NR 45082596 | Medium | Kyu Lee | 01/27/2012 |
| Cancel Req# 2-65067 | Medium | Kyu Lee | 01/27/2012 |
| Promt access Susan May | Medium | Kyu Lee | 01/27/2012 |
| I am having difficulty access fund 1124 Location 8 | Medium | Kyu Lee | 01/27/2012 |
| 2011 W2 printing and related tax updates | Medium | Kyu Lee | 01/27/2012 |
| PROMT keeps issuing an SQL error | Medium | Kyu Lee | 01/27/2012 |
| PROMT Error Message | Medium | Frank Chez | 01/27/2012 |
| MIS XF07 field Calculation fix | Medium | Gopaal Chandra | 01/20/2012 |
| cancel requisition #2000064857 | Medium | Kyu Lee | 01/19/2012 |
| file path for 1098T transmission and extract files | Medium | Kyu Lee | 01/18/2012 |

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|---|--------|------------------------------|------------|
| Approval for requisitions | Medium | Kyu Lee | 01/17/2012 |
| How to access Passport | Medium | Frank Chez | 01/17/2012 |
| transfer work list back to MBB | Medium | Kyu Lee | 01/17/2012 |
| error message on requisition | Medium | Kyu Lee | 01/17/2012 |
| Rush Payment | Medium | Kyu Lee | 01/17/2012 |
| Environmental Technical Services - Req 60218 PO 55918 | Medium | Kyu Lee | 01/13/2012 |
| Grades not posted | Medium | Frank Chez | 01/12/2012 |
| Prompt is down at Laney A&R | Medium | Frank Chez | 01/12/2012 |
| prompt access | Medium | Frank Chez | 01/12/2012 |
| I'd like to update my personal information in Prompt | Medium | Frank Chez | 01/12/2012 |
| Req#2-64523 has not been sourced to a PO yet | Medium | Kyu Lee | 01/12/2012 |
| AP cash allocation, December to January 2012 | Medium | Kyu Lee | 01/11/2012 |
| SF27078, created in error | Medium | Dominique Benavides, Kyu Lee | 01/11/2012 |
| Merritt Student Refund checks not printed | Medium | Dominique Benavides, Kyu Lee | 01/10/2012 |
| Prorata, EE#10005511 class #44049 | Medium | Kyu Lee | 01/10/2012 |
| Worklist change at Merritt | Medium | Kyu Lee | 01/10/2012 |
| valid category needed | Medium | Kyu Lee | 01/10/2012 |
| Purchase requisition approval stream | Medium | Kyu Lee | 01/10/2012 |
| cannot log onto prompt | Medium | Frank Chez | 01/09/2012 |
| previous request - cannot log on | Medium | Frank Chez | 01/09/2012 |
| 9000 Rollforward, FY 2011-12 | Medium | Kyu Lee | 01/06/2012 |
| having a problem today downloading from Prompt to excel | Medium | Frank Chez | 01/06/2012 |
| Request for another report | Medium | Kyu Lee | 01/06/2012 |
| requisitions | Medium | Kit Hui, Kyu Lee | 01/06/2012 |
| Budget Overview Access | Medium | Kyu Lee | 01/06/2012 |
| Access issue | Medium | Kyu Lee | 01/06/2012 |
| Purchase order reports | Medium | Kyu Lee | 01/06/2012 |

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|--|--------|---------------------|------------|
| Request to Delete Requisitions | Medium | Kyu Lee | 01/05/2012 |
| Buyer Access | Medium | Kyu Lee | 01/05/2012 |
| New CIP Asset Additions, Audit additions | Medium | Kyu Lee | 01/04/2012 |
| enrollment fee | Medium | Dominique Benavides | 01/04/2012 |
| unable to calculate the student fee. #10771396 | Medium | Dominique Benavides | 01/04/2012 |
| 1114 December Estimate.xls---- One Correction - EXS PRORATA correction | Medium | Kyu Lee | 01/04/2012 |
| Chancellor's Budget Detail | Medium | Kyu Lee | 01/04/2012 |
| Access | Medium | Kyu Lee | 01/04/2012 |
| Fall Final at 1.3.12.xls | Medium | Kyu Lee | 01/04/2012 |
| Fall additional #10762116 at 1.3.12 Laney.xls | Medium | Kyu Lee | 01/04/2012 |
| Voucher 82011 | Medium | Kyu Lee | 12/21/2011 |
| please cancel RPOs. | Medium | Kyu Lee | 12/21/2011 |
| Purchase Order No. 2000064607 | Medium | Kyu Lee | 12/21/2011 |
| New Benefits need to be mapped | Medium | Kyu Lee | 12/19/2011 |
| Fringe benefit mapping for Federal Work Study Employees | Medium | Kyu Lee | 12/19/2011 |
| Clean up of Authorized buyers for Peoplesoft | Medium | Kyu Lee | 12/19/2011 |
| transfer worklist to Ava Lee-Pang | Medium | Kyu Lee | 12/19/2011 |
| PROMT Access to Student Test Results | Medium | Frank Chez | 12/15/2011 |
| Can't create any requisitions for Fund 63 Measure A. No buyers are authorized. | Medium | Kyu Lee | 12/14/2011 |
| AP Cash Allocation | Medium | Kyu Lee | 12/14/2011 |
| Access to Update Requisitions | Medium | Kyu Lee | 12/13/2011 |
| Please load check #'s and names to Nov PR GL detail | Medium | Kyu Lee | 12/13/2011 |
| Reg | Medium | Kyu Lee | 12/08/2011 |
| Name does not populate in Requester field | Medium | Kyu Lee | 12/08/2011 |
| Requisitions in que for approval but Dr Ikahro can not see them | Medium | Kyu Lee | 12/08/2011 |
| Correct combination codes in KK, for November 2011 payroll | Medium | Kyu Lee | 12/07/2011 |
| Inactivated codes causes Payroll posting error | Medium | Kyu Lee | 12/07/2011 |
| Requisition 53517 PO 49481 | Medium | Kyu Lee | 12/07/2011 |
| Can not access My Faculty Center | Medium | Frank Chez | 12/06/2011 |

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|---|--------|----------------------------------|------------|
| Budget Development Module (Discretionary, Non-Discretionary) | Low | Kyu Lee | 12/05/2011 |
| Req # 63764 | Medium | Kyu Lee | 12/05/2011 |
| Access issue | Medium | Kyu Lee | 12/05/2011 |
| Student Refund Vouchers are not ready | Medium | Kyu Lee | 12/05/2011 |
| req #2000063336 | Medium | Kyu Lee | 12/05/2011 |
| Req#2-63746 did not source to PO | Medium | Kyu Lee | 12/05/2011 |
| HR Benefit Program (10,11) employee list for fiscal year 2010-2011 (7/1/2010 - 6/30/2011) | Urgent | Gopaal Chandra, Raghuvir Goradia | 12/05/2011 |
| requisition pending since 11/21. Not moved to VPI worklist | Medium | Kyu Lee | 12/02/2011 |
| need to schedule training | Medium | Kyu Lee | 12/02/2011 |
| project 0685 | Medium | Kyu Lee | 12/02/2011 |
| Req | Medium | Kyu Lee | 11/29/2011 |
| PCC NBR CHKS ADVICES BY PYGRP issue | Medium | Kyu Lee | 11/29/2011 |
| PO Reports from PROMT | Medium | Kyu Lee | 11/29/2011 |
| employee self service page | Medium | Frank Chez | 11/23/2011 |
| Prorata Paygroup update , Elliott | Medium | Kyu Lee | 11/22/2011 |
| Prorata Ern code update | Medium | Kyu Lee | 11/21/2011 |
| RFI regarding Member salaries and Health coverage | Medium | Kyu Lee | 11/21/2011 |
| Employee Reporting Information in PeopleSoft | Medium | Kyu Lee | 11/21/2011 |
| Prorata Data Update | Medium | Kyu Lee | 11/21/2011 |
| 1114 Nov Final.xls Class 44656 | Medium | Kyu Lee | 11/21/2011 |
| req#63694, 63419, can you please approve them | Medium | Kyu Lee | 11/18/2011 |
| Please source req # 2000063882 to a PO ASAP | Medium | Kyu Lee | 11/18/2011 |
| Please delete code 611653-23521672700-191000, it was created incorrectly | Medium | Kyu Lee | 11/18/2011 |
| Prorata, Ganding Update | Medium | Kyu Lee | 11/18/2011 |
| Budget Transfer | Medium | Kyu Lee | 11/17/2011 |
| Requisition with CF error | Medium | Kyu Lee | 11/17/2011 |
| PeopleSoft | Medium | Kyu Lee | 11/16/2011 |
| Report for General Services | Medium | Kyu Lee | 11/16/2011 |

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|--|--------|---|------------|
| HR Benefit Report for Benefit Plan 10,11 for Fiscal Year 7/1/10 to 6/30/11 | Medium | Kyu Lee | 11/16/2011 |
| Fixed Asset Additions | Medium | Kyu Lee | 11/15/2011 |
| Upload from Excel to PeopleSoft | Medium | Kyu Lee | 11/15/2011 |
| 2 Queries | Medium | Kyu Lee | 11/15/2011 |
| Approval Changes | Medium | Kyu Lee | 11/15/2011 |
| Business Manager access and approvals | Medium | Kyu Lee | 11/15/2011 |
| PD_PAYROLL_BY_ACCOUNT modification in FSPROD | Medium | Kyu Lee | 11/15/2011 |
| Query request - 'Permanent' Benefit Eligible employees from July 2008 to current | Medium | Kyu Lee | 11/15/2011 |
| Table updates. Payroll processing is contingent on this data to ensure | Medium | Kyu Lee | 11/15/2011 |
| Process to sync 2 combo code table fails again | Medium | Kyu Lee | 11/15/2011 |
| Information request | Medium | Kyu Lee | 11/14/2011 |
| New Query (AP PAYTO TIMELINE) | Medium | Kyu Lee | 11/14/2011 |
| Please populate Payroll ID, Name, Group & End Date on HRPAY26317 | Medium | Kyu Lee | 11/14/2011 |
| Combo code errors, activity missing one digit | Medium | Kyu Lee | 11/14/2011 |
| SAFE to GL | High | Kyu Lee | 11/14/2011 |
| Active Employees Salary and Benefit list | High | Applications: Gopaal Chandra. Individual Users: Frank Chez | 11/14/2011 |
| PROMPT | Medium | Applications. Individual Users: Ramarao Anumula | 11/10/2011 |
| Need Access to College of Alameda Student Transcripts ASAP | Medium | Applications. Individual Users: Ramarao Anumula | 11/10/2011 |
| Report for Auditors | Medium | Kyu Lee | 11/10/2011 |
| Revenue Report for Auditor | Medium | Kyu Lee | 11/10/2011 |
| Changes for the supplemental payroll | Medium | Kyu Lee | 11/10/2011 |
| Degree Audit Support | High | Gopaal Chandra, Kit Hui, Minh Lam | 11/10/2011 |
| sd form?? | High | Ramarao Anumula, Gopaal Chandra | 11/10/2011 |
| Cancelation of Requisition | Medium | Kyu Lee | 11/09/2011 |
| Prompt e-mail problem | Medium | Frank Chez | 11/08/2011 |
| unable to log on to my Passport account | Medium | Frank Chez | 11/08/2011 |

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|---|--------|---------------------------------|------------|
| requisition problem | Medium | Kyu Lee | 11/07/2011 |
| error in Jrn Set ChartFields link | Medium | Kyu Lee | 11/07/2011 |
| lrc census.xlsx | Medium | Ramarao Anumula, Gopaal Chandra | 11/07/2011 |
| Please update 511543-23521672700-071100 | Medium | Kyu Lee | 11/03/2011 |
| Vendor Information access | Medium | Kyu Lee | 11/03/2011 |
| PSPPFUND in HSUAT | Medium | Kyu Lee | 11/03/2011 |
| Expense report, auditors | Medium | Kyu Lee | 11/03/2011 |
| Source REQ # 2000063524 ASAP | Medium | Kyu Lee | 11/03/2011 |
| Vendor #505719 | Medium | Kyu Lee | 11/02/2011 |
| Census for Modeling | Medium | Kyu Lee | 11/02/2011 |
| Add criteria to queries | Medium | Kyu Lee | 11/02/2011 |
| Update new budget codes | Medium | Kyu Lee | 11/02/2011 |
| please push req from Elnora Webb's worklist | Medium | Kyu Lee | 10/27/2011 |
| Lost requisitions | Medium | Kyu Lee | 10/27/2011 |
| missing voucher no. | Medium | Kyu Lee | 10/25/2011 |
| req 63338 | Medium | Kyu Lee | 10/25/2011 |
| Combo Code has SETID error | Medium | Kyu Lee | 10/25/2011 |
| Source REq # 2000062837 | Medium | Kyu Lee | 10/24/2011 |
| Cancelation of Requisition #2000062602 | Medium | Kyu Lee | 10/21/2011 |
| Please update 511543-14534631100-112300 in Account Code Table | Medium | Kyu Lee | 10/21/2011 |
| Change Combination code table template | Medium | Kyu Lee | 10/21/2011 |
| Fixed Asset Implementation | Medium | Kyu Lee | 10/20/2011 |
| Voucher/PO matching rule | Medium | Kyu Lee | 10/20/2011 |
| Petty Cash POs -- auto-dispatch? | Medium | Kyu Lee | 10/20/2011 |
| missing student voucher | Medium | Dominique Benavides | 10/19/2011 |
| Problem with my query: PCC_PYMNT_BY_FUND_OBJ | Medium | Kyu Lee | 10/19/2011 |
| schedule SF_AP_INTFC to run nightly | Medium | Dominique Benavides, Kyu Lee | 10/19/2011 |

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|--|--------|------------------------------|------------|
| refund reversal | Medium | Dominique Benavides, Kyu Lee | 10/19/2011 |
| Budget Overview Financial Data needed from Fiscal Year 05/06 through 07/08 | Medium | Kyu Lee | 10/19/2011 |
| Cash Allocation for September | Medium | Kyu Lee | 10/19/2011 |
| Query Manager Access | Medium | Kyu Lee | 10/19/2011 |
| Requisitions for Cost Center 121 and 126 | Medium | Kyu Lee | 10/19/2011 |
| automate swing and shift differential pay | Medium | Kyu Lee | 10/18/2011 |
| Grant Access to Reports | Medium | Kyu Lee | 10/18/2011 |
| Remove MacArthur and Amany from Auto PS New Hire Workflow notification email list | Medium | Kyu Lee | 10/18/2011 |
| Fixed Asset Implementation | Urgent | Kyu Lee | 10/18/2011 |
| New AP county file layout, Positive payment | Medium | Kyu Lee | 10/17/2011 |
| Please add Harizon Odembo to PS Workflow Notification for New Hires & Pay Group Transfer | Medium | Kyu Lee | 10/17/2011 |
| Problem with requisition budget check | Medium | Kyu Lee | 10/17/2011 |
| missing voucher | Medium | Kyu Lee | 10/14/2011 |
| Load Name ID GROUP data to GL please | Medium | Kyu Lee | 10/14/2011 |
| SF JOURNAL GENERATION | Medium | Kyu Lee | 10/14/2011 |
| Requisition is not moving | Medium | Kyu Lee | 10/14/2011 |
| Req# 2-62566 | Medium | Kyu Lee | 10/06/2011 |
| Budget Error | Medium | Kyu Lee | 10/06/2011 |
| New Account to ACCT_CD table | Medium | Kyu Lee | 10/06/2011 |
| voucher#00080133 | Medium | Kyu Lee | 10/06/2011 |
| Master Project 16 | | | |
| Fixed Asset Implementation | Medium | Kyu Lee | 10/05/2011 |
| Subtasks of Master Project 16 | | | |
| Setup Test environments | Medium | Kyu Lee | 08/11/2011 |
| Additional Access | Medium | Kyu Lee | 08/22/2011 |
| Could you please establish the following two additional directories in parallel with the ProRata Project directory so that team members can access and share data. | Medium | Kit Hui, Kyu Lee | 08/15/2011 |
| 2tier access and PS HOME access for Lucky Narayan | Medium | Kyu Lee | 08/30/2011 |
| Create an Object code, 6700 | Medium | Kyu Lee | 08/30/2011 |

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|---|--------|------------|------------|
| Create Location 9, solely used for Fixed Asset | Medium | Kyu Lee | 10/05/2011 |
| Employees not populated to Review Actuals | Medium | Kyu Lee | 10/05/2011 |
| Refund checks at BCC | Medium | Kyu Lee | 10/05/2011 |
| missing voucher ID - student refund | Medium | Kyu Lee | 10/05/2011 |
| Requisition is not sourced to a PO | Medium | Kyu Lee | 10/05/2011 |
| ENTERPRISE SETUP message stuck in HRPROD | Medium | Kyu Lee | 10/04/2011 |
| Cancel Requisitions | Medium | Kyu Lee | 09/30/2011 |
| Requisition id#2000062332 | Medium | Kyu Lee | 09/30/2011 |
| Merritt Reqs in my worklist | Medium | Kyu Lee | 09/29/2011 |
| Please update 10002269's deductions and taxes | Medium | Kyu Lee | 09/26/2011 |
| Requisition 2000062659- Your Approval Required | Medium | Kyu Lee | 09/23/2011 |
| Requisition 2000062654- Your Approval Required | Medium | Kyu Lee | 09/23/2011 |
| Requisition 2000062653- Your Approval Required | Medium | Kyu Lee | 09/23/2011 |
| Requisition 2000062651- Your Approval Required | Medium | Kyu Lee | 09/23/2011 |
| Requisition 2000062650- Your Approval Required | Medium | Kyu Lee | 09/23/2011 |
| Requisition 2000062594 | Medium | Kyu Lee | 09/23/2011 |
| Vouchers posted to FY 12 in GL, but FY 11 in KK | Medium | Kyu Lee | 09/22/2011 |
| Update Deductions and Taxes August 2011 | Medium | Kyu Lee | 09/22/2011 |
| Please add 2 new combo codes to the the table | Medium | Kyu Lee | 09/22/2011 |
| Adding a new department ID | Medium | Kyu Lee | 09/22/2011 |
| Refund Check did not print | Medium | Kyu Lee | 09/21/2011 |
| Having a problem with PeopleSoft Job Data | Medium | Kyu Lee | 09/21/2011 |
| Missing Employment Record ID 10001430 | Medium | Kyu Lee | 09/21/2011 |
| Academic Advising in Passport | Medium | Frank Chez | 09/21/2011 |
| Review Actuals Issues | Medium | Kyu Lee | 09/21/2011 |
| Vendor Not showing in HR | Medium | Kyu Lee | 09/21/2011 |
| Voucher (73386) did not produce check | Medium | Kyu Lee | 09/20/2011 |
| Requisitions | Medium | Kyu Lee | 09/20/2011 |

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|--|--------|------------------------------|------------|
| worklist doesn't work | Medium | Kyu Lee | 09/20/2011 |
| request for additional access for staff in business office - Hoa Nguyen | Medium | Kyu Lee | 09/20/2011 |
| MIS XB11 Data issue. | Medium | Gopaal Chandra | 09/19/2011 |
| Payroll adjustment has "no success" error | Medium | Kyu Lee | 09/19/2011 |
| Peralta Custom Page (Payroll Pre-Audit) | Medium | Kyu Lee | 09/19/2011 |
| have not been able to access the student's transcript which I previously had authorization to utilize. | Medium | Gopaal Chandra | 09/16/2011 |
| 2011 Year End Closing | Medium | Kyu Lee | 09/15/2011 |
| Combo Code with wrong detail | Medium | Kyu Lee | 09/15/2011 |
| Requisition 2000062395- Your Approval Required enail | Medium | Kyu Lee | 09/15/2011 |
| Need Assistance with Requisition Approval | Medium | Kyu Lee | 09/15/2011 |
| Work list function | Medium | Kyu Lee | 09/13/2011 |
| Unable to Approve Requisitions for Dr. Betty Inclan, President of BCC | Medium | Kyu Lee | 09/13/2011 |
| People who change department ID | Medium | Kyu Lee | 09/13/2011 |
| Prompt Access | Medium | Kyu Lee | 09/13/2011 |
| Measure A report | Medium | Kyu Lee | 09/13/2011 |
| 0000355 can't be added in Position management can't be added | Medium | Kyu Lee | 09/13/2011 |
| attempting to approve requisition 2-62378. | Medium | Kyu Lee | 09/13/2011 |
| Report of hourly paid on 8/30/11 | Medium | Applications: Gopaal Chandra | 09/09/2011 |
| LAR Report | Medium | Kyu Lee | 09/09/2011 |
| Payroll posted into incorrect FY and Period | Medium | Kyu Lee | 09/09/2011 |
| Stale dated checks not cancelled properly | Medium | Kyu Lee | 09/09/2011 |
| KK and GL out of balance | Medium | Kyu Lee | 09/09/2011 |
| AP Year End Process/ Year End Cash Allocation | Medium | Kyu Lee | 09/09/2011 |
| AP payment | Medium | Kyu Lee | 09/09/2011 |
| Student Refund checks did not print | Medium | Kyu Lee | 09/09/2011 |
| Student Refund check not printed | Medium | Kyu Lee | 09/09/2011 |
| Summer 11 MIS SV data file new field SV10 | High | Applications: Gopaal Chandra | 09/09/2011 |
| SUMmer 11 MIS SX data file new field SX06 | Urgent | Gopaal Chandra | 09/09/2011 |

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| Summer 11 SB data file two new fields SB31 and SB32. | Urgent | Gopaal Chandra | 09/09/2011 |
| Travel Check | Medium | Kyu Lee | 09/08/2011 |
| General Counsel Wrong Budget Code | Medium | Kyu Lee | 09/08/2011 |
| set up department 124 in hr/payroll processing | Medium | Kyu Lee | 09/07/2011 |
| International Student Refund | Medium | Dominique Benavides, Kyu Lee | 09/07/2011 |
| cost center 252 | Medium | Kyu Lee | 09/02/2011 |
| Student refund check schedule date is Net 30 | Medium | Kyu Lee | 09/02/2011 |
| The CATALOG_NBR field has some bad data values - Problem | Medium | Gopaal Chandra | 09/01/2011 |
| Create MIS Term Data submission (IT) Document | Medium | Gopaal Chandra | 09/01/2011 |
| Requisition Approvals | Medium | Kyu Lee | 09/01/2011 |
| Budget Error Problems - Fund 63 | Medium | Kyu Lee | 09/01/2011 |
| voucher issue | Medium | Kyu Lee | 09/01/2011 |
| MIS SPRING 11 DATA ERROR (XF07 Field) | High | Applications: Gopaal Chandra | 09/01/2011 |
| Library Millennium Project | High | Gopaal Chandra | 09/01/2011 |
| EasyPass list of active passes | High | Gopaal Chandra | 09/01/2011 |
| HR accounting Line employee update | Medium | Applications: Kyu Lee | 08/31/2011 |
| PROMT Problems | Medium | Frank Chez | 08/30/2011 |
| Budget Overview Download not working | Medium | Kyu Lee | 08/30/2011 |
| access | Medium | Kyu Lee | 08/30/2011 |
| Access to PO distribution schedule inquiry page | Medium | Kyu Lee | 08/30/2011 |
| Minor Passport problem | Medium | Frank Chez | 08/29/2011 |
| Finding My Class Roster | Medium | Frank Chez | 08/29/2011 |
| Budget Overview - measure A | Medium | Kyu Lee | 08/29/2011 |
| List of Requesters, First Level & Second Level Approvers | Medium | Kyu Lee | 08/29/2011 |
| Requisition Cancellation | Medium | Kyu Lee | 08/29/2011 |
| PROMT Email Name Change: Lorna Shashinda | Medium | Frank Chez | 08/26/2011 |
| How to change to the current term | Medium | Frank Chez | 08/25/2011 |
| What is the status of Passport? | Medium | Frank Chez | 08/25/2011 |

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|--|--------|-----------------------|------------|
| Permission Numbers | Medium | Frank Chez | 08/25/2011 |
| FUND 00 posted to FY 2011 Period 12 | Medium | Applications: Kyu Lee | 08/23/2011 |
| access for employee Thien Tran | Medium | Frank Chez | 08/23/2011 |
| Financial Aid budget/requisition access for Gary Nicholes | Medium | Kyu Lee | 08/22/2011 |
| can't pull up reqs now.... | Medium | Kyu Lee | 08/22/2011 |
| hsuat not working since refreshing the data last night....and you weren't supposed to refresh the database | Medium | Kyu Lee | 08/22/2011 |
| List of payments paid in FY 2012 period 1 and posted to FY 2011 period 12 | Medium | Kyu Lee | 08/22/2011 |
| need req moved to my queue | Medium | Kyu Lee | 08/22/2011 |
| Reqs not sourcing to a PO. | Medium | Kyu Lee | 08/22/2011 |
| req 61646 should be in VC Budd's queue | Medium | Kyu Lee | 08/22/2011 |
| Provide PROMT Access for Chad Rout-Thompson | Medium | Frank Chez | 08/18/2011 |
| ledger period comparison form | Medium | Kyu Lee | 08/16/2011 |
| login peoplesoft | Medium | Frank Chez | 08/16/2011 |
| PCS - Antoinette Richardson error | Medium | Kyu Lee | 08/15/2011 |
| DD#114717 did not post to GL May 2011 | Medium | Kyu Lee | 08/15/2011 |
| Commitment Control Budget Check | Medium | Kyu Lee | 08/15/2011 |
| missing check | Medium | Kyu Lee | 08/11/2011 |
| Report IA004 Erroring out for Laney 1113-DOE | Medium | Gopaal Chandra | 08/11/2011 |
| journal generate template for HR journals | Medium | Kyu Lee | 08/10/2011 |
| hrpay journals - changes | Medium | Kyu Lee | 08/10/2011 |
| Interim Audit | Medium | Kyu Lee | 08/10/2011 |
| messed up combo code set up | Medium | Applications: Kyu Lee | 08/10/2011 |
| Student Refunds printer Destination | Medium | Kyu Lee | 08/10/2011 |
| Roll of POs for funds 63, 64, and 65 | Medium | Kyu Lee | 08/09/2011 |
| Fix negative pre-encumbrances and encumbrances | Medium | Applications: Kyu Lee | 08/09/2011 |
| Negative Expenses | Medium | Applications: Kyu Lee | 08/09/2011 |
| forward reqs to AVC Orkin's que | Medium | Kyu Lee | 08/09/2011 |
| Manual Sourcing | Medium | Kyu Lee | 08/09/2011 |

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|--|--------|------------------------------|------------|
| budget status report does not match commitment control | Medium | Kyu Lee | 08/09/2011 |
| Access to PCC_CY_DATA_DTL_FND_LOC | Medium | Kyu Lee | 08/09/2011 |
| Special run process in order for timesheet reporters be paid 2x in July - resulting in an accrual of 7/14 (for hours worked in FY11) | Medium | Kyu Lee | 08/08/2011 |
| get sql error when I try to search budget overview | Medium | Frank Chez | 08/05/2011 |
| regs for cost center 531 not showing in current worklist | Medium | Kyu Lee | 08/05/2011 |
| PCC_PAY_CHECK_DETAILS_MK | Medium | Kyu Lee | 08/05/2011 |
| initiating budget transfers or journals | Medium | Kyu Lee | 08/05/2011 |
| Prompt | Medium | Kyu Lee | 08/05/2011 |
| PROMT Issues in Purchasing/Finance | Medium | Kyu Lee | 08/05/2011 |
| AP cash allocation, 2011 payments made in 2012 | Medium | Applications: Kyu Lee | 08/04/2011 |
| Spring 2011 and Fall 2011 Enrollment Figures for AC Transit | Medium | Gopaal Chandra | 08/04/2011 |
| MIS SX data extract program has a bug | Medium | Gopaal Chandra | 08/04/2011 |
| MIS SM data extract Fix | Medium | Applications: Gopaal Chandra | 08/04/2011 |
| Created a cost center, need to include in work flow | Medium | Kyu Lee | 08/04/2011 |
| Wrong email address attached to Recipient search in Prompt | Medium | Kyu Lee | 08/04/2011 |
| Req. 2-60639 | Medium | Kyu Lee | 08/04/2011 |
| Please delete 202251-14563602000-000000, has fund 01 in detail, correct code is 201251-14563602000-000000 | Medium | Kyu Lee | 08/04/2011 |
| Urgent - Requisitions | Medium | Kyu Lee | 08/04/2011 |
| URGENT Re: Requisition id#2-61688 (Yvonne Carter) | Medium | Kyu Lee | 08/04/2011 |
| Sourcing POs | Medium | Kyu Lee | 08/04/2011 |
| OPEN ENCUMBRANCES report | Medium | Kyu Lee | 08/04/2011 |
| Finance Security Access for Constance Koo | Medium | Kyu Lee | 08/04/2011 |
| Place holds on all students who have past due balances | Urgent | Gopaal Chandra | 08/04/2011 |
| Remove all x59s from combo code table and translate them to department IDs in Top code Activity | Medium | Kyu Lee | 07/28/2011 |
| Robert Dias Security Access to Finance | Medium | Kyu Lee | 07/28/2011 |
| Negative encumbrance on voucher#00078602 (PO#3-56930) | Medium | Kyu Lee | 07/28/2011 |
| Reqs for approval | Medium | Kyu Lee | 07/27/2011 |

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|--|--------|----------------|------------|
| 3000056862 Dispatch problem | Medium | Kyu Lee | 07/27/2011 |
| Dave Nguyen PS access | Medium | Kyu Lee | 07/27/2011 |
| Passport access | Medium | Frank Chez | 07/27/2011 |
| Need help with Passport Access | Medium | Frank Chez | 07/27/2011 |
| Master Project 2636 | | | |
| no journal generated for payroll | Medium | Kyu Lee | 07/26/2011 |
| Subtasks of Master Project 2636 | | | |
| Create queries to count HR ACCTG LINE | Medium | Kyu Lee | 06/06/2011 |
| Req. # 2000061145 | Medium | Kyu Lee | 07/26/2011 |
| Approve Req # 2-61626 | Medium | Kyu Lee | 07/26/2011 |
| PO Rollover Request | Medium | Kyu Lee | 07/25/2011 |
| Laney requisitions | Medium | Kyu Lee | 07/25/2011 |
| How is this check posted? | Medium | Kyu Lee | 07/21/2011 |
| clear 2010-11FY encumbrances | Medium | Kyu Lee | 07/21/2011 |
| New PERS file format effective with July 2011 contributions | Medium | Kyu Lee | 07/21/2011 |
| Can you fix PO 3000056645 because it won't let me budget check? | Medium | Kyu Lee | 07/21/2011 |
| move req in Linda Berry's absense | Medium | Kyu Lee | 07/20/2011 |
| No student refund checks produced | Medium | Kyu Lee | 07/19/2011 |
| process server blank? | Medium | Kyu Lee | 07/19/2011 |
| Budget check won't run for PO 3000056868 | Medium | Kyu Lee | 07/19/2011 |
| Reopen PO 3000048741 | Medium | Kyu Lee | 07/19/2011 |
| Express check | Medium | Kyu Lee | 07/19/2011 |
| EXPRESS CHECK from last FY 2011 | Medium | Kyu Lee | 07/19/2011 |
| Requisition Approval | Medium | Kyu Lee | 07/19/2011 |
| SARS PASSPORT INTERFACE | Urgent | Gopaal Chandra | 07/19/2011 |
| Constantly have "NO SUCCESS, NOT POSTED" error when doing payroll adjustment | Medium | Kyu Lee | 07/18/2011 |
| Urgent need to view Receipts (lines of invoices) and Posted amounts on Document Status | Medium | Kyu Lee | 07/14/2011 |
| Release Pre-encumbrance | Medium | Kyu Lee | 07/14/2011 |
| REq 2-61523 | Medium | Kyu Lee | 07/14/2011 |

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| REq 2-61517, Commitment Control Default Budget date Option | Medium | Kyu Lee | 07/14/2011 |
| Unable to budget check Sam Clar's PO 56545 | Medium | Kyu Lee | 07/14/2011 |
| need to cancel PO # 30000524592000056436 | Medium | Kyu Lee | 07/14/2011 |
| Work order Request: Change Po to FY 10-11 | Medium | Kyu Lee | 07/13/2011 |
| PO # 3000056879 | Medium | Kyu Lee | 07/13/2011 |
| PO 56745 / Budget Check | Medium | Kyu Lee | 07/12/2011 |
| Is a Load Gross/Fringe Data USA job still running? | Medium | Kyu Lee | 07/12/2011 |
| Req 60805 / PO 56384 / Laura Lyons | Medium | Kyu Lee | 07/12/2011 |
| P10 Earn Distrib Query PE 6.30.11.xls | Medium | Kyu Lee | 07/12/2011 |
| VOUCHER# 00078123 - PG&E | Medium | Kyu Lee | 07/12/2011 |
| Processes are not posting | Medium | Kyu Lee | 07/12/2011 |
| Antoinette Richardson PCS #10757815 - April Payroll | Medium | Kyu Lee | 07/12/2011 |
| PO # 3000056913 will not budget check | Medium | Kyu Lee | 07/12/2011 |
| Negative pre-encumbrance and encumbrance fix in FY2012 | Medium | Kyu Lee | 07/12/2011 |
| 2000061460 budget issue | Medium | Kyu Lee | 07/12/2011 |
| Waiting List Problem | Medium | Gopaal Chandra | 07/11/2011 |
| combo codes don't work in pre-audit | Medium | Kyu Lee | 07/11/2011 |
| Access denied? | Medium | Frank Chez | 07/11/2011 |
| Waiting List Problem | Medium | Ramarao Anumula, Gopaal Chandra | 07/11/2011 |
| FI Query Access for Michelle Lenh and Amany ElMasry | Medium | Kyu Lee | 07/11/2011 |
| combo codes don't work in pre-audit | Medium | Kyu Lee | 07/11/2011 |
| combo code in table - I didn't just create but payroll pre-audit doesn't have in list | Medium | Kyu Lee | 07/11/2011 |
| employee not populating on review actuals | Medium | Kyu Lee | 07/11/2011 |
| CAN'T PAY THIS PO | Medium | Kyu Lee | 07/11/2011 |
| Can't pay this PO | Medium | Kyu Lee | 07/11/2011 |
| Can't run Laney student refund pay-cycle | Medium | Dominique Benavides, Kyu Lee | 07/11/2011 |
| CCC Apply - Student Residence issue for student (XiuHua No Middle Zheng 626-63-4035) | Medium | Applications: Gopaal Chandra | 07/07/2011 |

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|---|--------|------------|------------|
| P.O. 3-56946, PO using previous year's budget | Medium | Kyu Lee | 07/07/2011 |
| Tax rate changed to 8.75 | Medium | Kyu Lee | 07/07/2011 |
| Close Budget in KK in Test | Medium | Kyu Lee | 07/06/2011 |
| Roll of POs for funds 63, 64, and 65 | Medium | Kyu Lee | 07/06/2011 |
| Cancel Req #2-60463 - Thanks | Medium | Kyu Lee | 07/06/2011 |
| Reverse Budget Journals imported for FY 2012 | Medium | Kyu Lee | 07/06/2011 |
| VCHR_MTCH_WS3 - VENDOR_ID (124,64) | Medium | Kyu Lee | 07/06/2011 |
| changing routing | Medium | Kyu Lee | 07/06/2011 |
| voucher 77732 PO 3-54560 | Medium | Kyu Lee | 07/06/2011 |
| Student refund check | Medium | Kyu Lee | 07/06/2011 |
| Voucher 75121 | Medium | Kyu Lee | 07/06/2011 |
| report repository | Medium | Kyu Lee | 07/06/2011 |
| request to budget check PO | Medium | Kyu Lee | 07/06/2011 |
| Governent and Taskforce | Medium | Kyu Lee | 07/06/2011 |
| won't be able to complete the entry due to PO #3-56931 on budget status says"NOT CHK'D" | Medium | Kyu Lee | 07/06/2011 |
| Cannot log into PROMT | Medium | Kyu Lee | 07/05/2011 |
| Access for Gloria McCullough | Medium | Frank Chez | 07/05/2011 |
| download | Medium | Frank Chez | 07/05/2011 |
| Finance security access for Emily Courtney | Medium | Frank Chez | 07/05/2011 |
| oracle | Medium | Kyu Lee | 06/30/2011 |
| Could not access Document status under purchase order | Medium | Kyu Lee | 06/30/2011 |
| Please help make queries to extract deductions and taxes per employee | Medium | Kyu Lee | 06/30/2011 |
| Tuition calculation problem resolution support | Urgent | Unassigned | 06/30/2011 |
| Journal entry - Combo code issue | Medium | Kyu Lee | 06/28/2011 |
| Req problem | Medium | Kyu Lee | 06/28/2011 |
| 2012 POSITION ROLL | Medium | Kyu Lee | 06/28/2011 |
| did not cut checks on voucher#00077405 & 00077409 | Medium | Kyu Lee | 06/28/2011 |
| Promt Permissions for 2 Employees | Medium | Kyu Lee | 06/28/2011 |

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| Cancel a req | Medium | Kyu Lee | 06/28/2011 |
| Student Enrollment/Waitlist List Summer 2011 for Laney College | Urgent | Applications: Gopaal Chandra | 06/27/2011 |
| Automated notification of imminent roster due dates for faculty | Low | Gopaal Chandra | 06/23/2011 |
| Requisition clears data when it's not saved before budget check | Medium | Kyu Lee | 06/23/2011 |
| can not login | Medium | Frank Chez | 06/23/2011 |
| Can not access pay check in PROMT | Medium | Frank Chez | 06/23/2011 |
| BCC User Account Password Reset Request | Medium | Frank Chez | 06/23/2011 |
| Remove Monthly Exp by Acct from Expense report | Medium | Kyu Lee | 06/22/2011 |
| Sequencial Journal ID for Allocation Journals | Medium | Applications: Kyu Lee | 06/22/2011 |
| Expense, Salary, Revenue report | Medium | Kyu Lee | 06/22/2011 |
| Query Request | Medium | Kyu Lee | 06/22/2011 |
| Do not allow users to enter Journal ID | Medium | Kyu Lee | 06/22/2011 |
| AP cash allocation details | Medium | Kyu Lee | 06/22/2011 |
| Combo Code mistake | Medium | Kyu Lee | 06/22/2011 |
| Please add access to HSTST | Medium | Kyu Lee | 06/22/2011 |
| FW: Breakdown of Fund 07 on APCSH6001 | Medium | Kyu Lee | 06/22/2011 |
| REQ#57230 | Medium | Kyu Lee | 06/22/2011 |
| Refresh HSTST | Medium | Kyu Lee | 06/22/2011 |
| HSTST - FI posting mystery | Medium | Kyu Lee | 06/22/2011 |
| Need to post SF transactions to KK | Medium | Kyu Lee | 06/21/2011 |
| PROMT Access for Yvonne Morrow-Reid, Interim Director of ATLAS, COA ISSUE=2743 PROJ=17 | Medium | Frank Chez | 06/20/2011 |
| Passport Access for Toni Cook | Medium | Frank Chez, Kit Hui | 06/20/2011 |
| Credit card processing | Urgent | Dominique Benavides, Anthony Hale, Minh Lam | 06/20/2011 |
| Download fund | Medium | Kyu Lee | 06/17/2011 |
| Requition # 2-52083 PO 3-48005 | Medium | Kyu Lee | 06/17/2011 |
| Canceling a PO Requisition | Medium | Kyu Lee | 06/17/2011 |
| req 60402 | Medium | Kyu Lee | 06/17/2011 |

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| Can Not Process Req Due to Error Message | Medium | Kyu Lee | 06/17/2011 |
| SF journal generation | High | Kyu Lee | 06/17/2011 |
| Overenrolled class - Bus 239 - QuickBooks - Summer 2011 | Medium | Frank Chez | 06/16/2011 |
| Cancel Register to County, Create voucher and cancel register | Medium | Kyu Lee | 06/16/2011 |
| Req #60855 | Medium | Kyu Lee | 06/15/2011 |
| Requisition approval to Michael Orkins' | Medium | Kyu Lee | 06/15/2011 |
| Delete Journal 000023901 | Medium | Applications: Kyu Lee | 06/14/2011 |
| VPN / Create Budget Journals Kawanna Muldrow | Medium | Frank Chez | 06/14/2011 |
| Extend timeout for testing environments | Low | Unassigned | 06/13/2011 |
| Grade 'FW' | Medium | Gopaal Chandra | 06/13/2011 |
| Ronnie C ROberts Access to finance profiles- | Medium | Kyu Lee | 06/13/2011 |
| error on build combination rule | Medium | Kyu Lee | 06/13/2011 |
| Req 59514 not budget chk'd | Medium | Kyu Lee | 06/13/2011 |
| Can't cancel a req 200060301 | Medium | Kyu Lee | 06/13/2011 |
| Budget Transfer access to Seraphine Nzomo | Medium | Kyu Lee | 06/13/2011 |
| Add "POSTED DATE" column to finance query PD_GL_LEDGER_RANGE | Medium | Kyu Lee | 06/10/2011 |
| Can't save vouchers | Medium | Kyu Lee | 06/10/2011 |
| MIS EB File error | Medium | Gopaal Chandra | 06/09/2011 |
| Grant Access to Dom and Ram in HSTRN | High | Unassigned | 06/09/2011 |
| PeopleSoft HR Access | Medium | Kyu Lee | 06/07/2011 |
| Sam Clar Req 53626 PO 50198 Voucher 68937 | Medium | Kyu Lee | 06/07/2011 |
| Master Project 2661 | | | |
| check messages!!! on pspfund | Medium | Kyu Lee | 06/06/2011 |
| Subtasks of Master Project 2661 | | | |
| Populate ACCT_CD_TBL for the new codes for Prorata | Medium | Kyu Lee | 06/06/2011 |
| help finding journal entry in payroll | Medium | Kyu Lee | 06/06/2011 |
| Changing requisition dollar amount | Medium | Kyu Lee | 06/06/2011 |
| PROMT Finance Access for Lashawn Brumfield | Medium | Kyu Lee | 06/06/2011 |
| Missing My Faculty Center for Aureen Almario | High | Frank Chez, Kit Hui | 06/03/2011 |

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| reverse sf journals | Medium | Dominique Benavides, Kyu Lee | 06/02/2011 |
| reverse Journal ID 0000021685 | Medium | Kyu Lee | 06/02/2011 |
| Req#2000060095-changing the amount | Medium | Kyu Lee | 06/02/2011 |
| Vendor List | Medium | Kyu Lee | 05/31/2011 |
| PROMT | Medium | Frank Chez | 05/27/2011 |
| Budget Transfer Access | Medium | Kyu Lee | 05/27/2011 |
| PeopleSoft Finance workshop | Medium | Kyu Lee | 05/26/2011 |
| Archive Commitment Control Tables | Medium | Kyu Lee | 05/26/2011 |
| No Course Listing in Faculty Center | Medium | Frank Chez | 05/26/2011 |
| Req # 59062 | Medium | Kyu Lee | 05/26/2011 |
| security to post budget transfers and budget journals | Medium | Kyu Lee | 05/25/2011 |
| refund check will not print | Medium | Dominique Benavides, Kyu Lee | 05/24/2011 |
| Active Spring 2011 Laney College Student List | Low | Gopaal Chandra | 05/23/2011 |
| Transcript Summary Report for the students | Medium | Applications | 05/23/2011 |
| prompt problem with requisition | Medium | Kyu Lee | 05/23/2011 |
| 2012 Budget Load | Medium | Kyu Lee | 05/23/2011 |
| JE#APCSH00001 | Medium | Kyu Lee | 05/23/2011 |
| Cancel the Req # 2-58136 | Medium | Kyu Lee | 05/23/2011 |
| Mailing Labels | High | Applications | 05/23/2011 |
| NO DOCUMENTS | Medium | Kyu Lee | 05/13/2011 |
| Voucher delete requests | Medium | Kyu Lee | 05/13/2011 |
| Payroll adjustment, no success error | Medium | Raghuvir Goradia, Kyu Lee | 05/12/2011 |
| Reverse Voucher | Medium | Kyu Lee | 05/12/2011 |
| Delete Voucher | Medium | Applications: Kyu Lee | 05/12/2011 |
| PO ISSUE | Medium | Applications: Kyu Lee | 05/12/2011 |
| journal upload training | Medium | Kyu Lee | 05/12/2011 |
| help tracing a payroll expense | Medium | Applications: Kyu Lee. Individual Users: Raghuvir Goradia | 05/11/2011 |

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| Problem with Promt | Medium | Kyu Lee | 05/11/2011 |
| PeopleSoft Finance workshop | Medium | Kyu Lee | 05/10/2011 |
| Budget Overview drill down Max Rows Criteria | Medium | Kyu Lee | 05/10/2011 |
| OPEN Encumbrance report add on | Medium | Kyu Lee | 05/10/2011 |
| Transfer Journal load | Medium | Kyu Lee | 05/10/2011 |
| Please set up my access to FSUAT | Medium | Kyu Lee | 05/10/2011 |
| Payroll Pre-audit module | Urgent | Kyu Lee | 05/10/2011 |
| Update Employee ID in HR ACCTG LINE | Medium | Raghuvir Goradia, Kyu Lee | 05/09/2011 |
| Requisition 2000059885 Appears to be Stuck in the Que | Medium | Kyu Lee | 05/09/2011 |
| Active Vendor list | Medium | Kyu Lee | 05/09/2011 |
| Need a seurity access to reversal voucher and view approvers | Medium | Kyu Lee | 05/09/2011 |
| CleanDQ 2007 Version | Medium | Kyu Lee | 05/04/2011 |
| Need help login to PROMT | Medium | Frank Chez | 05/04/2011 |
| Delete Voucher | Medium | Kyu Lee | 05/04/2011 |
| See if payroll journals can be posted per paygroup, Different journal name for each paygroup | Medium | Kyu Lee | 05/03/2011 |
| PeopleSoft Finance workshop | Medium | Kyu Lee | 05/03/2011 |
| Query for Deductions and Taxes details | Medium | Kyu Lee | 05/03/2011 |
| Gloria Guillory access | Medium | Frank Chez | 05/03/2011 |
| Where is Fall 2011? | Medium | Frank Chez | 05/03/2011 |
| Passport/Email Account & Roster Access | Medium | Frank Chez, Kit Hui | 05/03/2011 |
| I failed to drop 2 students on the attendance rosters in Prompt, My Faculty Center | Medium | Frank Chez | 05/03/2011 |
| Adjust PROMPT Access | Medium | Frank Chez | 05/03/2011 |
| Trust Fund check printing system in PS | High | Kyu Lee | 05/03/2011 |
| Requisition can't be saved (Message popped up: The accounting date 2011 05-02 is not open) | Medium | Kyu Lee | 05/02/2011 |
| Question regarding Prompt | Medium | Kyu Lee | 05/02/2011 |
| invoice requisition | Medium | Kyu Lee | 05/02/2011 |
| nvoice requisition issue | Medium | Frank Chez | 05/02/2011 |

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| CCC Apply students (applied on 3/28/2011) not downloaded | Urgent | Gopaal Chandra | 04/29/2011 |
| budget checking on benfitst | Medium | Kyu Lee | 04/28/2011 |
| student refund check did not print | High | Dominique Benavides, Kyu Lee | 04/28/2011 |
| Reset Account Password and Update Contact Information | Medium | Frank Chez | 04/27/2011 |
| Close PO | Medium | Kyu Lee | 04/26/2011 |
| PeopleSoft Finance workshop | Medium | Kyu Lee | 04/26/2011 |
| Shirley Willison report issue with student Financial | Urgent | Ramarao Anumula, Dominique Benavides | 04/26/2011 |
| PROMPT login | Medium | Frank Chez | 04/25/2011 |
| All Processing Suspended: Restart OPRID=VNGUYEN, RUNID=10007217, PI=795006 | Medium | Kyu Lee | 04/21/2011 |
| Requistions not forwarding to manager | Medium | Kyu Lee | 04/21/2011 |
| help with posting payroll adjustments | Medium | Kyu Lee | 04/21/2011 |
| Match Status: EXCEPTIONS Voucher# 00074949 | Medium | Kyu Lee | 04/21/2011 |
| Requisitons | Medium | Kyu Lee | 04/21/2011 |
| Passport Setup for Randle Wasson | Medium | Frank Chez | 04/20/2011 |
| Server not reconized to run calc | Medium | Raghuvir Goradia, Kyu Lee | 04/20/2011 |
| Student Voter Verification List | High | Gopaal Chandra | 04/20/2011 |
| Student ID # 10056826 | Medium | Dominique Benavides | 04/19/2011 |
| unable to calculate tuition | Medium | Dominique Benavides | 04/19/2011 |
| Student Financials-Contract Education | Medium | Dominique Benavides | 04/19/2011 |
| student account-merge request | Medium | Dominique Benavides | 04/19/2011 |
| Req. #2000059738 | Medium | Kyu Lee | 04/19/2011 |
| Dropped Student breakdown with Campus and Ethnicity | High | Applications: Gopaal Chandra | 04/19/2011 |
| Measure A Expense report | Medium | Kyu Lee | 04/18/2011 |
| access to promt | Medium | Kyu Lee | 04/18/2011 |
| cannot get into PROMT-Passport Access | Medium | Frank Chez | 04/18/2011 |
| No Docs | Medium | Kyu Lee | 04/15/2011 |
| PS/Oracle - VERRRRY SLOW | Urgent | Raghuvir Goradia, Kyu Lee | 04/14/2011 |

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| Missing Faculty Center | Medium | Frank Chez | 04/13/2011 |
| SQR Comp Time Report | Medium | Applications. Individual Users: Raghuvir Goradia | 04/12/2011 |
| SQR's for Finance/Cashiering | Medium | Ramarao Anumula, Dominique Benavides | 04/12/2011 |
| requisition # 2000059612 | Medium | Kyu Lee | 04/12/2011 |
| Req # 2000056524/ PO # 3000052589 Office Depot Issue | Medium | Kyu Lee | 04/11/2011 |
| access to certain PASSPORT areas | Medium | Frank Chez | 04/11/2011 |
| PRR with benefit mapping in suspense 9918 - should be exempt from program participation? | Medium | Applications. Individual Users: Raghuvir Goradia | 04/11/2011 |
| DP 2 Party Taxable in A/C 9918 | Medium | Applications. Individual Users: Raghuvir Goradia | 04/11/2011 |
| Requisition Approval Problem | Medium | Kyu Lee | 04/11/2011 |
| CARE Payroll adjustment - Project 1009 to 0909 | Medium | Kyu Lee | 04/11/2011 |
| Cancel requisition 2-59102 | Medium | Kyu Lee | 04/11/2011 |
| Pay Cycle Problem | Medium | Kyu Lee | 04/11/2011 |
| Fringe expense on split payroll expense | High | Kyu Lee | 04/11/2011 |
| Update deductions and tax customization | High | Kyu Lee | 04/11/2011 |
| Req 2000057295 | Medium | Kyu Lee | 04/08/2011 |
| APO#2-58545 | Medium | Kyu Lee | 04/08/2011 |
| Delete all PO in old Buyer's queue | Medium | Kyu Lee | 04/07/2011 |
| SQL Fetch limit | Medium | Kyu Lee | 04/07/2011 |
| EPOS OFFICIAL PAYMENT integration | Medium | Dominique Benavides, Raghuvir Goradia, Minh Lam | 04/06/2011 |
| part of a payroll journal posted to general ledger twice | Medium | Kyu Lee | 04/06/2011 |
| Student Fee Aging Report | Medium | Kyu Lee | 04/05/2011 |
| Unable to get into Prompt to get my class roster | Medium | Frank Chez | 04/04/2011 |
| access in PROMT | Medium | Kyu Lee | 04/01/2011 |
| Requisition Problem | Medium | Kyu Lee | 04/01/2011 |
| student refund check | Medium | Kyu Lee | 03/31/2011 |
| Double notification for approval | Medium | Kyu Lee | 03/31/2011 |
| QUESTION ON VOUCHER | Medium | Kyu Lee | 03/31/2011 |

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| Re: Requisition# 2000059381- Scott's Seafood | Medium | Kyu Lee | 03/31/2011 |
| Req #2000059395 | Medium | Kyu Lee | 03/31/2011 |
| Delete all PO in old Buyer's queue | Medium | Kyu Lee | 03/31/2011 |
| Open account payments -- multiple quantity / multiple invoice prices. | Medium | Kyu Lee | 03/31/2011 |
| Load Sick Balances for Adjuncts so their leave(s) are updated as of 12/31/2010. | Urgent | Applications: Kyu Lee | 03/31/2011 |
| Midterm grades | Medium | Frank Chez | 03/30/2011 |
| 1099 For Larry Chang Ven#727703 for \$23000.00 | Medium | Kyu Lee | 03/29/2011 |
| Requisition 2000059289. | Medium | Kyu Lee | 03/29/2011 |
| posting to g/l problem | Medium | Kyu Lee | 03/28/2011 |
| unencumbering of requisition funds | Medium | Kyu Lee | 03/28/2011 |
| Turn on Process failure notification | Medium | Kyu Lee | 03/25/2011 |
| how to login PROMT | Medium | Frank Chez | 03/25/2011 |
| Req. 58741 Cancellation | Medium | Kyu Lee | 03/25/2011 |
| Requisitions with out Po numbers | Medium | Kyu Lee | 03/25/2011 |
| wrong encumbrance | Medium | Kyu Lee | 03/25/2011 |
| Re: Unable to cancel PO #3-53882 | Medium | Kyu Lee | 03/25/2011 |
| Double notification for approval | Medium | Kyu Lee | 03/25/2011 |
| Payroll adjustment, 10002269,10002194 | Medium | Kyu Lee | 03/25/2011 |
| Pcc_open_enc and Pcc_open_pre_enc | Medium | Kyu Lee | 03/25/2011 |
| OPEN Encumbrance report add on | Medium | Kyu Lee | 03/25/2011 |
| Security Access List of users in Finance module | Medium | Kyu Lee | 03/25/2011 |
| nVision Report turns to error status | Medium | Kyu Lee | 03/25/2011 |
| Remove Monthly Exp by Acct from Expense report | Medium | Kyu Lee | 03/25/2011 |
| ledger period comparison form | Medium | Kyu Lee | 03/25/2011 |
| Requisition clears data when it's saved and budget checked | Medium | Kyu Lee | 03/25/2011 |
| Close Budget in KK in Test | Medium | Kyu Lee | 03/25/2011 |
| CleanDQ 2007 Version | Medium | Kyu Lee | 03/25/2011 |
| 2011 Feb Payroll Posting | Medium | Kyu Lee | 03/25/2011 |

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|---|--------|------------------------------|------------|
| Budget Overview drill down Max Rows Criteria | Medium | Kyu Lee | 03/25/2011 |
| 2011 Feb Payroll Posting | Medium | Kyu Lee | 03/25/2011 |
| student refund check | Medium | Dominique Benavides, Kyu Lee | 03/25/2011 |
| Laney ESL projector and Journalism printer part, 554 approval | Medium | Kyu Lee | 03/25/2011 |
| 2011 Feb Payroll Posting | Medium | Kyu Lee | 03/25/2011 |
| posting to g/l problem | Medium | Kyu Lee | 03/25/2011 |
| Req/PO Origin switch | Medium | Applications: Kyu Lee | 03/25/2011 |
| Prompt Access | Medium | Kyu Lee | 03/25/2011 |
| faculty center not working | Medium | Frank Chez | 03/25/2011 |
| Trust Fund check printing system in PS | High | Kyu Lee | 03/25/2011 |
| Update deductions and tax customization | High | Kyu Lee | 03/25/2011 |
| 1099 for Larry Chang | Medium | Kyu Lee | 03/24/2011 |
| Prompt Access | Medium | Frank Chez | 03/24/2011 |
| cannot update PO with new coding | Medium | Applications: Kyu Lee | 03/22/2011 |
| Budget Development Module (Discretionary, Non-Discretionary) | High | Kyu Lee | 03/22/2011 |
| Fringe expense on split payroll expense | High | Raghuvir Goradia, Kyu Lee | 03/22/2011 |
| SAFE to GL | High | Kyu Lee | 03/22/2011 |
| Payroll Pre-audit module | Urgent | Kyu Lee | 03/22/2011 |
| MIS EB File error | Medium | Gopaal Chandra | 03/21/2011 |
| High School data issue: CDS Code & CEEB Code | Medium | Gopaal Chandra | 03/21/2011 |
| List of Active combo codes | Medium | Kyu Lee | 03/21/2011 |
| Unable to cancel PO 3000053025 | Medium | Kyu Lee | 03/21/2011 |
| Active Spring 2011 Laney College Student List | High | Gopaal Chandra | 03/21/2011 |
| Alameda Student Refunds | Medium | Dominique Benavides, Kyu Lee | 03/18/2011 |
| PO / AP QUESTIONS | Medium | Kyu Lee | 03/18/2011 |
| Urgent--requisition system is running slow | Medium | Kyu Lee | 03/18/2011 |
| No refund checks produced for Seung Lee & Gabriela Gonzales | Medium | Kyu Lee | 03/18/2011 |

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|---|--------|------------------------------|------------|
| missing vouchers | Medium | Dominique Benavides, Kyu Lee | 03/18/2011 |
| send e-mail with attachments to class | Medium | Frank Chez | 03/17/2011 |
| Req # 52109 | Medium | Kyu Lee | 03/17/2011 |
| AP Cash Allocation | Medium | Kyu Lee | 03/16/2011 |
| Req. #58130 | Medium | Kyu Lee | 03/16/2011 |
| Requisition 2000057953 has been Denied. | Medium | Kyu Lee | 03/16/2011 |
| Budget un-encumbrance | Medium | Kyu Lee | 03/16/2011 |
| Req 2-58749 | Medium | Kyu Lee | 03/15/2011 |
| req#54031, please cancel | Medium | Kyu Lee | 03/15/2011 |
| 2nd request re: Issue #2127 | Medium | Kyu Lee | 03/15/2011 |
| 2nd request re: Issue #2127 | Medium | Kyu Lee | 03/15/2011 |
| can't find requisition 2000058799 in Prompt | Medium | Kyu Lee | 03/15/2011 |
| SSL Certificate expired for staff.peralta.edu | Medium | Frank Chez | 03/15/2011 |
| Student Refund check didn't print | Medium | Dominique Benavides, Kyu Lee | 03/15/2011 |
| PCCSASAR.SQR program modification | Urgent | Gopaal Chandra | 03/15/2011 |
| Make a crystal for MBPCC_BASIC_SAL | Medium | Kyu Lee | 03/14/2011 |
| PO # 3-53235 | Medium | Kyu Lee | 03/14/2011 |
| ASG PO for Peralta TV -po 3000053159 | Medium | Kyu Lee | 03/14/2011 |
| IT Switch for Peralta TV PO has a budget error | Medium | Kyu Lee | 03/14/2011 |
| MIS SX errors with no XB rows. | Medium | Gopaal Chandra | 03/11/2011 |
| Payroll to GL error list report and Payroll Journal status report | Medium | Kyu Lee | 03/11/2011 |
| Requisition Defaults | Medium | Kyu Lee | 03/11/2011 |
| Prompt Finance Access | Medium | Kyu Lee | 03/11/2011 |
| 2009-2010 payroll adjustments Need | Medium | Kyu Lee | 03/11/2011 |
| See to increase max number for queries | Medium | Kyu Lee | 03/11/2011 |
| Error message in Prompt | Medium | Kyu Lee | 03/11/2011 |
| Vendors not included in 1099 process | Medium | Kyu Lee | 03/11/2011 |
| Payroll journal list query | Medium | Kyu Lee | 03/11/2011 |

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| Sylvia-- access to vendor list | Medium | Kyu Lee | 03/11/2011 |
| problem on creating a reversal voucher for a stale dated check voucher#00061472 | Medium | Kyu Lee | 03/11/2011 |
| 9135 Direct Deposit Posting | Medium | Kyu Lee | 03/11/2011 |
| error in batch tuition calculation SFPBCALC | Medium | Dominique Benavides, Raghuvir Goradia | 03/11/2011 |
| URGENT: Please Provide Requisition Access ASAP to Lin Marelick / Remove Access to Lorraine Giordano | Urgent | Kyu Lee | 03/11/2011 |
| Requisition routing for approval, CC 165 | Medium | Kyu Lee | 03/10/2011 |
| Requisition | Medium | Kyu Lee | 03/10/2011 |
| Journal Header Search | Medium | Kyu Lee | 03/10/2011 |
| still getting requisition notices and now I can't review requisitions in add/update reqs | Medium | Kyu Lee | 03/10/2011 |
| Req 2-56633 | Medium | Kyu Lee | 03/10/2011 |
| 2-57762 Req in limbo | Medium | Kyu Lee | 03/10/2011 |
| Voucher 69411 / PAR | Medium | Kyu Lee | 03/10/2011 |
| Problem with requisitions | Medium | Kyu Lee | 03/10/2011 |
| Access for Lin Marelick to Requisitions / Remove Access to Lorraine Giordano | Medium | Kyu Lee | 03/10/2011 |
| approved req not yet sourced to a PO | Medium | Kyu Lee | 03/10/2011 |
| Berkeley Student refunds pay cycle issue | Medium | Kyu Lee | 03/10/2011 |
| requisition 2-57297 | Medium | Kyu Lee | 03/09/2011 |
| 9XXX roll forward for 09-10 | Medium | Kyu Lee | 03/09/2011 |
| something I noticed about audit vs review actuals | Medium | Kyu Lee | 03/09/2011 |
| The invisible budget code is back 801859-13514051400-000000 | Medium | Kyu Lee | 03/09/2011 |
| script for payroll, 9000 | Medium | Kyu Lee | 03/09/2011 |
| error on paygl02 EXS FEB 11 | Medium | Kyu Lee | 03/09/2011 |
| error when running paygl02 for PCA | Medium | Kyu Lee | 03/09/2011 |
| Training material for creating a journal | Medium | Kyu Lee | 03/09/2011 |
| run query | Medium | Kyu Lee | 03/09/2011 |
| Requisitions that need approval. | Medium | Kyu Lee | 03/09/2011 |

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| Receiving Budget Error/Funding available in account | Medium | Kyu Lee | 03/09/2011 |
| Account 01-552-4301-1-130630-0000-00 | Medium | Kyu Lee | 03/09/2011 |
| MIS SM file error fixing | High | Gopaal Chandra | 03/08/2011 |
| SCCACCBC.SQR modification in HRUAT | High | Gopaal Chandra | 03/08/2011 |
| MIS XB file extract program sccaccxb.sqr changes | High | Gopaal Chandra | 03/08/2011 |
| cancelled reqs - help? | Medium | Kyu Lee | 03/07/2011 |
| can not log into PROMT | Medium | Frank Chez | 03/07/2011 |
| SETID Error Combo Codes | Medium | Kyu Lee | 03/04/2011 |
| Combo code with SETID error | Medium | Kyu Lee | 03/04/2011 |
| Pst payroll off cycle 2/28/2011 | Medium | Kyu Lee | 03/04/2011 |
| Report on reqs on each fund | Medium | Kyu Lee | 03/04/2011 |
| Accounts for New Users | Medium | Frank Chez | 03/03/2011 |
| Peoplesoft Transcript Request Function not working | Medium | Frank Chez | 03/03/2011 |
| Full Peoplesoft Access | Medium | Frank Chez, Kit Hui | 03/03/2011 |
| PeopleSoft Access | Medium | Kyu Lee | 03/03/2011 |
| 2000055813 approved before Merritt Business Manager | Medium | Kyu Lee | 03/02/2011 |
| student refund checks not printed | Medium | Dominique Benavides, Kyu Lee | 03/02/2011 |
| 2000057421 in pending cancellation | Medium | Kyu Lee | 03/02/2011 |
| Deduction code report | Medium | Kyu Lee | 03/02/2011 |
| SR 3-2689553051: time out with sponsor refunds link | Medium | Ramarao Anumula, Dominique Benavides, Minh Lam, Kyu Lee | 03/02/2011 |
| View all doesn't show in Milan's Journal Line page | Medium | Kyu Lee | 03/01/2011 |
| computer access | Medium | Frank Chez | 02/28/2011 |
| reset passwords for Susan Rinne & load pccd vpn on her laptop | Medium | Frank Chez | 02/22/2011 |
| Requisition | Medium | Kyu Lee | 02/17/2011 |
| Push Reg to Purchasing | Medium | Kyu Lee | 02/17/2011 |
| Requisition 2-57174 | Medium | Kyu Lee | 02/17/2011 |
| disencumber funds | Medium | Kyu Lee | 02/17/2011 |
| disencumber funds | Medium | Kyu Lee | 02/17/2011 |

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| cancel encumbrance | Medium | Kyu Lee | 02/17/2011 |
| Requisition 2-57174 issue=1911 | Medium | Kyu Lee | 02/17/2011 |
| help with report running in prompt | High | Kyu Lee | 02/17/2011 |
| User ID Correction & Password Reset & Faculty Center | Medium | Frank Chez, Kit Hui | 02/16/2011 |
| ERROR | Medium | Kyu Lee | 02/15/2011 |
| Req ID 2000056687 | Medium | Kyu Lee | 02/15/2011 |
| Please cancel requisition! | Medium | Kyu Lee | 02/15/2011 |
| APPMNT Journal break down | Medium | Kyu Lee | 02/11/2011 |
| Cancel rpo | Medium | Kyu Lee | 02/11/2011 |
| PROMPT access | Medium | Kyu Lee | 02/10/2011 |
| Req. to canc. | Medium | Kyu Lee | 02/10/2011 |
| access to copy journal to Judy H. Yu | Medium | Kyu Lee | 02/10/2011 |
| REQ 2000056287 not forwarding to manager's worklist | Medium | Kyu Lee | 02/10/2011 |
| Reqs Not Forwarding to Manager's Worklist | Medium | Kyu Lee | 02/09/2011 |
| Budget Code Error | Medium | Kyu Lee | 02/09/2011 |
| need help with a requisition error. | Medium | Kyu Lee | 02/09/2011 |
| 2000056170 cancel request | Medium | Kyu Lee | 02/07/2011 |
| SF Journal Schedule | Medium | Kyu Lee | 02/07/2011 |
| need more access to review paycheck | Medium | Kyu Lee | 02/07/2011 |
| PO 3000052228 Budget Error | Medium | Kyu Lee | 02/07/2011 |
| December Payroll Post | Medium | Kyu Lee | 01/31/2011 |
| worklist notices | Medium | Kyu Lee | 01/31/2011 |
| 2010 1098T | High | Dominique Benavides, Kyu Lee | 01/31/2011 |
| 2010 1099 Process | High | Kyu Lee | 01/31/2011 |
| Fringe benefit Mapping | Urgent | Kyu Lee | 01/31/2011 |
| Object codes needing set up for requisitions | Medium | Kyu Lee | 01/28/2011 |
| Requisition 2000056114 not sourced | Medium | Kyu Lee | 01/28/2011 |
| Kyu Lee: request to change a project line from 0000 to 2379 on a requisition | Medium | Kyu Lee | 01/28/2011 |

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| I continue to get notices of requisitions to process | Medium | Kyu Lee | 01/28/2011 |
| Cancel PO #3000051277 | Medium | Kyu Lee | 01/27/2011 |
| Please cancel PO 3000051626 | Medium | Kyu Lee | 01/27/2011 |
| SF 26936, 26940, and 26935 not printed | Medium | Dominique Benavides, Kyu Lee | 01/26/2011 |
| Unable to access My Faculty Center - EXTREMELY CRITICAL | Medium | Frank Chez | 01/26/2011 |
| My Faculty Center is now blank | Medium | Frank Chez | 01/25/2011 |
| I can't log on to People soft | Medium | Frank Chez | 01/25/2011 |
| No access to class roster in PROMPT system | Medium | Frank Chez | 01/25/2011 |
| Prompt - PeopleSoft/Oracle? | Medium | Frank Chez | 01/25/2011 |
| PeopleSoft Tables | Medium | Kyu Lee | 01/24/2011 |
| Access to Prompt | Medium | Kyu Lee | 01/24/2011 |
| Cancellation of Requisition & P.O. | Medium | Kyu Lee | 01/24/2011 |
| Research how to populate Budget amount in Dept Budget Earnings | High | Kyu Lee | 01/24/2011 |
| Student Aging report | High | Dominique Benavides, Kyu Lee | 01/21/2011 |
| Requisition workflow from Merritt | Medium | Kyu Lee | 01/20/2011 |
| Requisition Workflow from Merritt | Medium | Kyu Lee | 01/20/2011 |
| error in processing aging report | Medium | Kyu Lee | 01/20/2011 |
| BATCH REFUND SWEEP - TO CLEAN UP INELIGIBLE CREDITS | Medium | Kyu Lee | 01/20/2011 |
| 2011-01-19, BATCH REFUND SWEEP | Medium | Dominique Benavides, Kyu Lee | 01/20/2011 |
| Federal Compliance Testing-Audit | Medium | Kyu Lee | 01/19/2011 |
| Payroll combination code rule violation for December 2010 Payroll | Medium | Kyu Lee | 01/19/2011 |
| Locate report FIN0037 | Medium | Kyu Lee | 01/18/2011 |
| Error message on PROMPT when cancelling stale dated checks | Medium | Kyu Lee | 01/18/2011 |
| Chartfields Reports | Medium | Kyu Lee | 01/18/2011 |
| October Payroll Post | Urgent | Kyu Lee | 01/18/2011 |
| VEN#725250, reissue 1099. Request to change vendor status- Wansley | Medium | Kyu Lee | 01/14/2011 |
| requisition | Medium | Kyu Lee | 01/14/2011 |

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| Requisition Split coding | Medium | Kyu Lee | 01/14/2011 |
| CANCEL VOUCHER 71310 | Medium | Kyu Lee | 01/13/2011 |
| 2000056529 budget error | Medium | Kyu Lee | 01/13/2011 |
| req's needing po's | Medium | Kyu Lee | 01/13/2011 |
| Requisition | Medium | Kyu Lee | 01/13/2011 |
| req# 2000056477 is not sourced | Medium | Kyu Lee | 01/12/2011 |
| Purchase Order Details Report | Medium | Kyu Lee | 01/12/2011 |
| Requisition for Business Card | Medium | Kyu Lee | 01/12/2011 |
| November Payroll Post | Medium | Kyu Lee | 01/12/2011 |
| Trying to cancel 3000051192 | Medium | Kyu Lee | 01/12/2011 |
| Prompt access | Medium | Kyu Lee | 01/11/2011 |
| Sourcing Regs to PO | Medium | Kyu Lee | 01/11/2011 |
| PO# 3-41248 | Medium | Kyu Lee | 01/11/2011 |
| Urgent!!!! PO 3000050647 One Work Place has a budget error | Medium | Kyu Lee | 01/11/2011 |
| Requisition Help | Medium | Kyu Lee | 01/06/2011 |
| Requisition | Medium | Kyu Lee | 01/06/2011 |
| REQUISITION#2-5699 | Medium | Kyu Lee | 01/06/2011 |
| PO# 3-52106 | Medium | Kyu Lee | 01/06/2011 |
| Year End Process | Medium | Kyu Lee | 01/06/2011 |
| 1st Level Approval for Req# 2-56514 | Medium | Kyu Lee | 01/05/2011 |
| Promt-Finance Access | Medium | Kyu Lee | 01/04/2011 |
| equisition 2000054222. | Medium | Kyu Lee | 01/04/2011 |
| Submitting Grade Roster | Medium | Frank Chez | 01/04/2011 |
| Cancel Reg 2000056171 | Medium | Kyu Lee | 01/04/2011 |
| Missing My Faculty Center | Medium | Frank Chez | 12/20/2010 |
| TRANSCRIPTS | Medium | Frank Chez | 12/20/2010 |
| Carmen Fairley access to queries | Medium | Frank Chez | 12/20/2010 |
| reg #55930, Source PO | Urgent | Kyu Lee | 12/16/2010 |

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| RE: My PROMT account for preparing requisitions | Medium | Frank Chez | 12/14/2010 |
| Vendor 604147 prints with duplicated address | Medium | Kyu Lee | 12/14/2010 |
| Voucher 70297 / PO 50386 | Medium | Kyu Lee | 12/14/2010 |
| Issues with saving information in Promt, Budget Process times out. | Medium | Kyu Lee | 12/14/2010 |
| My PROMT account for preparing requisitions | Medium | Kyu Lee | 12/13/2010 |
| I am constantly receiving this error message when trying to save requisitions. | Medium | Kyu Lee | 12/13/2010 |
| Purchasing redicament | Medium | Kyu Lee | 12/13/2010 |
| Req 55985 | Medium | Kyu Lee | 12/13/2010 |
| PO 3000050665 | Medium | Kyu Lee | 12/13/2010 |
| payroll journal entry | Medium | Kyu Lee | 12/09/2010 |
| URGENT- # 55287 | Medium | Kyu Lee | 12/09/2010 |
| Please ignore last message | Medium | Frank Chez | 12/08/2010 |
| HRPAY Detail report | Medium | Kyu Lee | 12/08/2010 |
| access upgrades for Marie Kobase & MaryBeth Benvenutti | Medium | Kyu Lee | 12/08/2010 |
| APVCHR journal breakdown | Medium | Kyu Lee | 12/06/2010 |
| PROMT | Medium | Kyu Lee | 12/06/2010 |
| Cancelled Req. #2-55607 | Medium | Kyu Lee | 12/02/2010 |
| Hotel Shattcuk's invoice - REq#2-55808 | Medium | Kyu Lee | 12/02/2010 |
| Access For Prom | Medium | Kyu Lee | 12/02/2010 |
| Load benefit journal | Medium | Kyu Lee | 12/01/2010 |
| Run PCC PY DATA ACCT NO ENC | Medium | Kyu Lee | 12/01/2010 |
| POs don't budget check | Medium | Kyu Lee | 11/29/2010 |
| Mike Lenehan's notification issue | Medium | Kyu Lee | 11/23/2010 |
| budget upload | Medium | Kyu Lee | 11/22/2010 |
| Requisition 2000055309, KK sync | Medium | Kyu Lee | 11/22/2010 |
| Unable to save requisitions in PROMT | Medium | Kyu Lee | 11/22/2010 |
| Req#2-54275 | Medium | Kyu Lee | 11/22/2010 |
| Voucher 69570 | Medium | Kyu Lee | 11/16/2010 |
| 1099 correction | Medium | Kyu Lee | 11/16/2010 |

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|--|--------|------------------|------------|
| PeopleSoft issue | Medium | Frank Chez | 11/09/2010 |
| Peoplesoft Error Message | Medium | Frank Chez | 11/09/2010 |
| i can't connect to my faculty center | Medium | Frank Chez | 11/09/2010 |
| Department Chair Access | Medium | Kyu Lee | 11/05/2010 |
| UPLOAD BUDGET JOURNAL | Medium | Kyu Lee | 11/04/2010 |
| Security Passport | Medium | Frank Chez | 11/03/2010 |
| Is PeopleSoft unavailable? | Medium | Frank Chez | 11/03/2010 |
| Off-cycle Payroll Processing - Urgent | Medium | Frank Chez | 11/03/2010 |
| PS access? | Medium | Frank Chez | 11/03/2010 |
| PROMT | Medium | Frank Chez | 11/02/2010 |
| Req#2-54629 | Medium | Kyu Lee | 11/02/2010 |
| FW: Budget error Req # 2000051880/ PO # 3000050585 | Medium | Kyu Lee | 11/02/2010 |
| payroll adjustments | Medium | Kyu Lee | 11/02/2010 |
| Reversal voucher access | Medium | Kyu Lee | 11/02/2010 |
| Missing My Faculty Center for Crystallee Crain | Medium | Frank Chez | 10/29/2010 |
| Downloading rosters in Excel | Medium | Frank Chez | 10/29/2010 |
| new codings | Medium | Kyu Lee | 10/27/2010 |
| Payment Information drill down access for Kanika Paris | Medium | Kyu Lee | 10/27/2010 |
| Budget Error for Measure A Form #710 for PO 3000049199 | Medium | Kyu Lee | 10/27/2010 |
| Chair Person Access | Medium | Kit Hui, Kyu Lee | 10/27/2010 |
| Past Due June,July, Aug and Sept pmt Bay Area News Group Acct #2053193 | Medium | Kyu Lee | 10/27/2010 |
| prelim ProRata, combo pre-audit | Medium | Kyu Lee | 10/27/2010 |
| expense data for Brandon | Medium | Kyu Lee | 10/27/2010 |
| Payroll Combo error | Medium | Kyu Lee | 10/27/2010 |
| Develop an App engine to update code for taxes in payroll | Urgent | Kyu Lee | 10/27/2010 |
| Combo Code error | Medium | Kyu Lee | 10/26/2010 |
| run a query for me | Medium | Kyu Lee | 10/26/2010 |
| journals where I clicked bypass budget check | Medium | Kyu Lee | 10/26/2010 |

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|---|--------|------------------------------|------------|
| Requisition #54995 | Medium | Kyu Lee | 10/26/2010 |
| 2000053177, Pre-encumbrance | Medium | Kyu Lee | 10/26/2010 |
| Security Clearance Clarification | Medium | Kyu Lee | 10/21/2010 |
| Journal List | Medium | Kyu Lee | 10/21/2010 |
| Voucher# 00067508 | Medium | Kyu Lee | 10/21/2010 |
| upgrade Sui Song's finance access | Medium | Kyu Lee | 10/21/2010 |
| GL interface | Medium | Dominique Benavides, Kyu Lee | 10/21/2010 |
| Combo code error | Medium | Kyu Lee | 10/21/2010 |
| Un-Encumber Funds | Medium | Kyu Lee | 10/21/2010 |
| Procurement Reconciliation | Medium | Kyu Lee | 10/21/2010 |
| BTR approvals | Medium | Kyu Lee | 10/21/2010 |
| Chartfield combination error on project 2358 | Medium | Kyu Lee | 10/20/2010 |
| PO 50198 / Req 53626 / Sam Clar | Medium | Kyu Lee | 10/20/2010 |
| access to data warehouse | Medium | Kyu Lee | 10/20/2010 |
| Access to Run Query | Medium | Kyu Lee | 10/19/2010 |
| Req Cancelation | Medium | Kyu Lee | 10/19/2010 |
| Pls Cancel Reqs. 51607 and 52918 in my queue | Medium | Kyu Lee | 10/19/2010 |
| 2000053842 budget issue | Medium | Kyu Lee | 10/19/2010 |
| department budget changes | Medium | Kyu Lee | 10/19/2010 |
| access journals for Dominique Benavides | Medium | Kyu Lee | 10/18/2010 |
| Report Request from Vincent Koo | Medium | Kyu Lee | 10/18/2010 |
| nVision mod for Susan Rinne | Medium | Kyu Lee | 10/15/2010 |
| Budget Transfer access to David Betts | Medium | Kyu Lee | 10/11/2010 |
| Query Results - COE Upload vs HRPAY Revised 9.22.2010 | Medium | Kyu Lee | 10/11/2010 |
| invalid chartfield | Medium | Kyu Lee | 10/11/2010 |
| Requisition Problem | Medium | Kyu Lee | 10/11/2010 |
| 2009-2010 payroll adjustments Need | Medium | Kyu Lee | 10/11/2010 |
| Not able to sign-in promt | Medium | Frank Chez | 10/08/2010 |

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|--|--------|------------------------------|------------|
| Ask for username and password when access SAC | Medium | Frank Chez, Kit Hui | 10/06/2010 |
| PeopleSoft Access | Medium | Frank Chez | 10/05/2010 |
| Remove Budget Transfer from all but Ron Gerhard and Marybeth Benvenuti | Medium | Kyu Lee | 10/05/2010 |
| Budget Transfer report link | Medium | Kyu Lee | 10/05/2010 |
| Budget Overview Access | Medium | Kyu Lee | 10/04/2010 |
| REQ 200054477 | Medium | Kyu Lee | 10/04/2010 |
| over charge tuition \$12,815.60 (fall 2009) | Medium | Dominique Benavides | 10/04/2010 |
| Need Peoplesoft access | Medium | Frank Chez | 10/01/2010 |
| Prompt Access for employee | Medium | Frank Chez | 10/01/2010 |
| PROMT is running slow | Medium | Frank Chez | 09/30/2010 |
| Jamar's computer access | Medium | Frank Chez | 09/30/2010 |
| PCT 10009496 Payroll adjustment | Medium | Kyu Lee | 09/27/2010 |
| new obj code/string- Journal won't post 20991 | Medium | Kyu Lee | 09/24/2010 |
| journal entry 20679 | Medium | Kyu Lee | 09/24/2010 |
| Credit Card Transaction report | Medium | Kyu Lee | 09/24/2010 |
| Chartfield combination error on project 2358 | Medium | Kyu Lee | 09/24/2010 |
| Req. #2000053427 - Status Unknown | Medium | Kyu Lee | 09/24/2010 |
| Open Accounts | Medium | Kyu Lee | 09/24/2010 |
| IMPORTANT FW: cancelling requisitions | Medium | Kyu Lee | 09/23/2010 |
| Payment details for FCMAT | Medium | Kyu Lee | 09/23/2010 |
| Fringe Allocation break down by fund | Medium | Kyu Lee | 09/22/2010 |
| PD PAYROLL BY ACCOUNT , query issue | Medium | Kyu Lee | 09/21/2010 |
| PROMT Training | Medium | Raghuvir Goradia, Kyu Lee | 09/20/2010 |
| Passport -- grades from Spring 2010 | Medium | Frank Chez | 09/20/2010 |
| People Soft Access | Medium | Frank Chez | 09/20/2010 |
| Berkeley student refund | Medium | Dominique Benavides, Kyu Lee | 09/20/2010 |
| Account code SETID issue | High | Kyu Lee | 09/20/2010 |
| Budget upload in Finance | High | Kyu Lee | 09/20/2010 |

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|---|--------|------------------------------|------------|
| Need access for Financial Aid | Medium | Frank Chez | 09/17/2010 |
| cannot save a requisition | Medium | Kyu Lee | 09/17/2010 |
| FY budget expenditure report, by vendor, by year- | Medium | Kyu Lee | 09/17/2010 |
| Daily cycle for stale dated checks | Medium | Kyu Lee | 09/17/2010 |
| Checks print error | Medium | Dominique Benavides, Kyu Lee | 09/17/2010 |
| missing voucher | Medium | Dominique Benavides, Kyu Lee | 09/17/2010 |
| Error Msg in PROMT/No Budget Exists | Medium | Kyu Lee | 09/16/2010 |
| cant't see class roster in Passport | Medium | Frank Chez, Kit Hui | 09/16/2010 |
| Second copy of an invoice | Medium | Kyu Lee | 09/15/2010 |
| Req. #53152 | Medium | Kyu Lee | 09/15/2010 |
| REQ 53312 | Medium | Kyu Lee | 09/15/2010 |
| Can't download result from PeopleSoft | Medium | Frank Chez | 09/15/2010 |
| Department SYNC in HR | Medium | Kyu Lee | 09/14/2010 |
| Payroll details of Alexis, FY 2010 | Medium | Kyu Lee | 09/13/2010 |
| access to finance data warehouse queries | Medium | Kyu Lee | 09/13/2010 |
| unposted g/l posted commitment controll | Medium | Kyu Lee | 09/13/2010 |
| Approval of Requisitions and Invoices | Medium | Kyu Lee | 09/13/2010 |
| Req. #53152 | Medium | Kyu Lee | 09/13/2010 |
| Payroll with errors | Medium | Kyu Lee | 09/13/2010 |
| Salary Adjustment: 2009-10 CalWORKs Budget- Project 993 | Medium | Kyu Lee | 09/10/2010 |
| Print Receipts | Medium | Dominique Benavides | 09/10/2010 |
| Requisition not showing in manager's queue | Medium | Kyu Lee | 09/10/2010 |
| A/P Worklist Queue | Medium | Kyu Lee | 09/10/2010 |
| How to access My Faculty Center | Medium | Frank Chez | 09/09/2010 |
| Budget load Fund 63 | Medium | Kyu Lee | 09/09/2010 |
| Budget load Fund 68 | Medium | Kyu Lee | 09/09/2010 |
| Manager's Approval for Requisitions Cost Center 133 | Medium | Kyu Lee | 09/09/2010 |
| Can not access Student Service Center and email | Medium | Frank Chez | 09/08/2010 |

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|--|--------|------------|------------|
| cost center 126 second level approval | Medium | Kyu Lee | 09/08/2010 |
| Finance enhancements list | Medium | Kyu Lee | 09/07/2010 |
| List of employees have access to Journal Edit | Medium | Kyu Lee | 09/07/2010 |
| Remove Ava's and Mike lenahan's journal edit access. | Medium | Kyu Lee | 09/07/2010 |
| journal 17221 | Medium | Kyu Lee | 09/07/2010 |
| Salary query | Medium | Kyu Lee | 09/07/2010 |
| PO not sourced | Medium | Kyu Lee | 09/07/2010 |
| Revenue budget load | High | Kyu Lee | 09/07/2010 |
| Import revenue fund 11 | Medium | Kyu Lee | 09/03/2010 |
| Budget Transfer journal report | Medium | Kyu Lee | 09/03/2010 |
| Post journals reviewed | Medium | Kyu Lee | 09/03/2010 |
| 9161 can't see SA | Medium | Kyu Lee | 09/03/2010 |
| Financial Aid couty process | Medium | Kyu Lee | 09/03/2010 |
| Payroll adjustment, emplid 10000550 | Medium | Kyu Lee | 09/03/2010 |
| AP weekly run | Medium | Kyu Lee | 09/02/2010 |
| Budget code needs to be corrected on Department Budget in HR | Urgent | Kyu Lee | 09/02/2010 |
| AP Year End process | Urgent | Kyu Lee | 09/02/2010 |
| Requisition Problems When Arthur Rosete Prepares CC:231 Requisitions | Medium | Kyu Lee | 09/01/2010 |
| Chartfield combination error on project 2358 | Medium | Kyu Lee | 09/01/2010 |
| give Ofelia access to copy journal | Medium | Kyu Lee | 09/01/2010 |
| Requisition Approval History Route | Medium | Kyu Lee | 09/01/2010 |
| Margaret Keeley's access and train | Medium | Kyu Lee | 09/01/2010 |
| people soft down | Medium | Frank Chez | 08/31/2010 |
| trying to get into my page on Prompt and I get the message "processing". | Medium | Frank Chez | 08/31/2010 |
| Security clarence form... | Medium | Frank Chez | 08/31/2010 |
| prompt access questions | Medium | Frank Chez | 08/31/2010 |
| AP voucher year end report | Medium | Kyu Lee | 08/27/2010 |
| Meeting with Marybeth, Susan | Medium | Kyu Lee | 08/27/2010 |

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|---|--------|---------------------|------------|
| Cost Center 251 - new VPI Dr. Rebecca J. Kenney at College of Alameda | Medium | Kyu Lee | 08/27/2010 |
| Cancel a REQ | Medium | Kyu Lee | 08/27/2010 |
| Payment detail report | Medium | Kyu Lee | 08/25/2010 |
| Need to establish access for a counselor | Medium | Frank Chez | 08/25/2010 |
| Schedule Journal generator for SF to GL | Medium | Kyu Lee | 08/25/2010 |
| Jannett Jackson's worklist | Medium | Kyu Lee | 08/25/2010 |
| Req. 53312 | Medium | Kyu Lee | 08/24/2010 |
| Filter Test: C13] Prompt access for G. M. Hasbrouck | Medium | Frank Chez | 08/24/2010 |
| Delete voucher | Medium | Kyu Lee | 08/24/2010 |
| Payroll Adjustment for Ayele Lemma | Medium | Kyu Lee | 08/24/2010 |
| Department 255 workflow route | Medium | Kyu Lee | 08/24/2010 |
| Workflow route change for Jacob NG | Medium | Kyu Lee | 08/20/2010 |
| 2010 Payroll Accrual journal import | Medium | Kyu Lee | 08/20/2010 |
| Police Department transactions break down | Medium | Kyu Lee | 08/20/2010 |
| Meeting with Finance | Medium | Kyu Lee | 08/20/2010 |
| PO list by Req requestor | Medium | Kyu Lee | 08/19/2010 |
| query for Non PO cancellation and voids for FY 09-10 | Medium | Kyu Lee | 08/19/2010 |
| Department Chairs :: Division IV | Medium | Frank Chez | 08/18/2010 |
| unable to submit grades | Medium | Frank Chez | 08/18/2010 |
| Access | Medium | Kyu Lee | 08/17/2010 |
| Data Warehouse | Medium | Kyu Lee | 08/17/2010 |
| Open Purchase Orders to date | Medium | Kyu Lee | 08/17/2010 |
| AP Weekly Cycle | Medium | Kyu Lee | 08/17/2010 |
| Fringe Allocation Journal repost | Medium | Kyu Lee | 08/17/2010 |
| benefit journals | Medium | Kyu Lee | 08/17/2010 |
| Salary Query | Medium | Kyu Lee | 08/17/2010 |
| Please Cancel Req. it can no longer be filled | Medium | Kyu Lee | 08/17/2010 |
| error on benefit reversal | Medium | Kyu Lee | 08/17/2010 |
| payment was applied to financial adj | Medium | Dominique Benavides | 08/17/2010 |

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|---|--------|------------------------------|------------|
| Close PO | Medium | Kyu Lee | 08/16/2010 |
| Financial Aid Couty file | Medium | Dominique Benavides, Kyu Lee | 08/13/2010 |
| AP daily process for the previous year | Medium | Kyu Lee | 08/12/2010 |
| access for Dettie DelRosario | Medium | Kyu Lee | 08/12/2010 |
| access to build combination rules | Medium | Kyu Lee | 08/12/2010 |
| Details of APCLS journals | Medium | Kyu Lee | 08/12/2010 |
| 1101, 2102 don't match between KK and GL for Period 8,9,10 2010 | Medium | Kyu Lee | 08/12/2010 |
| Payroll Error report | Urgent | Kyu Lee | 08/12/2010 |
| P11, 2010-06 didn't come over | Urgent | Kyu Lee | 08/12/2010 |
| AP daily cycle, Print check and copy | Medium | Kyu Lee | 08/11/2010 |
| List of Journals with Budget header status V and header status with 'V' | Medium | Kyu Lee | 08/11/2010 |
| student refund checks | Medium | Dominique Benavides, Kyu Lee | 08/10/2010 |
| Payroll adjustment coding issue | Medium | Kyu Lee | 08/10/2010 |
| Access to Student Administration | Medium | Frank Chez | 08/10/2010 |
| Close PO | Medium | Kyu Lee | 08/10/2010 |
| View Work List For Alice Marez | Medium | Kyu Lee | 08/10/2010 |
| close PO 3000046534 Cambium Complete and Paid | Medium | Kyu Lee | 08/10/2010 |
| Fringe Allocation | Medium | Kyu Lee | 08/09/2010 |
| close PO 44618 and PO 44787 | Medium | Kyu Lee | 08/06/2010 |
| SETID Error | Medium | Kyu Lee | 08/04/2010 |
| Open Period Mass Update | Medium | Kyu Lee | 08/03/2010 |
| Req# 2-53194 | Medium | Kyu Lee | 08/03/2010 |
| Person with error, Payroll adjustment | Medium | Kyu Lee | 08/03/2010 |
| work list | Medium | Kyu Lee | 08/02/2010 |
| Alvin Owens HR Access | Medium | Kyu Lee | 07/30/2010 |
| Voucher Finalize | Medium | Kyu Lee | 07/30/2010 |
| Promt/PeopleSoft | Medium | Kyu Lee | 07/29/2010 |

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|--|--------|---------------------|------------|
| Payroll Adjustment 10004932 | Medium | Kyu Lee | 07/29/2010 |
| VOUCHER 67230,67243 | Medium | Kyu Lee | 07/29/2010 |
| Changing P.O. project numbers to 0938 | Medium | Kyu Lee | 07/29/2010 |
| Payroll Adjustment 10004861 | Medium | Kyu Lee | 07/29/2010 |
| PROMT Access for Atlas | Medium | Kyu Lee | 07/29/2010 |
| Payment Status for Jason Zalinski Req 45775 PO 42155 | Medium | Kyu Lee | 07/28/2010 |
| Req 53111 | Medium | Kyu Lee | 07/28/2010 |
| Vouchers created in the new fiscal year | Medium | Kyu Lee | 07/27/2010 |
| Budget OverView Access to Horace Graham | Medium | Kyu Lee | 07/27/2010 |
| RE: Req 52704 / PO 48608 / John Pang | Medium | Kyu Lee | 07/27/2010 |
| req#2000048893, please push fund back to the acct. | Medium | Kyu Lee | 07/27/2010 |
| Reversal Voucher for 00058869 | Medium | Kyu Lee | 07/26/2010 |
| Test environment for Vu | Medium | Kyu Lee | 07/26/2010 |
| Budget Transfer Access to Ron Perez and Linda Garcia | Medium | Kyu Lee | 07/26/2010 |
| Reopen 3-46243, 3-46242, 3-46244, & 3-46239 | Medium | Kyu Lee | 07/26/2010 |
| budget check override for PO | Medium | Kyu Lee | 07/23/2010 |
| New Manager Training Session Binder | Medium | Kyu Lee | 07/23/2010 |
| Stale dated checks processed with regular cycle | Medium | Kyu Lee | 07/23/2010 |
| Marie Hampton, the new buyer's PROMT profile | Medium | Kyu Lee | 07/22/2010 |
| req 52931 denied | Medium | Kyu Lee | 07/21/2010 |
| Alexander, Alexis payroll adjustment | Medium | Kyu Lee | 07/21/2010 |
| Requisition still shows error after budget override | Medium | Kyu Lee | 07/21/2010 |
| Promt/PeopleSoft | Medium | Kyu Lee | 07/21/2010 |
| Use Tax Percentage | Medium | Kyu Lee | 07/21/2010 |
| Can't see test results under Academic Test Summary tab in PeopleSoft | Medium | Frank Chez | 07/20/2010 |
| Can't login to PeopleSoft | Medium | Frank Chez | 07/15/2010 |
| Access to payroll file and screens l | Medium | Frank Chez, Kit Hui | 07/15/2010 |
| New Hire requires E-Mail ID, DB Security and Logon ID | Medium | Frank Chez, Kit Hui | 07/13/2010 |
| New Hire requires E-Mail ID, DB Security and Logon ID | Medium | Frank Chez, Kit Hui | 07/13/2010 |

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| New Hire requires E-Mail ID, DB Security and Logon ID | Medium | Frank Chez, Kit Hui | 07/13/2010 |
| New Hire requires E-Mail ID, DB Security and Logon ID | Medium | Frank Chez, Kit Hui | 07/13/2010 |
| New Hire requires E-Mail ID, DB Security and Logon ID | Medium | Frank Chez, Kit Hui | 07/13/2010 |
| New Hire requires E-Mail ID, DB Security and Logon ID | Medium | Frank Chez, Kit Hui | 07/13/2010 |
| New Hire requires E-Mail ID, DB Security and Logon ID | Medium | Frank Chez, Kit Hui | 07/13/2010 |
| Disable Jose Duenas' account | Medium | Frank Chez | 07/12/2010 |
| P.O. is not generated | Medium | Kyu Lee | 07/08/2010 |
| need access to the Student Admin page to remove a fine | Medium | Frank Chez | 07/07/2010 |
| peoplesoft won't load!!!! | Medium | Frank Chez | 07/06/2010 |
| PROMT | Medium | Frank Chez | 07/06/2010 |
| Can not find My Faculty Center | Medium | Frank Chez | 07/02/2010 |
| Request Peralta account information | Medium | Frank Chez | 07/01/2010 |
| Just logging in | Medium | Frank Chez | 07/01/2010 |
| Cancelation Request | Medium | Frank Chez | 07/01/2010 |
| Can not View Pay Stub | Medium | Frank Chez | 06/29/2010 |
| Prompt/PeopleSoft | Medium | Frank Chez | 06/28/2010 |
| Make a selection | Medium | Kyu Lee | 06/28/2010 |
| Software | Medium | Frank Chez | 06/25/2010 |
| Make a selection | Low | Kyu Lee | 06/24/2010 |
| Prompt/PeopleSoft | Low | Kyu Lee | 06/24/2010 |
| Make a selection | Low | Kyu Lee | 06/24/2010 |
| Prompt/PeopleSoft | Low | Kyu Lee | 06/24/2010 |
| Prompt/PeopleSoft | Medium | Frank Chez | 06/24/2010 |
| Prompt/PeopleSoft | Medium | Kyu Lee | 06/24/2010 |
| Prompt/PeopleSoft | Medium | Kyu Lee | 06/24/2010 |
| Prompt/PeopleSoft | Medium | Kyu Lee | 06/23/2010 |
| Prompt/PeopleSoft | Medium | Kyu Lee | 06/23/2010 |
| Prompt/PeopleSoft | Low | Kyu Lee | 06/22/2010 |

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|-----------------------------------|--------|------------|------------|
| Prompt/PeopleSoft | Medium | Kyu Lee | 06/22/2010 |
| Email | Medium | Frank Chez | 06/22/2010 |
| Prompt/PeopleSoft | Medium | Frank Chez | 06/22/2010 |
| Prompt/PeopleSoft | High | Kyu Lee | 06/22/2010 |
| Prompt/PeopleSoft | Medium | Frank Chez | 06/21/2010 |
| Prompt/PeopleSoft | Medium | Kyu Lee | 06/16/2010 |
| Prompt/PeopleSoft | Medium | Kyu Lee | 06/16/2010 |
| Prompt/PeopleSoft | Medium | Kyu Lee | 06/16/2010 |
| Prompt/PeopleSoft | Medium | Frank Chez | 06/16/2010 |
| Prompt/PeopleSoft | Medium | Frank Chez | 06/16/2010 |
| Prompt/PeopleSoft | Medium | Frank Chez | 06/16/2010 |
| Prompt/PeopleSoft | Medium | Frank Chez | 06/08/2010 |
| Prompt/PeopleSoft | Medium | Frank Chez | 06/08/2010 |
| Prompt/PeopleSoft | Medium | Frank Chez | 06/08/2010 |
| Prompt/PeopleSoft | Medium | Frank Chez | 06/07/2010 |
| Prompt/PeopleSoft | Medium | Frank Chez | 06/07/2010 |
| Make a selection | Medium | Frank Chez | 06/02/2010 |
| Email | Medium | Frank Chez | 06/02/2010 |
| Make a selection | Medium | Frank Chez | 06/02/2010 |
| Make a selection | Medium | Frank Chez | 06/01/2010 |
| Prompt/PeopleSoft | Medium | Frank Chez | 06/01/2010 |
| Prompt/PeopleSoft | Medium | Frank Chez | 05/28/2010 |
| Prompt/PeopleSoft | Medium | Frank Chez | 05/28/2010 |
| Email | Medium | Frank Chez | 05/28/2010 |
| Make a selection | Medium | Frank Chez | 05/26/2010 |
| Make a selection | Medium | Frank Chez | 05/13/2010 |
| Prompt/PeopleSoft | Medium | Frank Chez | 03/31/2010 |
| Prompt/PeopleSoft | Medium | Frank Chez | 03/17/2010 |
| Phone | Medium | Frank Chez | 03/08/2010 |
| Prompt/PeopleSoft | Medium | Frank Chez | 02/26/2010 |

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|----------------------------------|--------|------------|------------|
| Promt/PeopleSoft | Medium | Frank Chez | 02/24/2010 |
| Promt/PeopleSoft | Medium | Frank Chez | 02/10/2010 |
| Email | Medium | Frank Chez | 02/10/2010 |
| Promt/PeopleSoft | Medium | Frank Chez | 01/29/2010 |
| Email | Medium | Frank Chez | 01/26/2010 |
| Promt/PeopleSoft | Medium | Frank Chez | 01/25/2010 |
| Email | Medium | Frank Chez | 01/25/2010 |
| Promt/PeopleSoft | Medium | Frank Chez | 01/14/2010 |
| Email | Medium | Frank Chez | 01/08/2010 |
| Phone | Medium | Frank Chez | 01/08/2010 |
| Email | Medium | Frank Chez | 01/08/2010 |
| Others | Medium | Frank Chez | 12/03/2009 |
| Email | Medium | Frank Chez | 10/26/2009 |
| Promt/PeopleSoft | Medium | Frank Chez | 10/16/2009 |
| Email | Medium | Frank Chez | 10/16/2009 |