

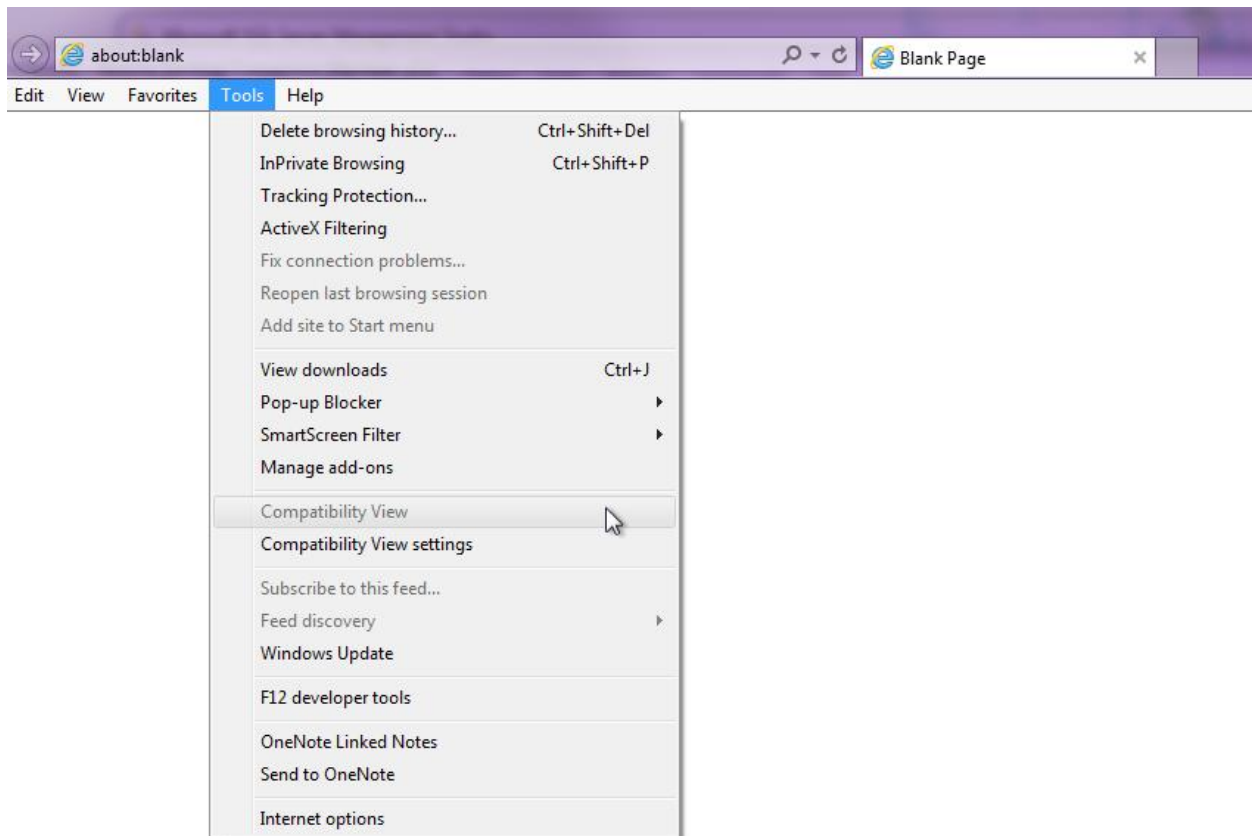
If you are experiencing difficulties submitting your grades try the steps below to alleviate the issue:

1. Use a different browser, typically Mozilla Firefox and Internet Explorer work.
2. Clear your browsing history (attached instructions).
3. Enter grades slowly a few at a time then SAVE. Wait until the system has saved them and proceed.
4. If the system freezes you are proceeding too fast. If this happens log off, login, and proceed slowly.
5. If you are using Internet Explorer ensure that you have compatibility (see attached instructions).

How to clear your browsing history or Cache:

On your browser click on Tools at the top left.

Click on Delete browsing history, ensure that all the boxes are checked and click Delete.

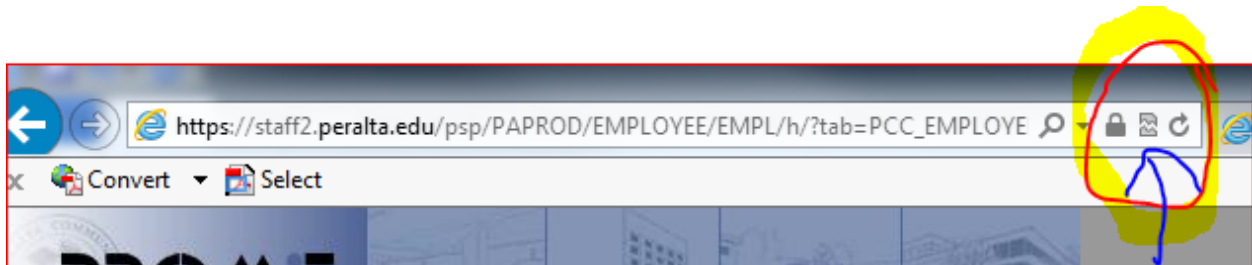


How to Set Browser Compatibility:

Browser - INTERNET EXPLORER - 10

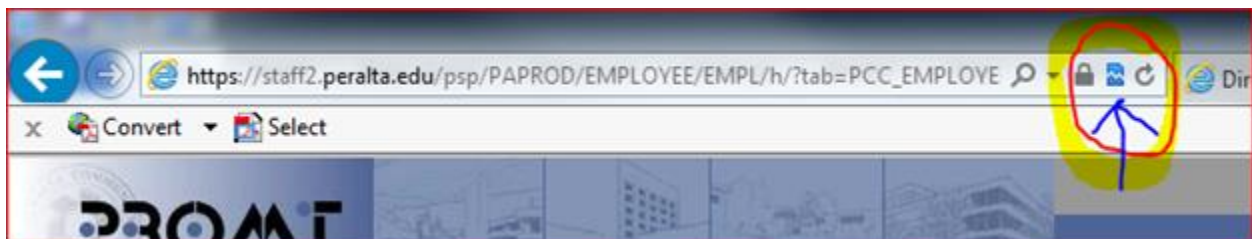
Enable Compatibility Mode on IE 10 by clicking the icon next to the lock.

Before:



After clicking compatibility icon:

You might have to log in again but the icon should now be blue.



Compatibility mode is now enabled